



# Teams Deployment Services: Implementation

Robert Bucur

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# Scope and outcomes

- Brinel Team will provide a set of implementation services in order to enable Teams as an Internal Communicator for medium and large organizations
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- Activities include: environment assessment, communication tool integration / migration, teams platform deployment and setup, trainings and recommendations, adoption services, remediation activities
  - Customers will be able to access and use the tool with basic Teams structures aligned with their line of business, in a secure and controlled environment platform.

# Services Description

- Asses, plan, implement and provide adoption solutions for Teams Communication tool. Migrate resources and integrate business workflows into a well-designed organizational communication platform: Teams Communication Platform
- The price and duration will vary depending on customer specific scenarios and requirements. Initial scoping meeting is free of charge and will provide the customer with a process overview and custom quotation based on the needs discussed.

# Phase approach

## Customer get-to-know

- Understand needs, goals, struggles and expectations from an integrated communication platform
- Understand current workflows and communication tools and processes used
- Provide insights, limitations

## Planning and design

- Define steps and resources
- RACI matrices
- Outline activities and timeframes
- Testing and remediation
- Adoption and trainings
- Security and governance

## Implementation / migration

- Prepare platform tools and resources to be used
- Configure identities and roles
- Migrate data and processes
- Test results and processes
- Security and governance checklist
- Go Live

Admins and Team Owner administration Training / User adoption training

Remediation activities



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Headquarters: Cluj-Napoca | [cluj@brinel.ro](mailto:cluj@brinel.ro)  
Bucharest | [bucuresti@brinel.ro](mailto:bucuresti@brinel.ro)

Find more about us: [www.brinel.com](http://www.brinel.com)