

HYBRID

Digital Workplace Transformation

Business Technology

Capgemini Invent UK



Offer Overview

- Client challenge
- Getting hybrid right
- How we help our clients





Hybrid working is now business as usual for most organisations but what are the implications?

of current remote workers would like to continue to do so for the rest of their careers¹

58%

of people in the UK prefer to work flexibly between their office and their home¹

of employees are happy with the selection of tools to collaborate with their manager²

of all executives believe that remote working will open doors for them to recruit diverse profiles³

of new joiners would quit if remote working were the only option³

of employees find their workload manageable and feel they can take time off when they want²

of enterprises saw improvements in effectiveness from hybrid working¹

of employees feel burned out due to longer working hours in a remote environment³

of all employees say they have plans to leave their current company within a year²



Organisations are experiencing challenges across people, physical and digital aspects of the workplace – silos exists across HR, IT, Corporate Real Estate

People

Disconnected culture

Lacking hybrid leadership skills

Ineffective collaboration

Lack of confidence in skills



Physical

Underused offices, hard to access for distributed workforce

Facilities no longer fit for current needs and work modes

Inadequate monitoring



Digital

Lack of appropriate device to enable mobility

Technologies not integrated into office spaces, poor meeting rooms

Lack of required cloud platforms





A workplace vision needs to be articulated by key business stakeholders to articulate why a hybrid strategy is being enabled

Organisational benefits

- Improved attraction and retention of talent
- Cost savings from more efficient Real-Estate
- Carbon savings from more purposeful use of space and travel

Overall outcome

A well-designed, purpose-led workplace that reinforces company culture and values, and provides the entire workforce with a sustainable and healthy environment to deliver their best work

Employee benefits

- Improved work/life balance with clear boundaries and expectations
- Greater engagement, innovation and effectiveness
- Matured skill-sets tailored for hybrid working





Getting hybrid right means changing the equation between people, physical and digital to deliver competitiveness, resilience and flexibility for the future

Human Resources (HR), IT and Corporate Real Estate (CRE) need to be brought together in line with the business vision for a holistic model

PHYSICAL

Purposeful workspaces designed to cater for different work modes -

Develop a new real estate strategy based on a distributed workforce while optimising office space to encourage collaboration

DIGITAL

Technology to work anywhere, anytime, from any device –

Outline a digital workplace roadmap with the right combination of tools and devices to securely enable mobility, and create inclusive experiences

PEOPLE

Empowered workforces with the right skills and capabilities –

Redefine company culture and ways of working to excel in a hybrid environment



We help organisations transform their hybrid model through our end-to-end employee-focused approach





Discover



Define



Devise



Deploy



Sustain

Understand the organisation and its employees

Build an ambition for the future

Stand-up and pilot hybrid initiatives

Drive initiatives across the organisation

Measure the performance of the transformation

- Assess current state
- Conduct user research
- Define hybrid vision
- Develop hybrid roadmap
- Develop and test ideas
- Build and scale initiatives
- Deliver change/adoption
- Track progress
- Capture feedback

- Maturity assessment
- User persona analysis
- Visioning workshops
- Strategic framework
- Tech radar

- Innovation workshops
- POC / Pilot framework
- Business case

- Change and adoption
- Productivity campaigns
- Benefits tracking

- Experience Mgmt Office (XMO)
- KPI dashboards

Benchmarked current capabilities

Quick wins and strategic aims

Validated and tailored hybrid working solutions

Transformation of the workplace and employee experience at scale

Data-driven decision making to sustain employee experience

Outcomes

Accelerators

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Capgemini can help you get started with a complementary one-hour workshop

Capgemini will bring the benchmark hybrid work model to life in terms of key capabilities required

We'll showcase our benefits calculator, which leverages your organisation's data to predict the outcomes of investing in hybrid transformation

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Capgemini is a well-recognised player in Workplace advisory, with access to key partnerships, credentials and best practices



Partnerships

- Capgemini has **6 Microsoft Partner Designations** (maximum) and 19 specialisations, including the **Adoption** and Change Management specialisation.
- Our knowledge has been widely recognised by 6 Partner of the Year Microsoft Awards in 2023.



Labs & Accelerators

- Capgemini has developed a fast-paced **innovation method** to experiment with new workplace ideas through our Workplace Labs.
- We can facilitate workshops to prototype and validate solutions through our **Accelerated Solutions Environment** (ASE).
- We have a series of **sector-agnostic** accelerators that have been proven at scale.



Credentials

- Capgemini specialises in helping clients from all backgrounds reach their full potential through driving adoption of workplace solutions.
- We have delivered workplace transformation in every sector, gaining extensive transformation experience and building an understanding of **best** practices.
- Credentials are available upon request.

Capgemini invent



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