

Workforce Optimization

The best way to optimize the Employee/Eligible Customer ratio

ABOUT BYTE COMPUTER & FORECASTING SERVICES:

Byte is involved in system integration, software development, technology unification and networking. The company has become one of the top partners for organizations and businesses that need specialized and advanced solutions to cover their increased operational needs in the modern environment.

WHAT WE OFFER



Effective machine learning, which predicts insightful business information based on existing customer data. The Algorithm has been created in collaboration with the Forecasting & Strategy Unit of the National Technical University of Athens



Fast and personalized service. Byte Computer applies the prediction algorithm and adapts it to the customer. Then, a presentation is issued with the business proposals that are needed, in order to make the appropriate decisions that solve the respective problem.



The algorithm predicts the footfall for each store. We calculate the equation of each branch based on the special characteristics resulting from its location, size, customer profile and staff and we Optimize the Employee/Eligible Customer ratio

We estimate the FTEs required (On yearly basis – A rough estimation of the FTEs needed across the year - On monthly basis (optimal) – Adjust baseline to deal with seasonal effects)



The result of our solution offers the client the appropriate data to optimize his work. The purpose is to properly classify the company's resources, minimize costs and maximize profits.

LEARN MORE

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