



Move your voice to the cloud with Microsoft Teams with BT

With many businesses adopting Microsoft Teams for their cloud collaboration solution, many global organisations are looking to move away from their traditional voice solution. Getting the journey to cloud voice right is important and it needs to work for organisations today and in the future. Via our SIP voice network, we can provide cloud-based calling to Microsoft Teams.

How do we add value to Microsoft Teams?



Flexibility to meet your needs

Moving to a consumption-based service in the cloud brings flexibility and scalability to your business to enable people to work wherever they need to, all with commercial models that work for you.



Quality of experience

Voice is crucial to collaboration both for your people but also in terms of your customers perception of you. Our experience monitoring solution offers ear-to-ear, real-time analysis across call quality, usage patterns and adoption levels.



Call routing using our Session Layer

By having one global provider for collaboration, you can enjoy on-net calls between colleagues and across platforms with all calls hosted via our common session layer.



Global voice solution

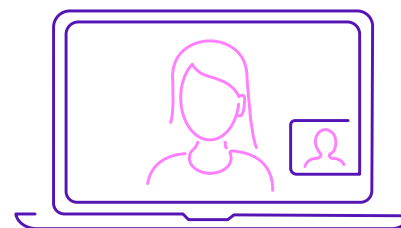
We have significant experience deploying and managing voice for customers, globally.

What organisations need to get right to successfully move to cloud voice

Future-proof today's capabilities such as assign phone and numbers assigned to individuals.

Remove **legacy infrastructure** such as the on-premise PBX to save stranded costs.

Evolve technology to catch up with the advancements seen through mass home working.



92%

of IT decision makers cite knowledge and experience as essential or important when working with a technology partner

45%

is the typical cost reduction our customers see by adopting global SIP compared to using a legacy voice estate

96%

of digital workplace decision makers found improving employee experience to be essential or very important

References: Global SIP: an all-in-one voice solution. 2021. www.globalservices.bt.com/en/insights/blogs/global-sip-an-all-in-one-voice-solution. BT commissioned CCS Insight survey on the Digital Workplace, 2020.

Find out more visit:

www.globalservices.bt.com/en/solutions/use-cases/take-full-advantage-of-microsoft-teams

Offices worldwide.

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