

Discover The Benefits Of Microsoft Teams Auto-Provisioning

with Callroute



Brief History Lesson

2011

Sipsynergy
Focused on multi-tenant Cisco
HCS Enterprise VoIP

2020

Callroute
Focused on multi-tenant
self-service Teams voice
connectivity

2023

Callroute with AP
Expanding our capabilities to
support admin tasks

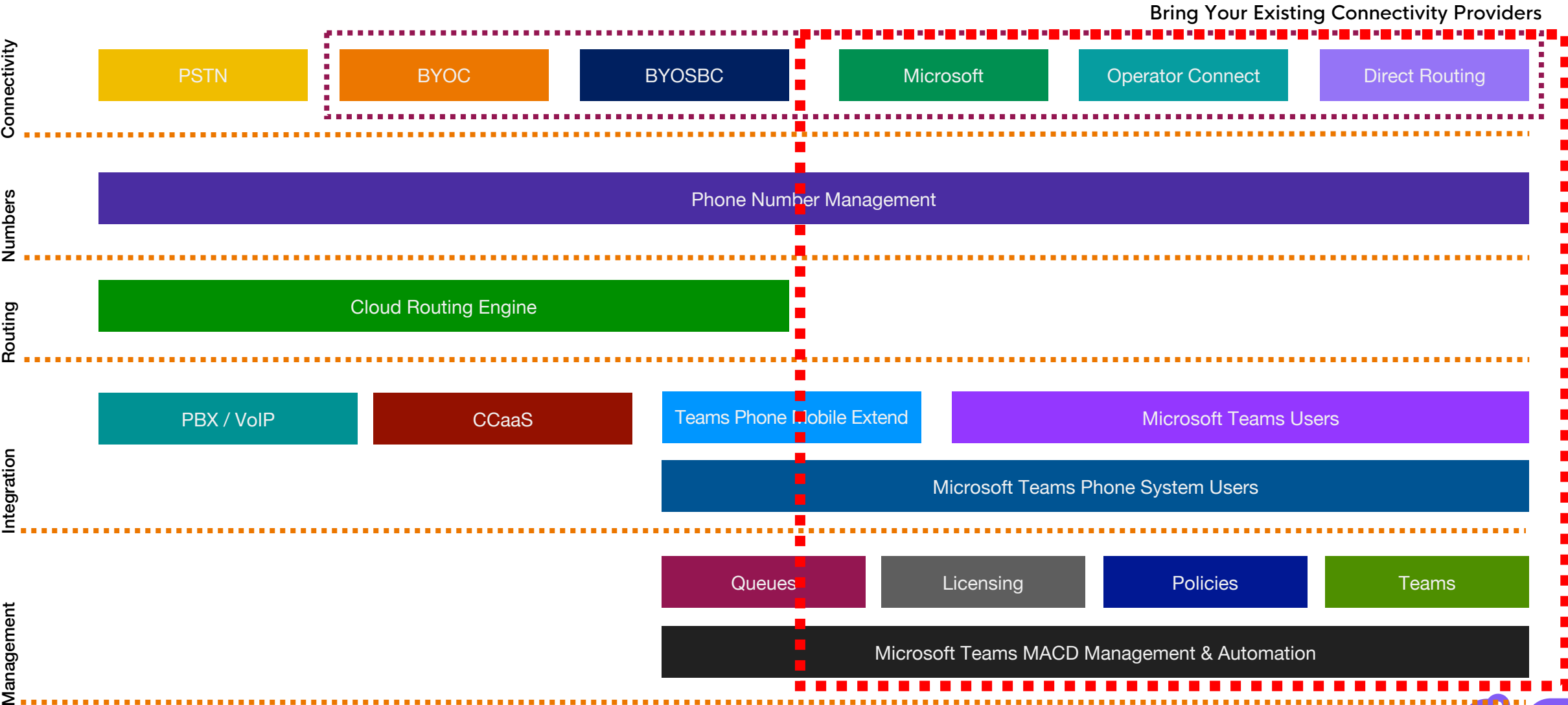


How Do You Manage Your Day 2?

Scripts, Spreadsheets, and Silos...



Understanding Callroute



Delivering The Perfect Microsoft Teams End User Experience



Teams User Experience Lifecycle

Over 38 different policy types control the user experience features

A user needs the right combination of Microsoft 365 Licenses to work effectively



A user has access up to 500k different teams within their organization

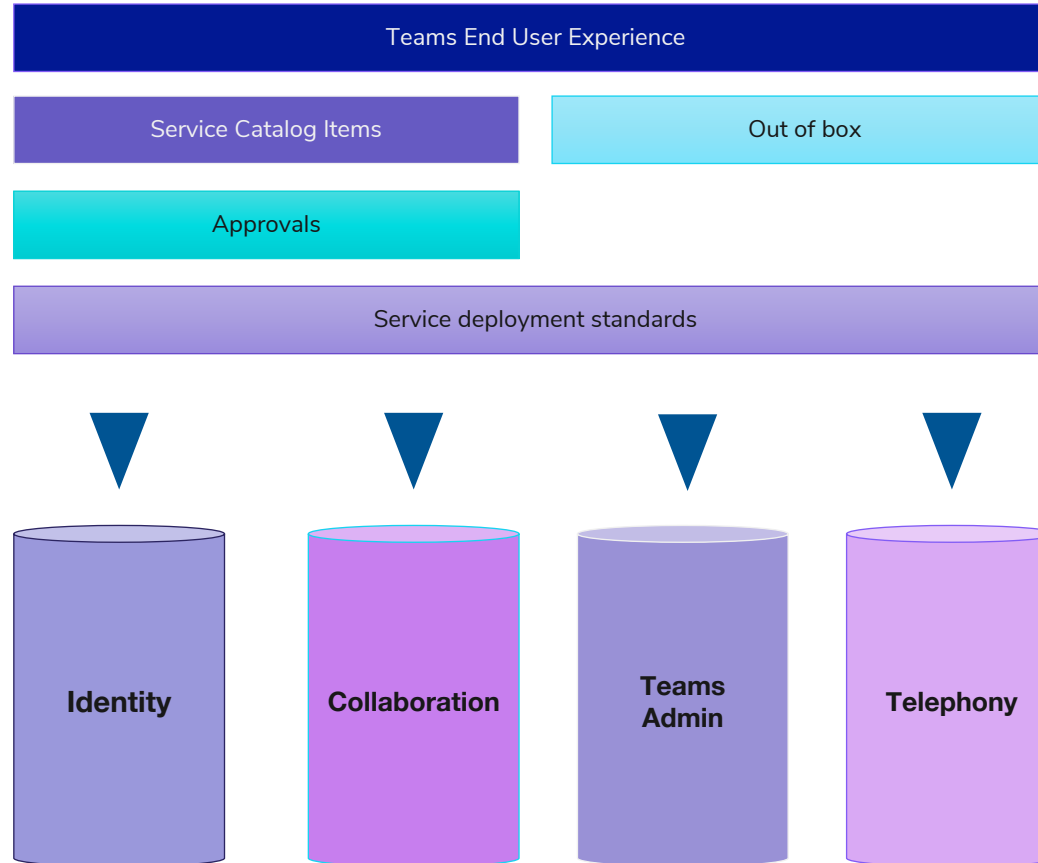
A user will need different calling experiences depending on their role

This experience changes each time the user moves role



The Teams Service Owner Is Responsible

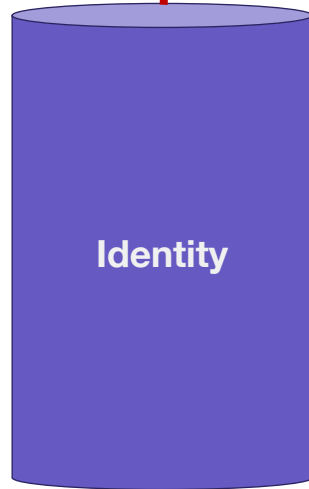
Design service standard offerings and upgrades depending on justifications and business approvals



Interface with existing IT support silos to implement service standards



Delivering The Teams User Experience Today



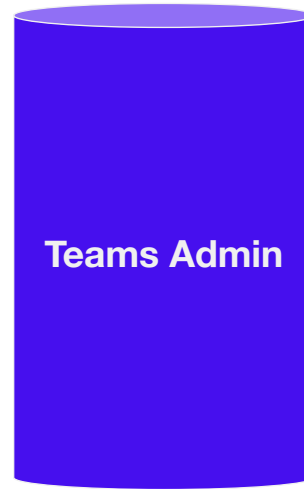
Identity

- ✓ Identity creation
- ✓ Licensing
- ✓ Security



Collaboration

- ✓ Teams team Governance



Teams Admin

- ✓ Teams Policies
- ✓ Troubleshooting



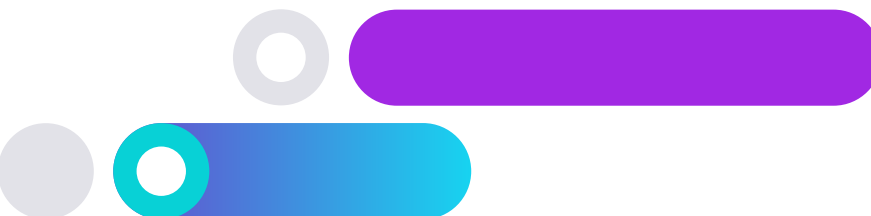
Telephony

- ✓ Teams Phone Access

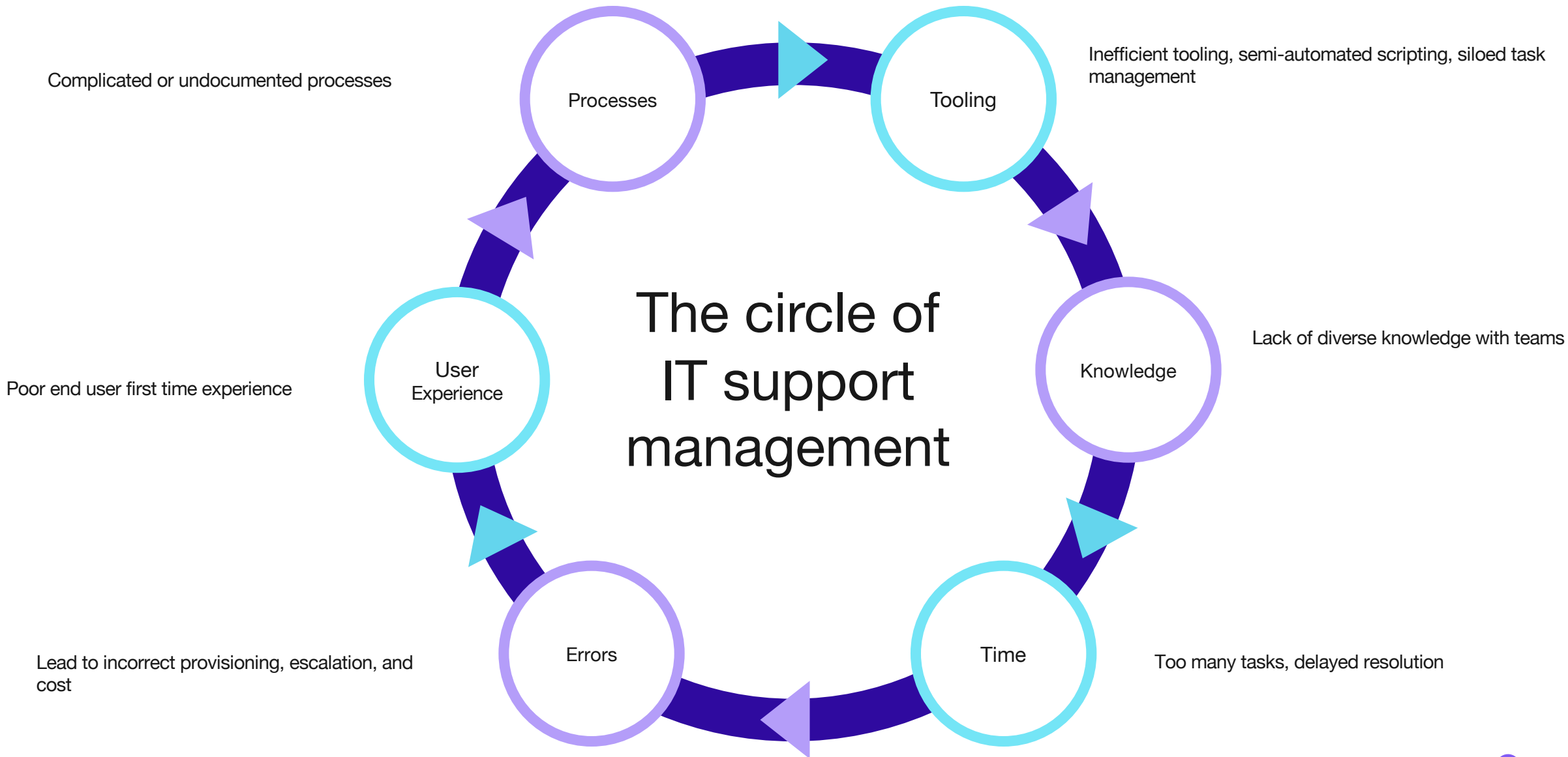


Teams Provisioning Challenges With Siloed IT

- ✓ Each organization does not collaborate with others
- ✓ Each organization have their own ways to complete their assigned tasks
- ✓ Change to process takes time to implement



The circle of IT support management



Manual Processes Are Driving Up IT Costs

£50

The average cost of a manual provisioning ticket

£500K

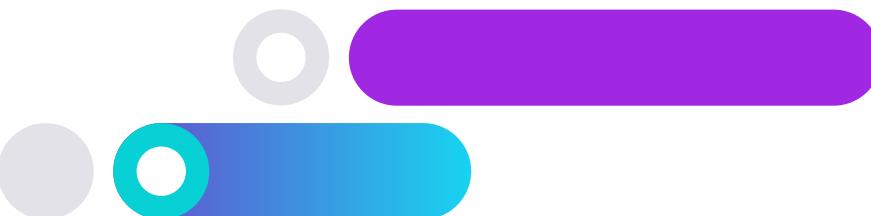
The potential cost to IT for manual provisioning per annum in a large enterprise

X N number of error escalations



The Cost Isn't Limited To IT

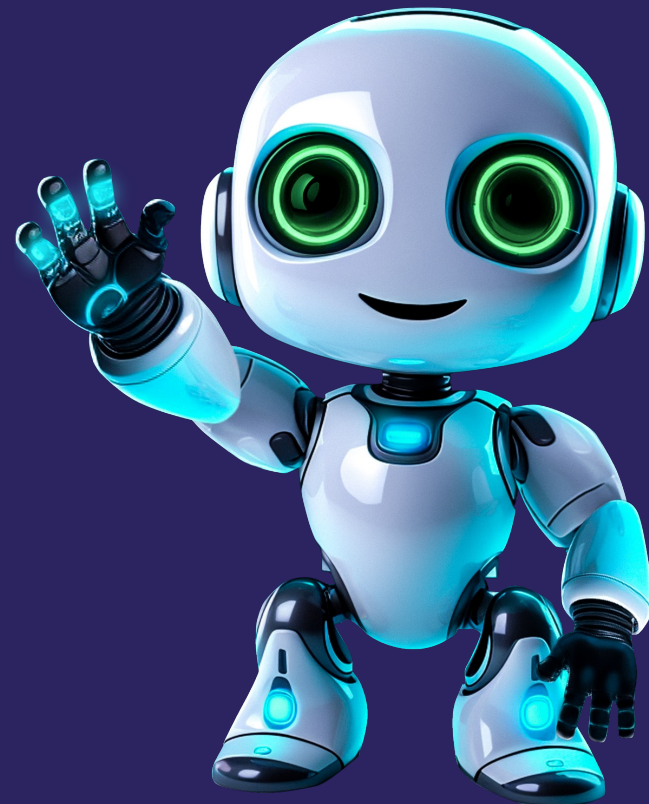
- ✓ How much time is wasted by end users waiting for IT to solve Teams access issues?
- ✓ What is the impact to your organization if users cannot perform their jobs effectively as a result?
- ✓ How much shadow IT / process workarounds are you inadvertently encouraging?





Orto

For Microsoft Teams



Breaking the Silos

Changing The Way You Manage Teams

Orto Deploy

Orto for Microsoft Teams

Create Your Teams User Experiences Using Azure AD / Entra ID

Orto Groups

Calling Plan

Support

Tag

Support

Support

Phone System

Marketing

Type

Marketing

Marketing

Base Group

Sales

Range

Sales

Sales

Microsoft 365

M365 Licensing

Teams Policies

Phone Numbers

Call Queues

Team Membership

Microsoft

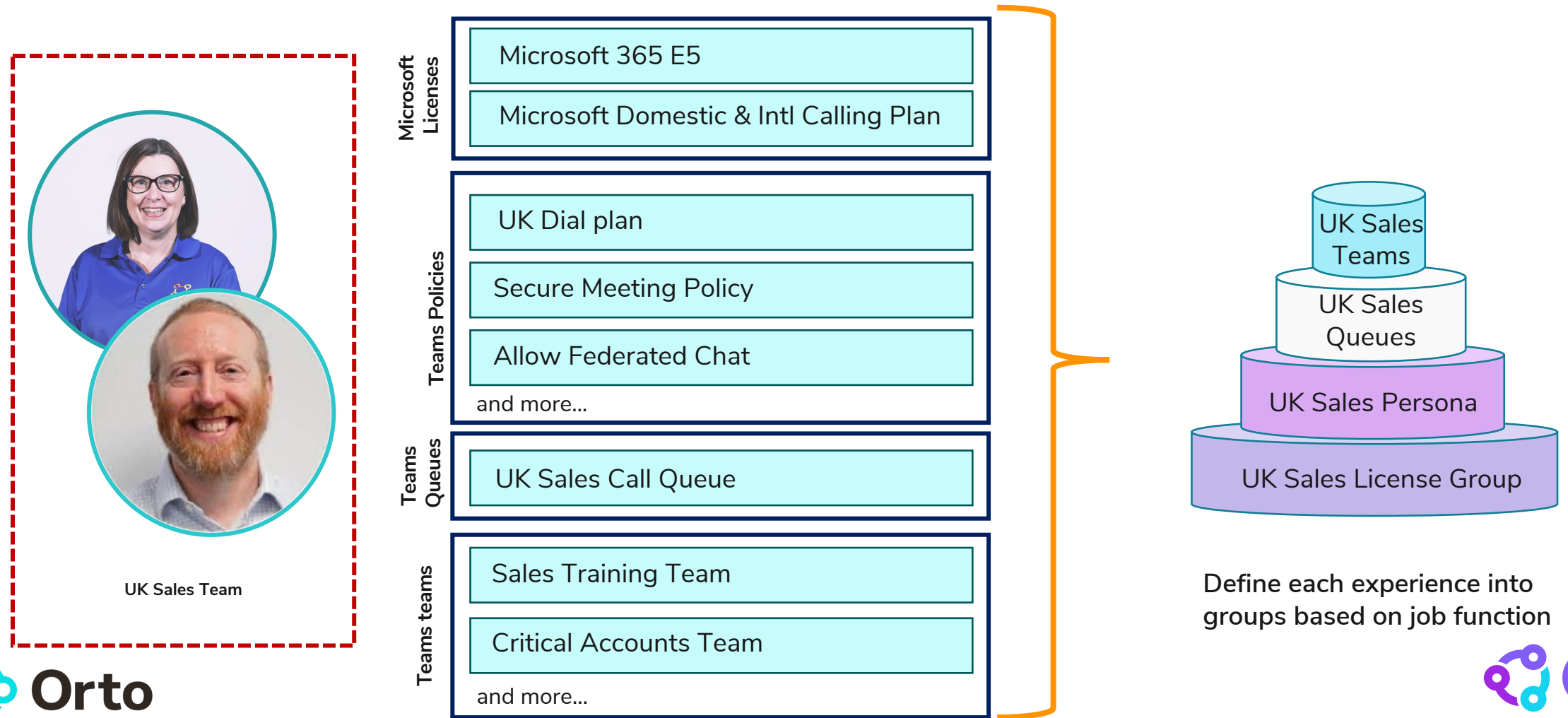
Operator Connect

Direct Routing

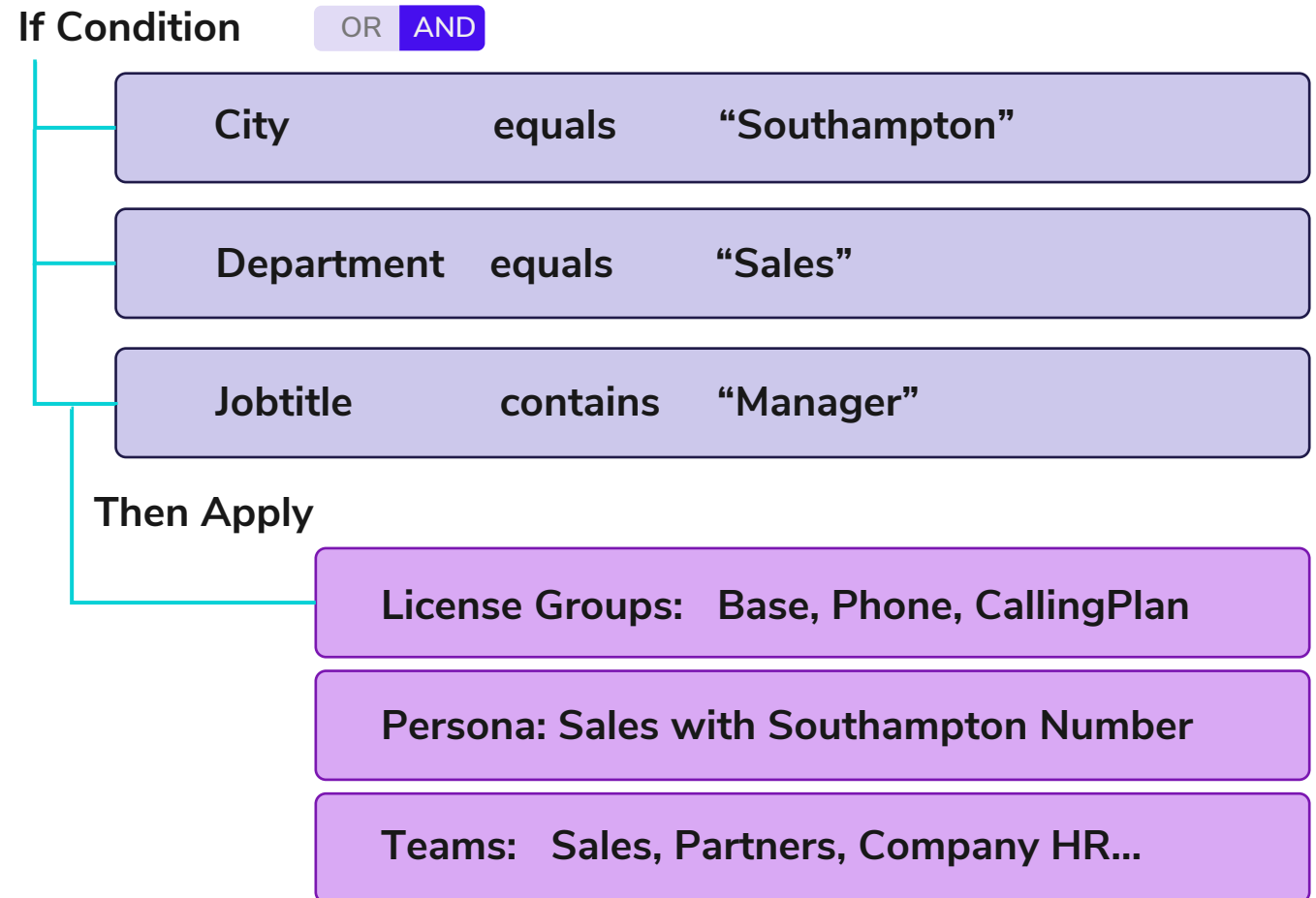
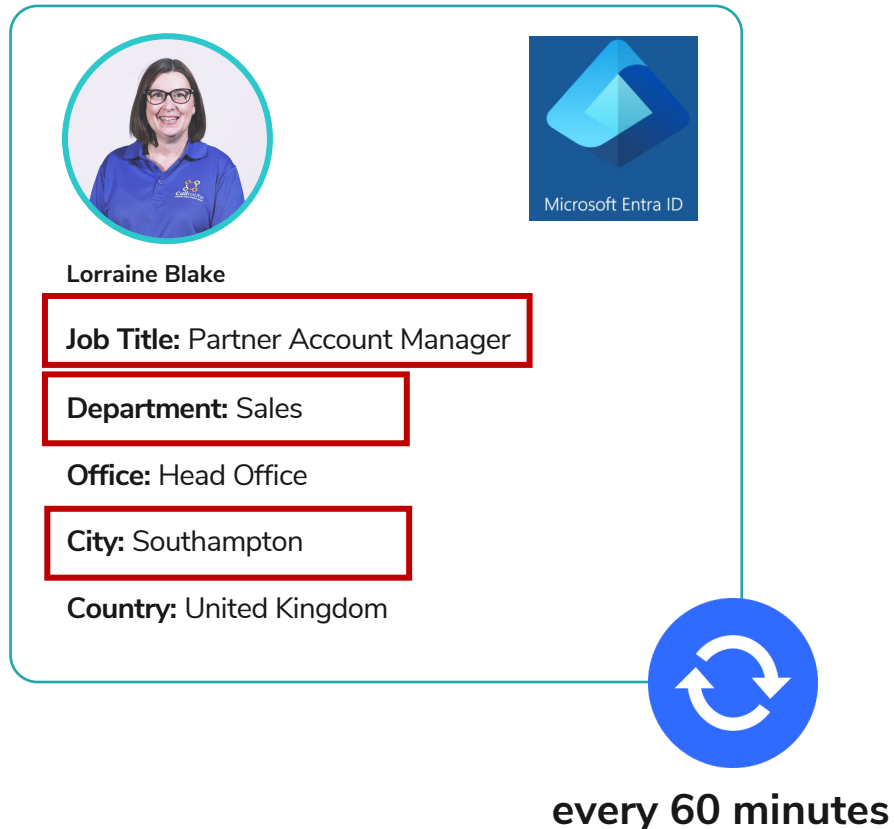


Create OOB Teams User Experiences

Create out of box Teams experiences that are designed for each of your users



Use Azure AD To Provision Users



Benefits Of Orto For Microsoft Teams

- ✓ No Scripts, No PowerShell, No Spreadsheets
- ✓ Teams Service Owner controls each product offering
- ✓ Zero hands provisioning
- ✓ Easy to move users from one experience to another
- ✓ 100% native cloud, no infrastructure, no professional services
- ✓ Audit change trail, RBAC, requires very little training



Connecting to Orto for Teams

Requires Just **ONE** Pre-requisite

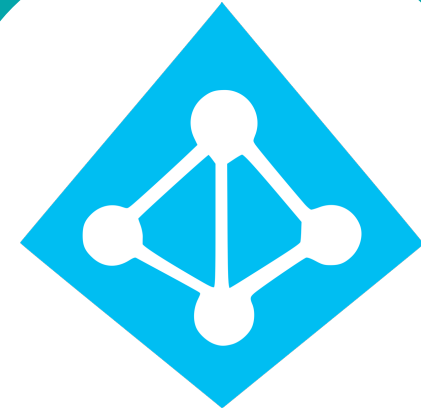
**Orto for
Teams Cloud**



Graph API Consent



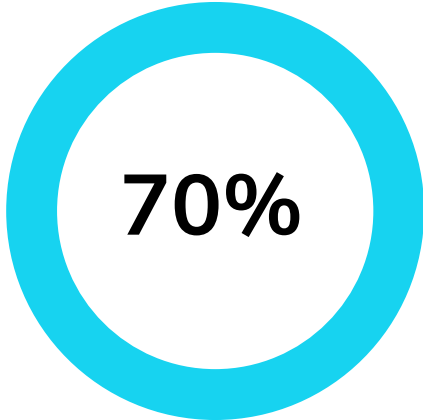
Teams PowerShell Consent



**Your Microsoft
365 tenant**

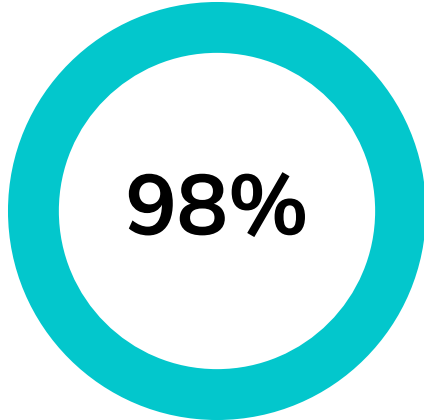


With our solution, you can increase productivity & reduce costs



70%

Save over 70% on your Teams provisioning costs



98%

Increase provisioning accuracy to 98% vs manual process alternatives



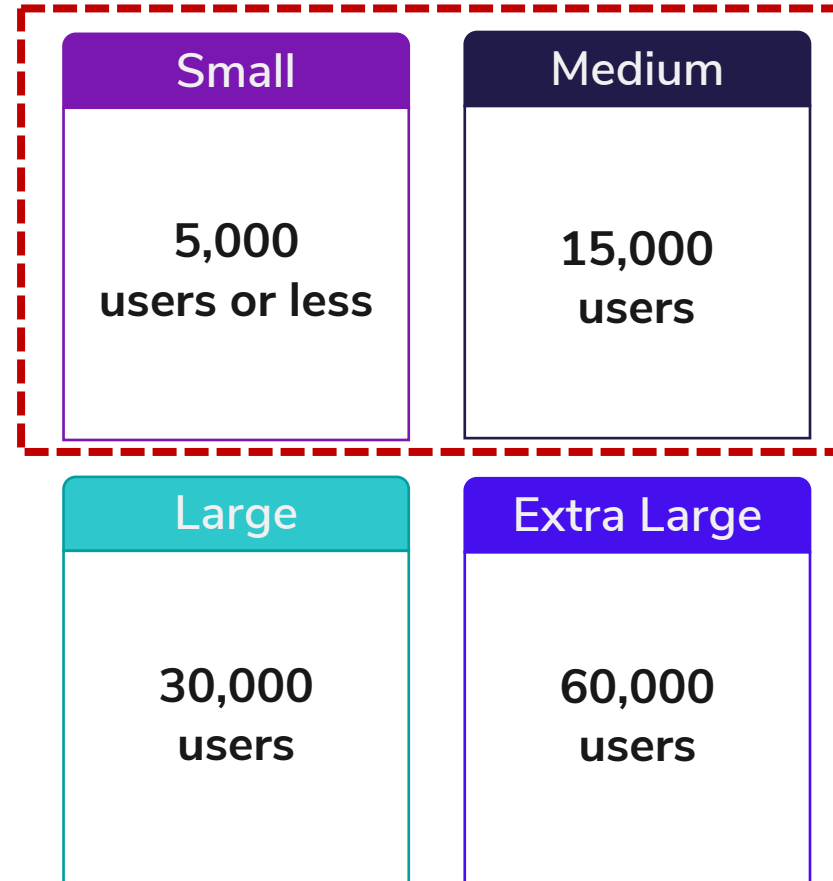
90%

90% quicker than manual tasks, saving your employees 5 hours of lost productivity time waiting for manual IT process

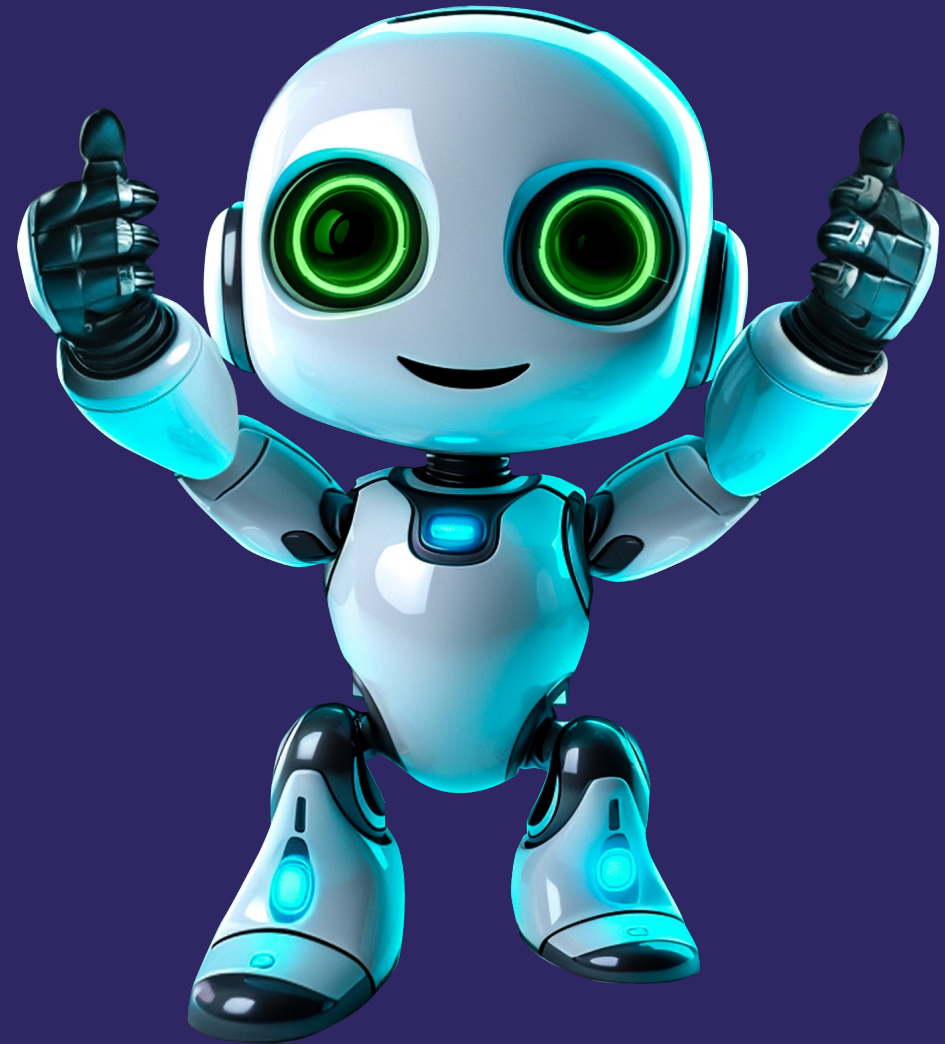


Pricing Model

- Enterprise license based on the number of Teams users in your organization
- Price discounts as you move between tiers
- Minimum contract 12-months, renew on your anniversary



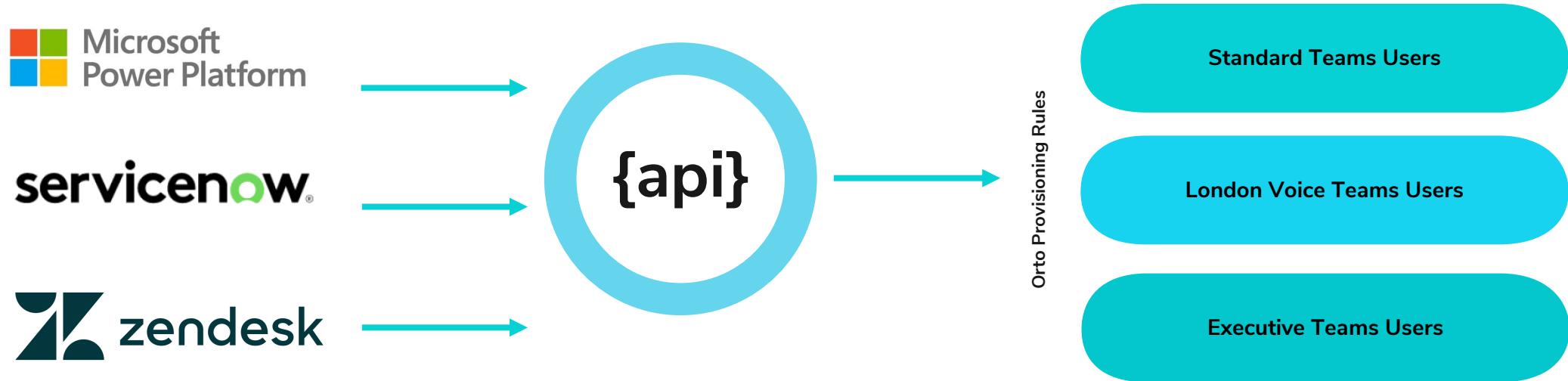
Demo



Coming Soon...



Integrate your ITSM, PowerApp or HR system with our provisioning API for approval-based activation



Target specific provisioning rules or supply your own condition attributes instead of Azure AD



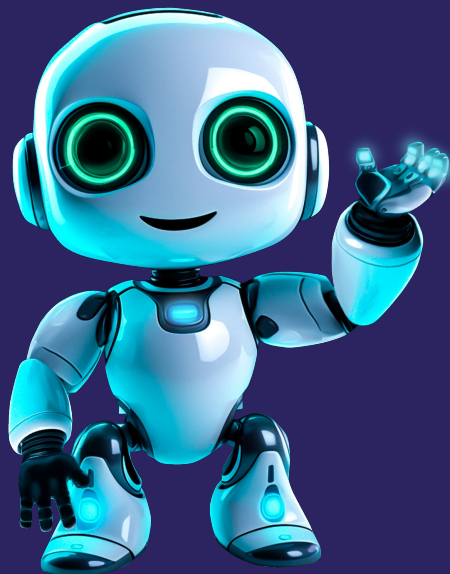


Special Offer

14-day Free Trial

Try free with no obligation

sales@callroute.com





Callroute