



Brilliware Professional Services

Product Information Document

Service Name:

Data Platform Observability Setup & Assessment

Overview:

The Data Platform Observability Setup & Assessment service helps organizations evaluate, monitor, and optimize their data platforms. By providing a thorough assessment and setting up observability tools, we enable businesses to gain actionable insights, improve performance, and ensure reliability across their data infrastructure.

Objectives:

- Assess the current state of your data platform and identify gaps in monitoring and observability.
- Configure and optimize observability tools, dashboards, and alerts.
- Provide actionable recommendations to improve data platform performance and reliability.
- Enable data-driven decision-making through better visibility into system health and operations.

Scope of Work:

1. Assessment:

- Review current data platform architecture and configuration.
- Identify performance bottlenecks, risks, and gaps in observability.

2. Setup & Configuration:

- Install or configure monitoring and observability tools.
- Configure dashboards, alerts, and reporting metrics tailored to business needs.

3. Insights & Recommendations:

- Provide detailed findings with actionable recommendations.
- Deliver a report summarizing assessment results, risk areas, and optimization steps.

Deliverables:

- Data platform assessment report
- Configured observability tools and dashboards
- Recommendations for optimization and improvement
- Summary briefing for stakeholders

Target Audience / Industries:

This service is suitable for organizations in the following industries:

- Financial Services
- Healthcare
- Retail
- Government
- Manufacturing
- Information Technology & Services

Duration:

Typical engagement duration: 1–3 weeks, depending on platform complexity and customer requirements.

Contact Information:

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