



BYTES **INCIDENT RESPONSE** 24/7

When every second counts, *Speak to Bytes*

Providing help with security incidents *when you need it most.*

When the worst happens, the steps required to properly respond to a Security Incident can seem daunting. Bytes Incident Response Service puts you straight in touch with our expert Incident Response Team to provide immediate aid. Access Incident Response experts ready to investigate and contain attacks 24/7 worldwide, so you can get back to business faster. Then apply learnings from incidents long term using Bytes expert consultants, to ensure both short term issue resolution and long term learning.

Complete incident handling

Incident Response (IR) experts handle the entire incident lifecycle from triage to containment and remediation with detailed documentation and reports.

An extension to existing SOC/IR teams

Well established IR analysts can cover specific incident response needs or gaps within your organisation, or handle incidents end-to-end depending on your needs.

Allies in research and intelligence

IR analysts have unrivaled access to global research, intelligence feeds, intelligence partners, national and international law enforcement, ensuring they understand the broader context of your security event, and can deliver the most appropriate response.

Proactive services

IR Experts deploy their experiences from handling thousands of incidents per year to help advanced customers prepare for the worst. Not only technical preparation of systems and networks, but also practical preparation with IT staff and executive management.

How does it work?

Within 60 minutes, Bytes IR experts responders will engage to handle any aspect of a security incident. Once the incident has been contained and remediation is under way, a post incident report will provide technical details of the attack, identify the root cause, and recommend prevention or mitigation of future attacks.

Vendor agnostic

Security incidents involve a wide range of applications, operating systems, and configurations. IR experts have a wide breadth of experience in systems administration, engineering, and protection development allowing us to handle any situation.

As this service is vendor agnostic - all security incidents are treated equally.

Leveraging lessons learned

With Bytes IR Service, not only do you access expert specialist help triaging an incident, your Bytes account manager can take wider learnings from that incident to provide help in future-proofing your business and fortifying your wider security posture.

And as we know every second counts, your triage call to Bytes Incident Response will be handled without delay, **completely free of charge**

To discuss our Incident Response Service contact us on:

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bytes.co.uk/incidentresponse

**Need Incident Response now?
Call Bytes Incident Response
on:**

0203 327 0698

