



The IT support you need,
when you need it.

Bravo On Demand provides a way to efficiently augment resources and boost your organization's capability with highly qualified subject matter experts as needed. Bravo on Demand has clear processes and predefined rates for work based upon the classification and urgency of service required.

LEVELS OF **SERVICE**

1

Advice and/or Guidance, Research, Coaching Sessions, Estimates for Future Projects or System Enhancements, Detailed Environment Questions, Information Gathering, Ad-hoc Meetings with SME's, etc.

2

Professional Services, Project Work, Configuration Changes, Implementation, etc.

3

Urgent Professional Services and/or "Fires", Emergency Meetings with SME's - 24/7 Support



BoD **DELIVERS**



ON DEMAND access to Subject Matter Experts



Boost in-house capability with highly skilled resources for a fraction of the cost



One-Stop-Shop for everything Microsoft 365



Stay ahead of the competition with roadmap enhancements & best practices



Rapidly scope projects and deploy resources as needed



Proactive recurring services with the flexibility for reactive requests

**BRAVO HAS
YOUR BACK.**