



## Workshops

1. **Calling:** Voice options including Calling Plans vs. Direct Routing; emergency dialing
2. **Enabling, Configuring, and Securing** Microsoft Teams for the Organization
3. **Teams Meetings:** Collaboration Enhancements through Voice and Video
4. **Collaborative Workspace Integration** with Office 365 Applications
5. Driving **Microsoft Teams Adoption** and Preparing the Organization with Change Management
6. Teams **Client Overview**
7. **Governance**, risk and compliance
8. Developing Your **Intelligent Communications Roadmap**

## THE MICROSOFT TEAMS JOURNEY

### Preparing for Intelligent Communications

ConvergeOne's expertise in Office 365, Azure, and Enterprise Mobility and Security provides our valued customers with the full scope of solutions in the cloud. We deliver a comprehensive Microsoft experience – from envisioning through user adoption and beyond – to ensure our customers are unlocking the full potential of digital transformation. Beginning the Intelligent Communications journey on the right track is key to its success, and ConvergeOne partners with our customers to guide them through their Teams journey.

### Microsoft Teams Pilot Offer

ConvergeOne will help prepare your customers for their Intelligent Communications journey with Microsoft Teams. Working through a series of targeting workshops, ConvergeOne will share best practice recommendations and guidance for planning, deploying, adopting, and managing Microsoft Teams. In this offer, ConvergeOne will also guide your organization through a pilot deployment for up to 25 users.

### Pilot Deployment

Guide up to 25 users through a two-week pilot deployment of Microsoft Teams.

- Network Essentials Readiness for one (1) site
- Deploy/validate Azure Active Directory Connect
- Teams certified desktop phones and/or headsets and webcams
- Enable a pilot group of users for Microsoft Teams including Calling, Audio Conferencing, and voicemail
- Support of pilot users for two weeks to ensure success

Additional options and offerings include:

- Microsoft Teams Room systems (MTR) and Collab Bars
- Analog and Common Area phones
- Exchange Server hybrid
- Dynamic E-911