![Capgemini]

JOURNEY TO WINDOWS 365

THE FUTURE OF WORK IS HYBRID

70% of G2000 organizations will deploy remote or hybrid-first work models, redefining work processes and engaging diverse talent pools - IDC

Employee Experience is essential in Hybrid Workplace

75% of companies have made digital employee experience (DEX) a critical component of their hybrid work strategy - Forrester
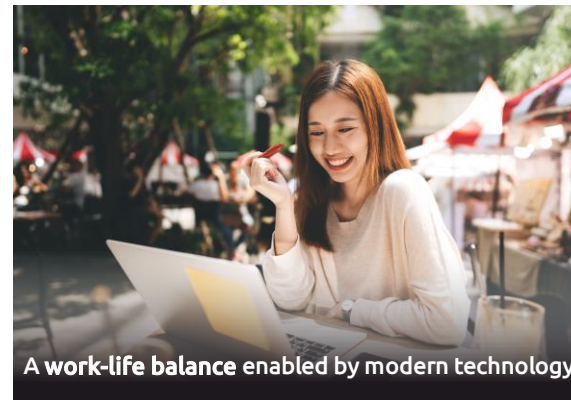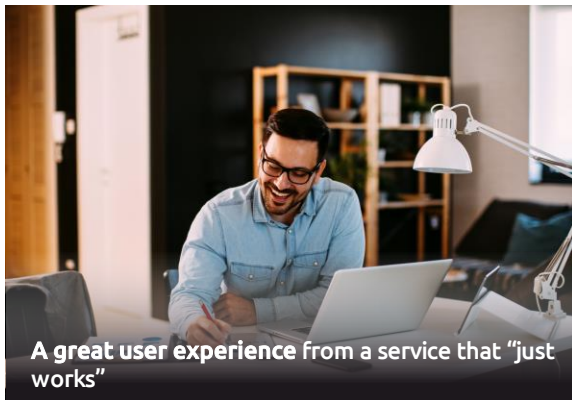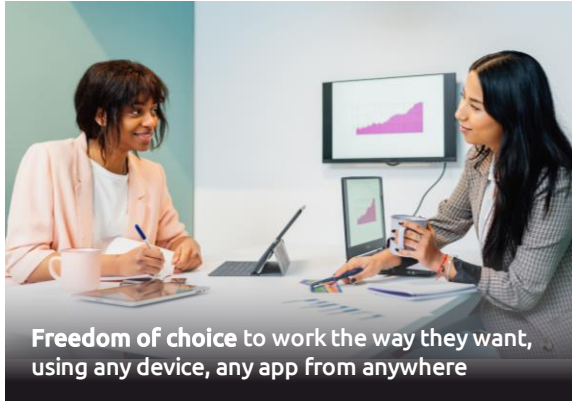

Seamless Employee Experience is key to hiring and retaining talent

EMPLOYEES VALUE FREEDOM OF CHOICE!

For End Users

Freedom of choice to work the way they want, using any device, any app from anywhere

Personalized service bundles that recognize each user's uniqueness

All the support they need, **when and where they need it**

A **great user experience** from a service that "just works"

To **"work smart"** with modern collaboration and productivity tools

A **work-life balance** enabled by modern technology

Strong safety, security and privacy, but without inconvenience

Simple, centralized access to all services

Smart, secure ways to collaborate with colleagues around the globe

Convenient and safe remote working

EVERYTHING, NOW!

HOW DO YOU KEEP EMPLOYEES CONNECTED, ENGAGED AT HOME, OFFICE OR ANYWHERE IN BETWEEN?

EMPOWER WORKERS
How to ensure seamless, reliable access to work apps and data anytime, anywhere, and on any device?

ZERO-TRUST SECURITY
Are you creating a zero-trust model, embedding security everywhere?

SUSTAINABILITY
How do you minimize business' carbon footprint?

TALENT MANAGEMENT
Can you rapidly onboard and offboard staff?
How do we ensure seamless employee experience?

EFFICIENT IT OPERATIONS
Are your digital services reliable, agile and scalable?
How to reduce cost, move away from CAPEX to OPEX?

EMPLOYEE COLLABORATION
How do we enable employees to collaborate securely from anywhere?

VIRTUAL DESKTOP - MAIN COMPONENTS

APPLICATION

PROFILE MANAGEMENT

Applicaton

Modernized application availability in the form desired by user personas

Data

Follow-me data model for seamless experience across any device and applications

CHOOSE THE VIRTUAL DESKTOP THAT IS RIGHT FOR YOUR BUSINESS

Windows 365

Integration of ITSM toolset with Virtual Desktop for swift self-service for business agility

Self-Serivce

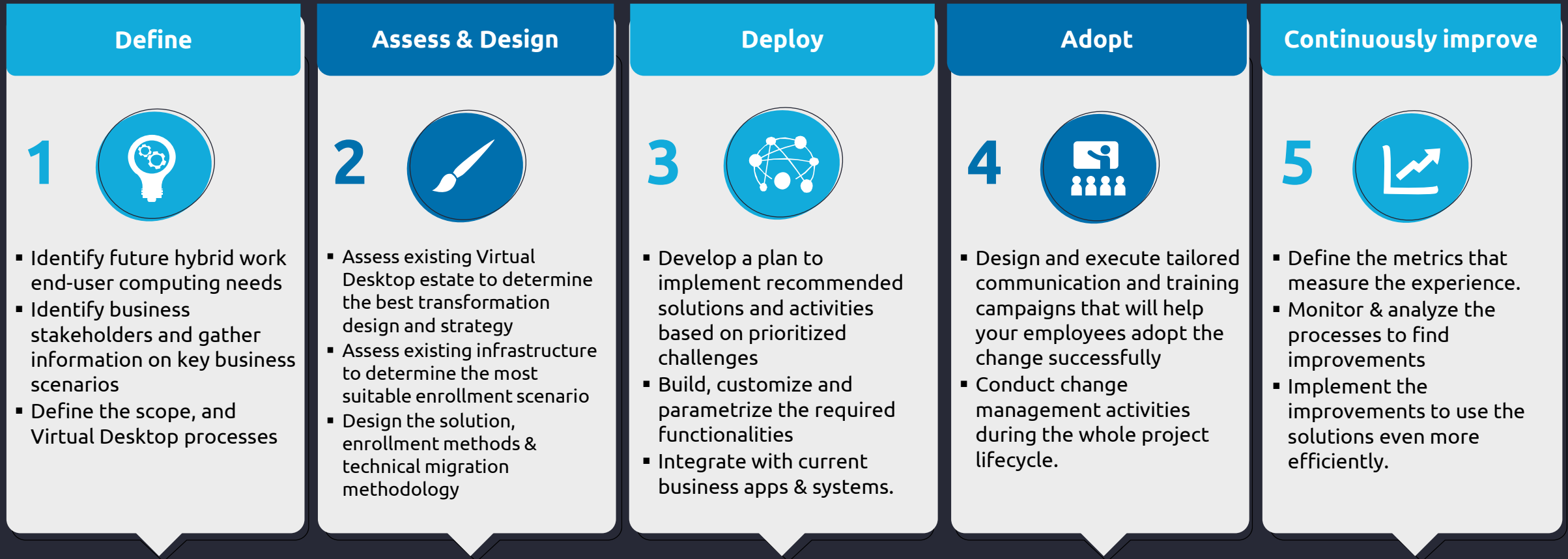Zero-Trust approach to security for secure access to any device from anywhere

Security

SELF-SERVICE

SECURITY

YOUR JOURNEY TO WINDOWS 365

Define

1

- Identify future hybrid work end-user computing needs
- Identify business stakeholders and gather information on key business scenarios
- Define the scope, and Virtual Desktop processes

Assess & Design

2

- Assess existing Virtual Desktop estate to determine the best transformation design and strategy
- Assess existing infrastructure to determine the most suitable enrollment scenario
- Design the solution, enrollment methods & technical migration methodology

Deploy

3

- Develop a plan to implement recommended solutions and activities based on prioritized challenges
- Build, customize and parametrize the required functionalities
- Integrate with current business apps & systems.

Adopt

4

- Design and execute tailored communication and training campaigns that will help your employees adopt the change successfully
- Conduct change management activities during the whole project lifecycle.

Continuously improve

5

- Define the metrics that measure the experience.
- Monitor & analyze the processes to find improvements
- Implement the improvements to use the solutions even more efficiently.

Optimize - AI & Analytics
Monitoring and improvement of Windows 365 across defined areas

WHY CAPGEMINI FOR VIRTUAL DESKTOP

Microsoft Modern Work Solutions Partner
Leverage our Microsoft 365 Certified experts to speed your journey

Persona Based Approach
We customize our library of industry personas to drive user engagement and digital adoption specific to your needs

Industry-specific Expertise
Industry knowledge in 10 of the most critical industries allows us to bring forth the most impactful ideas from real life

Experience Optimization
We measure critical moments in the employee experience to drive impactful innovations aligned with your business objectives

An Industrialized Approach
Our methodologies are based on proven roadmaps for enterprise clients to streamline your journey toward an optimized and improved experience

Sustainability in everything we do
Our Sustainable Infrastructure Framework enables you to put sustainability first and grow your business while improving your environmental performance

About Capgemini

Capgemini is a global leader in partnering with companies to transform and manage their business by harnessing the power of technology. The Group is guided everyday by its purpose of unleashing human energy through technology for an inclusive and sustainable future. It is a responsible and diverse organization of 360,000 team members in more than 50 countries. With its strong 55-year heritage and deep industry expertise, Capgemini is trusted by its clients to address the entire breadth of their business needs, from strategy and design to operations, fuelled by the fast evolving and innovative world of cloud, data, AI, connectivity, software, digital engineering and platforms. The Group reported in 2022 global revenues of €22 billion.

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