



Empowering your employees in the new hybrid world

The race to attract and retain talent is now focused on adopting a people-centric approach to the workspace. From where you work to how you work, having an organisation that promotes a balanced, empathetic workplace is now the key to unlocking an engaged, valued workforce.

Our hybrid working consultancy service generates meaningful insights to help give you a clear strategy and guidance on how to optimise your organisation's flexible working styles. It covers the way that you work, the employee experience you provide, what technology you use – and how to use it.

Our consultative approach, guided by certified and experienced professionals, is supported by thorough analysis and valuable insights from Microsoft's Viva suite.

As well as improving employee well-being, this insight can also help you design return-to-the-office policies.

Organisations with a highly engaged workforce see a 19% increase in growth on average¹

60% of people who started a new job in 2022 will look to leave within 2 years²

So what's in it for you?

- **Meaningful insights** on strengths and weaknesses of your hybrid working setup.
- **Improved employee retention** with better adoption of technology and a balanced flexible working style.
- **Improved employee wellbeing** with informed insights on burn-out and productivity.
- **An informed approach** to hybrid working policies through an understanding of best practices.
- **Better adoption** of technology to improve productivity.
- **Guidance on leveraging** the latest technology that optimises and modernises hybrid working.

1. BT, The Future is Now

2. CCS Insights, Employee Workplace Tech Survey

Helping you rediscover your flexible workplace

Our consultative-led approach, backed by certified and experienced professionals is underpinned by deep analysis and insight. We follow those simple steps to help you achieve your transformational goals:

- 1. Define the objectives:** Our initial engagement is to assess your goals and outcomes, understand your areas of interest and set expectations on how the service and inform.
- 2. Analyse the environment:** We follow-up getting to know your organisation in more detail to gain an understanding of how your people work, and where technology fits.
- 3. Deploy tailored solution:** During this stage we will tailor a set of tools and create a unique insight dashboard using Microsoft's Viva suite, specifically designed to align with your business goals.
- 4. Share findings and recommendations:** We conclude with a formal presentation of findings, summary of recommendations, and a strategic roadmap informed by certified professionals.

Why work with us?

Expert knowledge and experience

Our professionals are industry certified and recognised, having over **20 years' experience** supporting organisations through consultancy-led approaches to drive better outcomes.

Solution focused

We use the very latest technology, interview techniques, analytics, insights, tools and change management to help you **identify areas of improvement** and suggest potential solutions to those challenges.

Our partnership with Microsoft

Our collaborative **investment in innovation and integration** with Microsoft is helping to drive better experiences and digital solutions. We're one of the leading practitioners for Microsoft's Modern Work.

Supporting global business

We provide services to customers in **over 180 countries** around the world. Our service meets the most demanding business-critical requirements across complex and heavily regulated industries.

What could Hybrid working consultancy do for you? Visit bt.com/global

Offices worldwide

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