

CUSTOMER SUPPORT REPORT



Content and Training Materials

We are committed to always providing additional value to our customers! Several of our customers have asked about content services and if we can assist them with finding quality content to use in the Competency Manager. Joe, our partner program manager, is working diligently to vet potential content providers to ensure they are reputable and provide quality material. We have several that we are already in contact with that have a wide range of material from very specialized to industry-wide trainings (OSHA, ISO, etc).

In addition, we can also help with content creation where we will work with you to repurpose your existing training or collaborate with you to create new courses!

If you would like to hear more about any of these topics, please let me know!

The Quick Tip of The Month

Did you know that you can onboard several users at a time? We have an excellent onboarding function under the manage users section. If you click the onboard button, it will open up a window that displays the onboarding table. At the top left of that window, there is a template you can use to onboard multiple users at once! You can also use this functionality to assign multiple users to a group. If you would like information or a demonstration on this feature - let me know!



Product Feature Highlight

We are changing the way the Activity Grid Filters function on the report! Currently, if you select more than one filter, it ADDS results to the report. In the coming weeks, they will work the opposite and actually NARROW down the results. If you want to discuss this further, please let me know!

CABEM News

- Contact me- a.jang@cabem.com
- We will be attending the ATD Conference in San Diego, CA this year from May 22-24! Please let us know if you will be attending - we would love to see you there!
- Upcoming CABEM Holidays
 - Monday May 29, 2023 - Memorial Day