

Auto Underwriting

as-a-Service

Underwrite a case at the point of sale for improved customer experience and quick sales closure, with continuous learning and refinement to improve STP rate



Reinventing Insurance Distribution.
Transformation Assured.





24

>80%

Delighted Insurers

00/0

STP Rate

08M+

Policies Underwritten 300+

Concurrent User Support

100K+

Peak volume of applications underwritten in a month

BUSINESS CHALLENGES -

- Ability to underwrite case at source using digital tools
- Quick sales closure
- Differentiated underwriting rules based on customer / producer profile
- Inconsistent underwriting decisions

BUSINESS DRIVERS -

- Improved STP rate
- Quick policy issuance
- Reduced new business acquisition cost
- Improved underwriting quality









FUNCTIONAL OVERVIEW

Configurations

multilevel reflexive Health, Lifestyle, Financial Questionnaire

Underwriting rules configuration based on product, geography, customer / distributor questionnaire etc.

Premium tables for different loading parameters for computation additional risk premium

Platform Insights

Ability to perform underwriting rule evaluation in connected mode on Web as well as disconnected mode on tablets

Generation of counteroffer additional risk premium

Continuous analysis of rules for rule refinement to improve STP rate

Outputs

Underwriting decisions at every Rule level rolled up to Product, Insured and Proposal level

Counter-offer Proposal based on the decisions and modifications coming out of the Underwriting engine

Dashboards for Rule Analysis using Tableau

KEY FEATURES -

- Ability to define rules based on product, geography, customer/distributor profile, medical/lifestyle questionnaire etc.
- Ability to rollup lower level decisions to Insured and Application level
- Ability to compute total sum at risk at each benefit level for limit checks
- Supports Field Underwriting on mobile devices in disconnected mode
- Underwriting decision analytics to improve underwriting quality and STP rate

SERVICE BENEFITS

- Improved STP rate
- Quick Policy issuance
- **Reduced Underwriting and New Business** acquisition cost
- Improve distributor and customer experience
- Analytics based rules refinement to improve underwriting quality

OTHER COMPLEMENTARY SYMBIOSYS SERVICES -

Product Configurator

as-a-Service

In-force Illustration

as-a-Service

e-Application

as-a-Service

Underwriting

as-a-Service

Sales Illustration

as-a-Service

Sales Tool

as-a-Service



Multi-Country



Solutions

30% M



-Professionals























CAGR

Over Past 5 Years















