



Microsoft Direct Route from CBTS



Unified collaboration with Microsoft Teams

Microsoft Direct Route from CBTS empowers businesses to streamline their communication through one of the most widely adopted collaboration tools in the world, Microsoft Teams. CBTS can integrate its robust VoIP core into a business's Microsoft Environment via Direct Route to deliver inbound and outbound calls to the Microsoft Teams application.

The end result is a hybrid-capable organization that is more secure, flexible, and agile. Ease the burden on your IT staff by integrating voice calling into Microsoft Teams today!

Included features/benefits:

- Concurrent call path pricing model
- Unlimited local calling
- Long distance options available
- CBTS-hosted session border controllers in geo-redundant data centers to provide automatic disaster recovery
- DIDs
- Enable Full Functionality of the Microsoft Phone System
 - Call queues (hunt groups)
 - Auto Attendants
 - Caller ID
 - Voicemail
- Customer Manages Teams Phone System. CBTS does not need to be granted access to customer's Microsoft Cloud environment

Here's what Microsoft Direct Route offers

Flexible deployments	CBTS tailors its integrated solution for businesses including the design, delivery, implementation, and support for all services. All clients also have direct access to a dedicated project management team.
Teams phone system self management	CBTS provides the PSTN Connectivity while customer manages their Call Routing and phone number assignment. Customers do not need to grant CBTS any access to their Microsoft Cloud.
Merge Teams phone system with legacy voice platforms	CBTS offers solutions for legacy voice platforms including analog that may need to reside outside of Teams.
Availability and business continuity	All CBTS voice solutions are built with business continuity in mind. We utilize redundant data centers and networks to ensure all your calls are still delivered.
Secure access for local and remote workers	With the help of single-sign-on (SSO) and multi-factor authentication, your organization can rest easy knowing that local and remote employees alike can connect securely.
Never gets outdated.	Microsoft continues to update Teams with new features and enhancements.
Support when you need it	Your team can access U.S.-based support services 24x7x365.

Why Use Microsoft Direct Route from CBTS?

- CBTS is a Microsoft Solutions Partner in Modern Work and certified Cloud Solution Provider (CSP) which allows us to provide our customers with an end-to-end Microsoft Cloud experience and provide value to our customers with supplying licenses, consulting services, support, and management.
- CBTS completed a rigorous certification process to receive an Advanced Specialization in Calling for Teams from Microsoft. This Specialization from Microsoft recognizes Partners with "deep knowledge, extensive experience, and proven success."
- Gain a new level of reliability, support, and expertise from a Microsoft Solutions Partner with decades of experience delivering UCaaS solutions to customer.
- Microsoft Direct Route from CBTS can be coupled with other solutions from CBTS to handle any enterprise's complex calling requirements.

Microsoft Direct Route turns Microsoft Teams into an all-in-one communications tool

- Keep your organization connected by merging Calling, Messaging and Meetings into one unified application
- Why make your IT staff manage another application for Calling when Teams can do it all?
- Efficient collaboration and increased productivity for hybrid and remote workforces.



Our design



Contact us for more information on how CBTS and Microsoft Direct Route can modernize your organization's remote collaboration, voice, and conferencing capabilities.

