

# Bridging the gap between standard applications and your unique requirements

## CANCOM CUSTOM SOLUTIONS FOR MS TEAMS

Whether it is integration of legacy or LoB systems, automation of common business processes, modernization of existing applications or delivering insights to your users: CANCOM custom development generates the extra value for your Teams platform.



### See what customers are saying:

*"The proposed custom solution improves agility, and the project outcome even exceeded our expectations. Thanks to the Teams UI users have much better access to crucial information."*

– P. Bleckmann, Online Systems, Zwilling J.A. Henckels

## WHAT WE OFFER

Whether it is integration of legacy or LoB systems, automation of common business processes, modernization of existing applications or delivering insights to your users: CANCOM custom development generates the extra value for your Teams platform.

Integrate systems by leveraging Messaging Extensions, Adaptive Cards, Task Modules, Connectors, or API integrations from the Microsoft Teams & Azure ecosystem.

### Address requirements in an agile project setup

Get your custom solution right by identifying requirements, prioritize key functionality and correct misunderstandings early. Optimize project time by focusing on stakeholder feedback, utilizing POC and/or MVP approaches.

### Identify the best technological platform

Choose from tools like Teams Bots (Azure Bot Builder SDK, Extensions, Virtual Agent). The application development approach includes components like Teams Tabs using SharePoint Framework (SPFX) and builds on experience in C#, Python, JS Frameworks and AI/ML.

# Why Microsoft 365?

## Save your company money

Microsoft 365 is available as a simple monthly subscription. Avoid large up-front costs for new software while moving the cost of IT from capital to operating expense. And without on-premises servers to run email, websites, and document storage, you can reduce energy costs and save by no longer purchasing new server hardware.

## Scale your business quickly and flexibly

Microsoft 365 grows with you on the Microsoft Azure cloud. Adding a new user is as simple as buying an additional license, which allows access to business-critical technology on up to five PCs/Macs and five mobile devices. Microsoft 365 provides many plans to fit the right capability needs and price points for each user in your organization.

## Technical support

Your Microsoft 365 subscription comes with 24/7 support from a global network of experts, with one-hour response for critical, service-impacting events.

## Financially backed SLA

Get peace of mind knowing your services are available when you need them with a financially backed, 99.9% uptime service-level agreement.

## Simplified IT management

Reduce headaches by reducing your IT infrastructure. Content lives safely in globally distributed data centers with continuous backup and disaster recovery abilities.



Microsoft 365 is a cloud-based subscription service that brings together the best tools for the way people work today. By combining best-in-class apps like Excel and Outlook with powerful cloud services like OneDrive and Microsoft Teams, Microsoft 365 lets anyone create and share anywhere on any device.

[WWW.MICROSOFT365.COM](https://www.microsoft365.com)

## Key use cases



### Business-class email

Build anything from lightweight websites to multi-tier cloud services that scale up as your traffic grows.



### Cloud storage

Rely on geo-redundant cloud storage for backup, archiving, and disaster recovery.



### Meet online

Get actionable insights from your data by taking advantage of a fully compatible, enterprise-ready Hadoop service.



### Collaborate, chat privately

Accelerate your mobile app development by using a backend hosted on Microsoft Azure.