

FAQ

Document version 1.0

What is a brick?

A Brick is an object (or form) within Build.net that plays a central role in the administrative process. Traditionally there are 4 main "Bricks" within the software, namely 'site', 'offer', 'project' and 'relation'. With the Brick application, you are able to consult, upload and change documents that are linked to one of these Bricks.

Why can I not login?

You should be able to login with your personal company login. If not, your company IT-partner or IT-department should provide your access.

Make sure you have internet connection if you want to use the app.

My document does not upload

If you have an internet connection and the document is not uploading, it might be that the file is not an allowed extension. This is Build.net set-up and can be adjusted by a Build.net user with sufficient rights.

When I want to select values there is 'translation not available' notification

Brick is available in English and Dutch. While fixed labels are translated by default, custom values added as meta-data to a document is set-up in Build.net. If these values are not added with the translation to the language you are working in, the mention 'translation not available' is visible. A Build.net user with sufficient rights can add this to the settings or you might want to switch to another language. You can change the language setting in the account settings.

