Transform Your Communication with Microsoft Teams Phone.
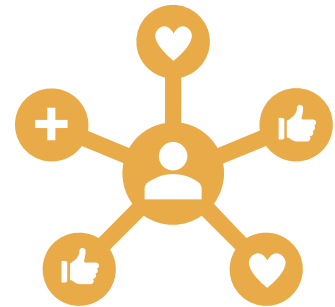
CATALYST
TECHNOLOGY GROUP

Innovating how IT is delivered.℠

Revolutionize Business Communication with Microsoft Teams

In today's dynamic business landscape, effective communication is paramount. Many enterprises across the globe grapple with legacy communication platforms that impede business operations, and productivity. Traditional phone systems burden companies with high costs, limited adaptability, and do not address the mobility needs of today's modern workforce.

Microsoft Teams Phone streamlines communication, integrating voice, video, and collaboration into a single platform. Microsoft Teams enhances collaboration, reduces costs, supports remote work, provides data security, and simplifies unified communications across your organization. As your trusted IT advisor, Catalyst Technology Group can help your organization to embrace the flexibility, and benefits of Microsoft Teams Phone, transforming your organization's communication experience.
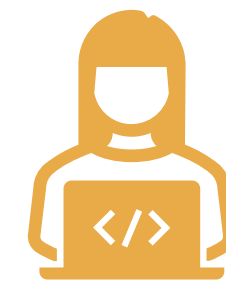
Seamless Integration

Microsoft Teams Phone seamlessly integrates voice, video, and collaboration, enhancing communication within your organization.

Enhanced Efficiency

Embrace the flexibility and benefits of Microsoft Teams Phone to boost productivity, reduce costs, and support remote work.

Trusted Guidance

Catalyst Technology Group offers expert guidance, enabling your organization to transform its communication experience and maximize the potential of Microsoft Teams Phone.

Meet The Demands For Mobility In Today's Workforce

Streamlined Communication

Microsoft Teams Phone streamlines communication, integrating voice, video, and collaboration into a single platform.

Enhanced Collaboration

Microsoft Teams enhances collaboration, reduces costs, supports remote work, provides data security, and simplifies unified communications across your organization.

Flexibility & Benefits

As your trusted IT advisor, Catalyst Technology Group can help your organization to embrace the flexibility, and benefits of Microsoft Teams Phone, transforming your organization's communication experience.

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Integrate Voice, Video & Collaboration Into A Single Platform

BENEFITS

- ✓ Streamlined Communication
- ✓ Enhanced Collaboration
- ✓ Reduced Costs

effective communication is paramount

Teams Phone Implementation

Implementing Microsoft Teams Phone System involves a series of steps to ensure a seamless integration of voice capabilities into your organization's infrastructure.

Our implementation will help your organization to drive the usage of Microsoft 365 E5 workloads, as well as Microsoft Teams Phone specific features such as Call Routing, Call Forwarding, Voicemail, Auto Attendants, Emergency Calling (E-911), Transcription, Translation and more.

Implementation Deliverables

Assessment and Planning
We will conduct a comprehensive assessment of your organization's current communication infrastructure, including existing phone systems and collaboration tools.

Licensing and Subscriptions
Ensure that your organization has the appropriate Microsoft 365 Licensing that include Microsoft Teams Phone capabilities.

Network Assessment
Assess your network infrastructure to ensure it can support the increased bandwidth and Teams Quality of Service (QoS) requirements for Voice, Video, and Content Sharing network traffic.

Design Calling Plan Strategy
We will help you to select the calling plan options that best suit your organization's needs. This includes Microsoft Teams Domestic and International Calling Plan options.

Porting Numbers (if necessary)
If you're transitioning from an existing phone system, you may need to port your existing phone numbers to Microsoft Teams Phone. We will work you're your team to coordinate with your telecommunications provider.

Configure Microsoft Teams Phone
We will configure your organization's voice settings, including Teams Phone Numbers, Calling Policies, Auto Attendants, Emergency Calling (E911) and more.

Customization
Customize Microsoft Teams Phone settings to align with your organization's specific workflows and preferences.

Hardware and Devices
Identify and provide hardware requirements for Microsoft Teams Phone, such as IP phones, headsets, and conference room devices. We will ensure that these devices are properly configured for production use.

End User Training
Provide training sessions for end users to familiarize them with Microsoft Teams Phone features and functionalities.

Ongoing Maintenance & Support
Our commitment doesn't end with deployment. We offer ongoing support and maintenance services to address any issues, perform updates, and optimize the solution as your business evolves.

Customer Testimonials

"We have been using Catalyst for eight years and in that time all of its employees have been unfailingly responsive and competent."

"Catalyst does customer service better than any other IT firm. The amount of time savings in research and expertise on products and software"

"Everyone is great to work with. I have never felt as if anyone has talked down to me because I didn't understand something."

About Catalyst

FOUNDED 2002

SUPPORTING 700+ CLIENTS

STILL GROWING TODAY

Catalyst Technology Group, Inc. was established in 2002 and is headquartered in Indianapolis, Indiana. In 2002, our Chicago office was opened, and in 2012 we expanded to Denver. Catalyst was formed with the vision of taking enterprise-class systems and support processes and streamlining those solutions to offer small-and-medium size businesses enterprise-class IT support. Reaching out successfully to organizations that had never experienced this level of support, Catalyst has grown to over 700 customers in 3 primary markets.

INDIANAPOLIS, IN   **CHICAGO, IL**   **DENVER, CO**

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Join us on a journey of innovation, reliability, and digital transformation.

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