### **CS Smart Workspace.**





Powered by STENEC

Frankfurt, 9/23/2019

# Campana Schott



## **Our services.** We support holistically – from strategy to sustainable anchorage.



#### **Strategy**

We advise companies on strategic questions of complex change projects of every dimension.

#### Project Management

With the entire range of project management, we ensure that change projects are successful.

#### Technology

We not only advise companies on how to design and implement changes in their IT landscape - we can also implement concepts and strategies.

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#### Anchoring

We accompany companies even after the change process has been completed and ensure that change is also culturally effective. We offer technical support. We qualify and certify.



## Motivation Reasons for implementing a Smart Workspace solution



## Challenges many companies face in terms of meeting rooms

There are no rooms available for short or spontaneous meetings

The meeting rooms do not meet the expectations of the participants

Room spaces are not optimally used

2014

Octob

September



## Solution Specification "CS Smart Office" Presentation of the added value

## The CS Smart Office solution supports at...

#### ... increasing the efficiency of employees in the office

#### Easy locating of rooms

Sensor data helps employees to find available and suitable rooms in real time. The digital signage screens, the web portal or the assistance Bot can be used for this purpose.

#### Increase of meeting room availability

Sensors detect unused meeting rooms and the solution can release reservations via a bot conversation

 Automated extension of reservations / recommendation of other rooms

Should a meeting take longer than planned, an available room will be suggested and booked for the organizer.

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## The CS Smart Office solution supports at...

#### ... increasing employee well-being

- Assistance system for buildings and meetings via bot and digital signage screens employees receive necessary information and find relevant support
- Recommendation of rooms
   Employees don't have to search for free spaces; free spaces are recommended via screens or bot conversations
- Recommendation of free working desks
   For offices with open-space areas for free seating, the system supports the easy finding of desks in all areas.
- Increase room quality through simple feedback
   Feedback can be easily given via bot or screen

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### The CS Smart Office solution supports at...

#### ... intelligent statements on the room utilization

#### Central overview of the key figures of meeting rooms and open-space areas

Information from the intelligent sensors is displayed centrally and can therefore be read in context (e.g. feedback on rooms for precise use).

#### Understanding room utilization

The sensors allow drawing conclusions on the utilization of room equipment (e.g. whiteboard, touch screen, table use). In addition, the exact number of participants can provide information on the utilization of the area. In open-space areas, a statement on average/peak usage can be given by counting the exact demand.

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Return on Invest



## Focus: The smart meeting room

Description of how the meeting room components work

2014

November December January

ittee : Go (03 11)

October

September

## **Process of Room Booking and Release.** In case of no-shows, release is automatically requested.





## Sensors by STENEL. IoT with a focus on people.





#### HPD2 – Sensor

- Neural network is trained on upper body exact count possible
- Use-Cases
  - Office: Utilization, Availability, ...
  - Retail: Queues, Interest, Digital Signage Control
  - Catering: Queues



#### True Presence

- high-frequency measurements of three-dimensional breathing pattern detection (distance of the person, moving direction)
- Temperature, humidity, air quality, volatile organic compounds (VOC) and brightness
- Use-Cases
  - Occupancy und service management
  - Nursing room monitoring

## **Control Elements – Bot Application.** Teams-Conversation to release a booked room.



ē	Smart Workspace Bot Monday 7:05 PM Hi, I am the Meeting Room Manager Bot.	
	You booked Kant (3.30) starting at 19:00; but yet, no one seems to be present.	
	Can I remove your booking? (yes / no) You have 10 minutes to answer. After that, we will automatically cancel your booking. Please press the appropriate button or type 'yes' or 'no'. Yes No	
		Monday 7:0 yes
ē	Smart Workspace Bot Monday 7:06 PM Okay, I will release the room	
	Allright, the room is free again.	

#### **Functions**

6 PM

- In the case of a booked room in which after 5 minutes no persons could be recognized, a Teams-conversation is started with the organizer.
- The organizer can decide whether he wants to release the room or still use the meeting room reservation.
- The chat-bot serves as the building assistance system via further functions.
- The bot can be implemented to operate via e-mail, Skype or MS Teams channel.

## **Control Elements – Digital Signage.** Display of a currently free room.



CS Campana Schott	14:15	Friday 11. Jan 2019
This room is available.	Arendt Meeting Room	3.30
Book now!	12:00 > 12:15 Smart Office Organizer: Emondts, 12:30 > 14:00 Marketing M Organizer: Emondts,	eeting
<b>O C O</b>	16:00 > 17:00 Project Revie Organizer: Martin Ko	
Floor Map Feedback Service		-

#### **Functions**

- Digital Signage Screens in front of the rooms allow the direct booking of a room
- On the right side of the screen the user can see an overview of meetings and free slots during the day
- In the lower left area additional functions can be selected
  - Room Plan
  - Room Feedback
  - Service Request

## **Control Elements – Digital Signage.** Creation of a service request.



<b>C</b> S Campana Schott					14:15	Friday 11. Jan 2019
Service	e Reque	est for	the Ro	om	<b>Startbahn</b> Project Space	3.22
<b>Tell us what</b>	t <b>he proble</b>	m is – I am l	istening!			
Or select the	entity you		olem with:			
acility	Lights Window	Air Conditioning Heater	Blinds	Garbage		
Technics	Beamer/TV	Wifi	Table			
Equipment	Whiteboard	Flipchart	Video Camera			
			Back	Floor Map Fee		

#### **Functions**

- Submission of a service request on the screen in front of the rooms
- Possibility for quick opening via quick selection keys or exact description via speech-to-text and automated recognition of keywords

## **Control Elements - Livescreen.** Overview Screen.





#### Description

- Large screens in the access areas inform the employees about
  - Free places on the floor
  - Utilization in the entire building
  - Upcoming meetings in the meeting rooms of the floor
  - News from the News Channel, e.g. based on a SharePoint Online Intranet.



## **Overview of the Teams-App** Presentation of functions

## **Teams Smart Workspace App.** The app is deployed as a native Teams-Application.



< >	Search or type a command
Activity	S Smart Workspace
E Chat	Conversation Smart Workspace App About
Teams	CS Smart Workspace Published by Campana & Schott Version 1.0.0
<b>Ç</b> Calls	CS Smart Workspace helps you with various tasks in the everyday life of an office worker.
Files	Website Privacy policy Terms of use
(?) Help	

#### Description

- The CS Smart Workspace Teams app is deployed as a **native Teams app**.
- All features of the Smart Workspace are provided in the Teams app
  - Conversation

Chat-Bot as assistance system for the use of the building

 Smart Workspace App Graphical evaluations and overview of building utilization

## **Teams Smart Workspace App.** Teams-Conversation to release a booked room.



	Ľ	Search or type a command	Campana & Schott 🔑 👰 — 🗇 🗙
Activity	CS Smart Workspace		
Chat Teams		7/12 406 PM Which meeting room is currently available in Frankfurt?	
E Meetings		Smart Workspace Bot 7/12 4:06 PM I found the following meeting rooms suitable for you:	
Calls Files		Wittgenstein (1.06) Floor: CSFRA 1st Floor Capacity: 8 seats The room is currently available See map and details	
		Those were only the first 5 results - there are even more free spaces. For detailed status information see: https://cs-smartoffice.azurewebsites.net/#locations/CSFRA	
		July 22, 2019	
		Smart Workspace Bot 7/22 7.05 PM Hi, I am the Meeting Room Manager Bot.	
		You booked Kant (3.30) starting at 19:00; but yet, no one seems to be present.	
		Can I remove your booking? (yes / no)         You have 10 minutes to answer. After that, we will automatically cancel         your booking. Please press the appropriate button or type 'yes' or 'no'.         Yes       No	
		7/22 7:06 PM yes	
		Smart Workspace Bot 7/22 7/06 PM Okay, I will release the room	
FR		Allright, the room is free again.	
Apps		Type your questions here	
? Help			

#### Description

...

- The Chat-Bot serves as a personal assistant for the building
- He provides functions to
  - find free rooms/places
  - delete meeting room
     reservations in case of non-use
  - extend meetings if the room has not been vacated

## **Teams Smart Workspace App.** Overview Floor.





#### Description

- Display of currently available rooms and workstations based on live loT data in MS Teams
- Rooms present the status after the following information
  - Room is booked
  - Room is not booked
  - People were detected by the sensor

## **Teams Smart Workspace App.** Detailed View Room.





#### Description

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 Various standardized dashboards are displayed directly in MS Teams.

#### Reports (top row)

- Percentage presence of people in the booked time
- Number of scheduled meetings
- Average number of people in meetings (room efficiency)

