Copilot Studio RAG

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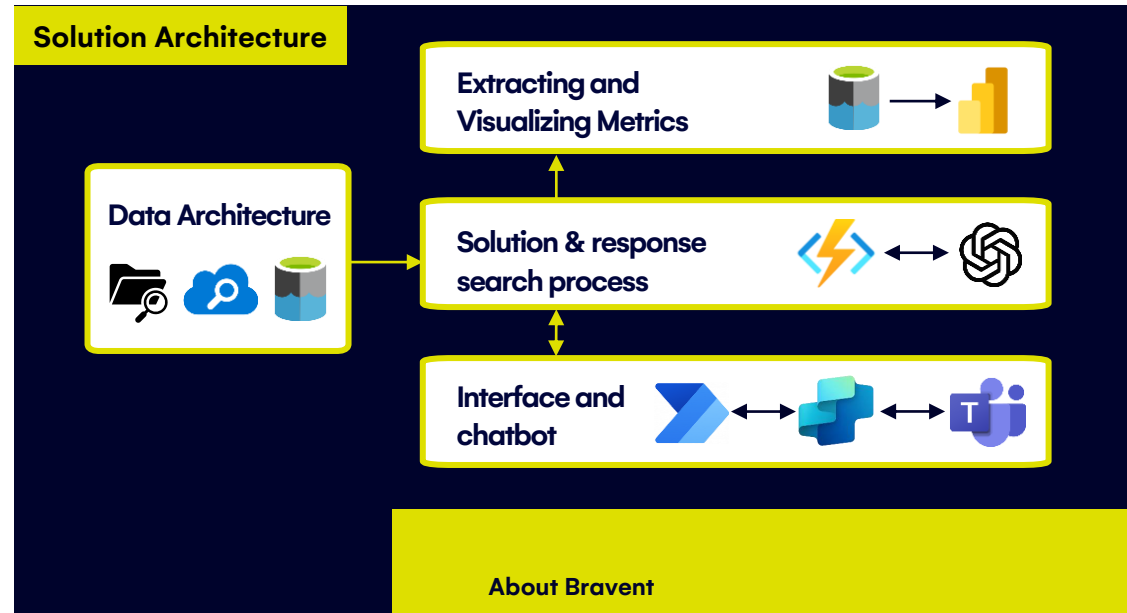
Empower your company efficiency with this Copilot Solution RAG.

How?

Providing information from documents in a question–answer format to relieve the company's workload. Users will type questions in any channel needed (like, for example, Microsoft Teams) and GPT answers, **based on Azure Cognitive Search and OpenAI** services, will be based on the appropriate internal documents.

Solution Architecture

Extracting and Visualizing Metrics

Data Architecture

Solution & response search process

Interface and chatbot

Implementation phases

1 **Architecture Development**
Create the base infrastructure in Azure on top of which different use cases will be added in the future. Arrangement of core capabilities as a starting point: required resources, Azure functions, data lake...

2 **Interface development, chat and control panel**
Develop an interface based on Copilot Studio and Power Automate, which can be accessible by Teams users through Entra ID.

3 **Integration**
Integrate the Agent that is working under Teams.

4 **Training and documentation**
The final solution needs to be documented, and users trained. Post-implementation support will also be provided to administrators.

Subsequently, a support service will be offered, managing requests and incidents through a ticketing tool.

About Bravent

As a global Microsoft IT Partner, we provide customized solutions in AI, Data, Business Applications, App Development, Modern Work, Infrastructure, and Security. With a strong international presence, we innovate across diverse industries, supporting clients in Americas, Europe and Middle East.

info@bravent.net