

PATIENT CENTRIC CARE MANAGEMENT

September 2021

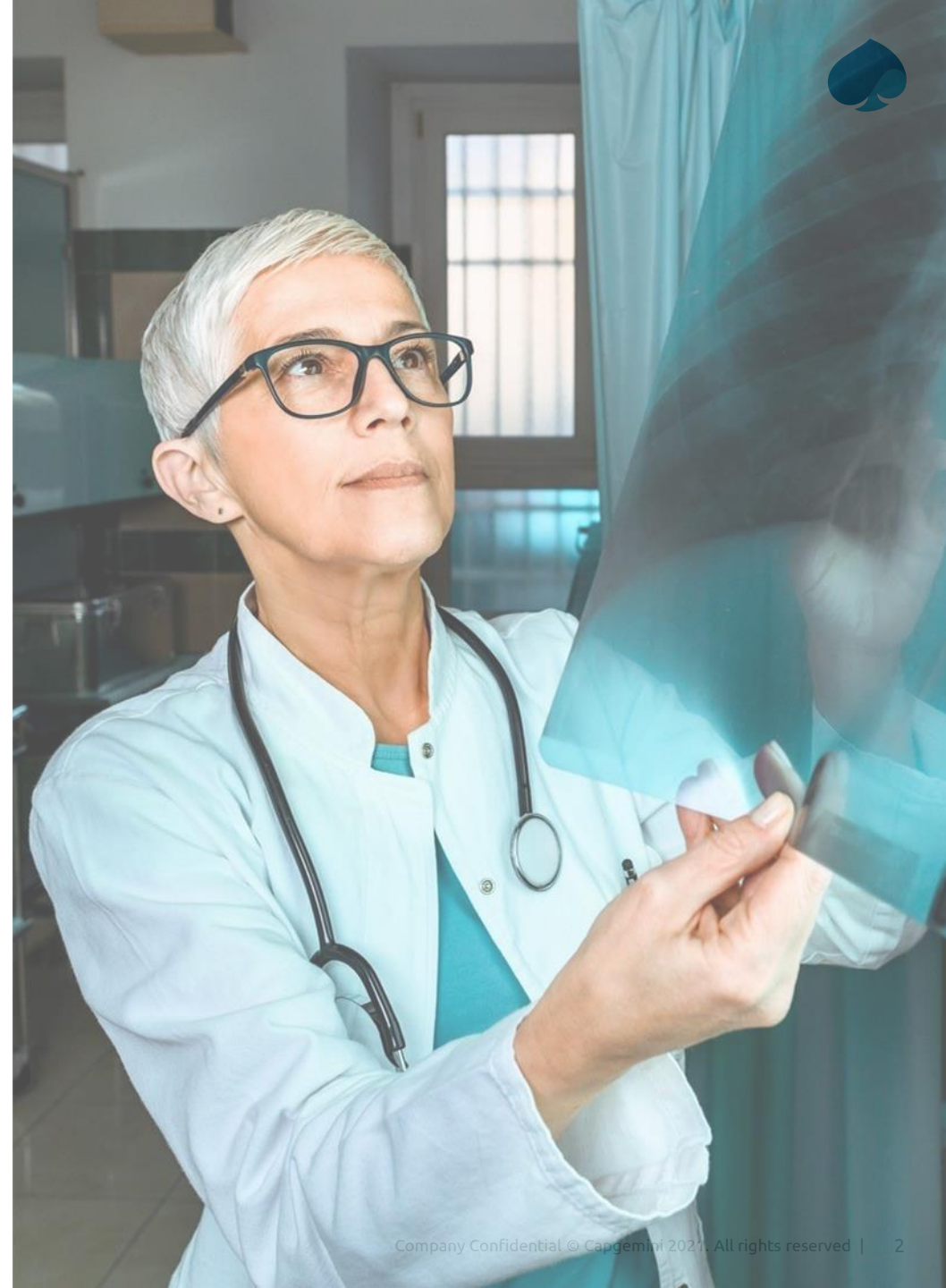
CARE MANAGEMENT ON MICROSOFT HEALTH: INTEGRATED CARE AND PERSONALIZED MEMBER ENGAGEMENT

WHAT WE OFFER

Capgemini's Care Management suite of offering includes solutions for more effective care planning, care coordination and member services. It comprises of real time medical management resources, care gap detection algorithms, collaborative process flows built on top of Microsoft Health and Teams, reusable models that are FHIR enabled and RPA driven business services that help address end to end care management requirements of Health Plans

Benefits:

- **Whole Patient Focused:** Our solution considers the relevance of multi dimensional understanding of health journeys across clinical and nonclinical parameters such as social determinants of health
- **Digital First:** Support connected digital health through medical device integration, interoperability hooks for native patient access support, automated care plan workflows and omni channel support for member services
- **Integrated:** Supports collaboration across care teams and provides Longitudinal View of member's healthcare journeys and their interactions. This enables a more focussed and continuous outreach to the patients
- **Healthcare Economics:** Focusses on preventable medical events and next best actions fostering preventive care. Our solution suggests best patient strata that will benefit both clinically and financially through care programs and hence enhances Care Management ROI
- **Member Intimacy:** Through more evolved understanding of member's care journeys, our solution has directly increased member satisfaction and their trust in the Health Plans. Supported by Microsoft's Virtual Care accelerators we have streamlined patient intake and care team assignment process





WHY MICROSOFT AZURE?

Be future-ready

- Continuous innovation from Microsoft supports your development today, and your product visions for tomorrow. With 1,000+ new capabilities in the past year, you can build on the latest advancements in AI, blockchain, Kubernetes, containers, and databases to keep you ahead of the curve.
- Our enterprise grade analytics solution outperforms the competition, costs less, and is fully compatible with your existing development, BI, and data-science tools.

Operate hybrid seamlessly

- On-premises, in the cloud, and at the edge—we'll meet you where you are. Integrate and manage your environments with tools and services designed for hybrid cloud.
- Enhance security, simplify access, and set smart policies across your different environments with a single-identity platform trusted by 90% of enterprises globally.

Build on your terms

- You have choices. With a commitment to open source and support for all languages and frameworks, build and deploy how you want to. Take advantage of the full-featured, integrated development environments with built-in support Visual Studio and Visual Studio Code, the most popular IDEs trusted by 15M+ developers.
- We embrace open source, drive innovation through collaboration, and contribute back to the community.

Trust your cloud

- Get security from the ground up, backed by a team of experts, and proactive compliance trusted by enterprises, governments, and startups.
- With a \$1B+ investment in security R&D and 3,500 cybersecurity experts, security is foundational for Azure.

Microsoft Azure is an ever-expanding set of cloud computing services to help your organization meet its business challenges. With Azure, your business or organization has the freedom to build, manage, and deploy applications on a massive, global network using your preferred tools and frameworks.

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WHY CAPGEMINI AND MICROSOFT?

Capgemini



27+ YEARS
Working with
Global FS Brands



AZURE
Cloud Center Of
Excellence



20+ YEARS
Partnership with
Microsoft



THE RECOGNITION

Microsoft Awards

- **2021 Financial Services Partner of the Year**
- **2021 Digital Transformation Partner of the Year**
- **2021 Analytics Partner of the Year**
- **2021 Power Platform Advanced Specialization**
- **2019 SAP on Azure Partner of the Year**
- **2019 Business Groups recognition through Cosmos DB**
- **2019 Azure Expert, Managed Services Provider**



THE COMMITMENT

- **Joint Microsoft Capgemini Agreement to Create the Azure Privilege Club in 2011.**
- **Members of the Azure Partner Advisory Council**
- **Dedicated Global Azure CoE for Financial Services**

OTHER OFFERINGS

Transforming your business at cloud scale

- Application Portfolio Modernization
- Cloud Native and API Transformation
- CTOM, DevSecOps and Platform Automation
- Modern Workplace & Collaboration with Microsoft 365
- Business Productivity – Dynamics 365 & Power Platform
- Data Estate Modernization & Analytics
- Cyber Defense Center
- Mainframe Modernization with Azure
- OpenX – Banking and Insurance Core Platform Transformation

GOLD COMPETENCIES

validated by Microsoft

- Application Development
- Application Integration
- Cloud Business Applications
- Cloud Customer Relationship Management
- Cloud Platform
- Cloud Productivity
- Collaboration and Content
- Communications
- Data Analytics
- Data Platform
- Datacenter
- DevOps
- Enterprise Mobility Management
- ERP
- Messaging
- Windows and Devices



About Capgemini

Capgemini is a global leader in partnering with companies to transform and manage their business by harnessing the power of technology. The Group is guided everyday by its purpose of unleashing human energy through technology for an inclusive and sustainable future. It is a responsible and diverse organization of 270,000 team members in nearly 50 countries. With its strong 50 year heritage and deep industry expertise, Capgemini is trusted by its clients to address the entire breadth of their business needs, from strategy and design to operations, fuelled by the fast evolving and innovative world of cloud, data, AI, connectivity, software, digital engineering and platforms. The Group reported in 2020 global revenues of €16 billion.

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