



ENHANCED OPERATIONAL EFFICIENCY & COMPLIANCE

The Store Manager of a Retail Store is responsible for a wide range of tasks, such as Store Opening & Closing, Visual Merchandising, Fire Safety, Employee Health & Safety; most of which are repetitive and time-bound; with the aim of driving footfall, Customer experience and Employee safety.

The Operations team at the head office needs to drive operational efficiencies; conform to SOPs and best practices, while ensuring each task is performed by the assigned staff member, at the right time, at each store, using an authorised device.

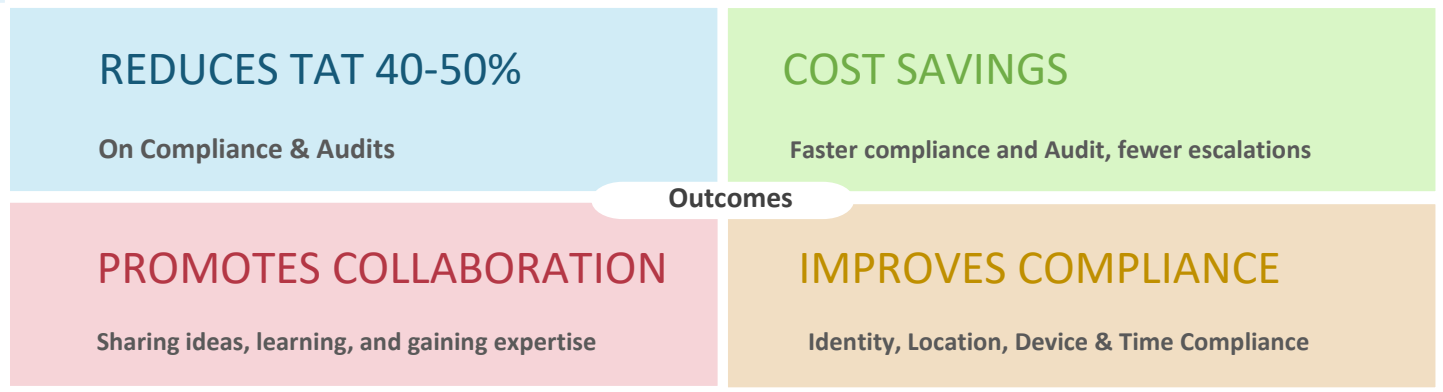
“Connect” for **RETAIL** offers all of these and more, as a Hub on Microsoft Teams that brings together Processes, Communications, Documents and Knowledge.

DIY SOP Automation
Build and Assign SOPs

Document Hub
Document Workspaces

Intranet
Communicate Engage Employees

Knowledge Hub
Learning Assets, Experts Community





Process Hub	Documents Hub	Knowledge Hub	Intranet
<p>DIY Process automation platform. Build forms and workflows to automate Checklists, Audits, Surveys, Assessments; Assign, notify, perform tasks in Teams channels or chats; configure Approvals, Reminders and Escalations. Drive compliance and enforce internal controls; Track KPI's; BOT based support</p>	<p>A Document management hub with multi-level workspaces. Classify and search for documents, streamline document-centric collaboration. Integrated with the Process Hub or use standalone.</p>	<p>Enable easy access to Knowledge assets; expert locator to find expertise across people; pre-configured Blogs, Wikis, intuitive video and image experiences and custom search. SOP guidelines and assessments linked to the Process Hub</p>	<p>An intelligent intranet with department hubs; custom interactive experiences for Events, pictures, videos, custom search, multi-tenant, FAQ BOT that delivers content and performs tasks/approvals with LOBs, intuitive page reading experiences and more</p>

Compliance for Retail



Time Compliance

SOPs completed on Time without follow-ups and escalations



Location Compliance

Workers complete their tasks on location in the retail store



Identity Compliance

SOP completed by the user to whom it is assigned



Device Compliance

Evidence collected and recorded on a secure device

Connect | The Future of Work

Connect offers everything you need to build a connected workforce!

- › Reach, engage, and align your entire workforce with this mobile-first flexible platform.
- › Personalize information delivery, track consumption and measure what is working.
- › Digitize your operations to respond quickly to disruptions and enable your workforce to operate remotely as and when required"
- › Improve SLAs by automating daily approvals, that pass-through various levels of your organizational hierarchy.
- › Real-time insights delivered through interactive dashboards help you ensure compliance and timely escalations

www.c3itsolutions.com

sales@c3itsolutions.com



INDIA
+91-204-917-7500

C3IT Software Solutions
Marisoft III, West Wing, 5th Floor,
Marigold Complex, Kalyani Nagar,
Pune 411014, Maharashtra (India)

USA
+1-800-728-1441

C3IT Solutions
17328 Abrego Way
Ramona, CA 92065, USA