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Welcome

## Legal Case Management Solution

Affordability, functionality, oversight



# A solution for legal organizations within the government to manage investigations and cases



## Challenges

### Complex legacy solutions

- Costly to maintain
- Not easily adaptable
- Lack integrations with other key systems

### Problems with legacy technologies

- Lack of email integration
- Lack of oversight and dashboard capabilities



## Ideal Solution

### Low cost and modern case management solution

- Simple, inexpensive to implement
- Provides integration, dashboarding, and flexible workflows

### Need for such a solution

- Previously implemented within large government department
- Other Requests for Information share same pain points



## Desired Outcomes

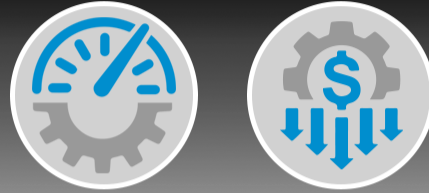
### Reduce cost and increase efficiency

- Provide oversight to identify and alleviate investigation bottlenecks
- Leverage low-code platform to minimize need for coding which drives system costs

### Large government department implementation

- Legacy solution not being used due to issues with integration and workflow
- Use of Legal Case Management solution has resulted in increased efficiency for organization

## Increase efficiency and reduce costs for oversight of legal cases and investigations



### Reduce Costs

- Minimize custom coding which is expensive to maintain
- Implement core functionality using low cost out of box COTS



### Dashboards and Reports

- Oversee cases and investigations
- Identify and resolve bottlenecks
- Use real information to deploy resources intelligently to maximize efficiency



### Low Code Platform


- Leverage Dynamics 365 to reduce time, cost, and risk to implement
- Reduce operations and maintenance costs
- Enhance or change solution as needed to adapt to changing operations

**Implementation at large government department lead to adoption of technology, reduced costs, and more efficient case investigations.**




Leverage the power, low cost, and flexibility of Microsoft Dynamics with a solution accelerator designed for legal entities in the government responsible for cases and investigations.


## Solution Alignment

 **Fast and Low Cost Implementation**

Implement solution in less than a year at a fraction of the cost of other solutions

 **Integration with other Microsoft products**

Native integration with Office 365

 **Low operations and maintenance costs**

Most operations and maintenance needs handled through Microsoft license agreement





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A large government department needed a case management solution to track ethics investigations and potential violations within the Department. BE implemented Legal Case Management Solution.

- **50 users**
- **Implemented in 2019 in nine months**
- **Large section of government department with a major role**

## Win Results



High customer satisfaction in impact and results of implementation



Enabled all users to adopt the new technology solution and leverage it's benefits. The previous solution was never adopted by users.



Improved collaboration, oversight, and efficiency of investigations.



# Moving the Future Forward

**Delivering forward-focused  
technology solutions that help  
transform the way our customers  
perform their missions**