

Microsoft 365 migration, support, and backup



Trending to the Cloud

Microsoft 365 productivity suite is one of the most powerful business tools available. According to Gartner, nearly three-quarters of all medium and large organizations in the U.S. use the platform, particularly in areas like healthcare and finance, which have seen usage double over the last two years.

Increasingly, enterprises are deploying Microsoft 365 as a cloud-based service, with projections estimating that more than 70 percent of businesses will have incorporated this model by 2022. The reasons many technology and business leaders are shifting toward the public cloud is to avoid massive capital expenditures to replace end-of-life SharePoint and Exchange servers, infrastructure, and software licenses.

When to migrate to M365?

Leading organizations across the globe have already migrated to Microsoft 365. M365 can help solve today's challenges to productivity and secure work from anywhere. You just need the right tools and technology in one cost-effective solution.

Productivity from anywhere with Microsoft 365. Enable your team to do their best work with cloud technology to improve team collaboration, whether that's at the office, on the road, or working from home.

Secure your organization with technology you can trust. Elevate and modernize your security, manage risk, and meet compliance standards on Microsoft's trusted cloud. Ensure only the right users have access with Azure Active Directory, multi-factor authentication, and biometric access. Deploy a seamless, end-to-end management solution and gain visibility across all connected devices with Microsoft Endpoint Manager.

Get one cost-effective solution with Microsoft 365.

Consolidate to a single platform versus buying numerous platforms for multiple capabilities. Save on automation and process improvements through workflows, dashboards and AI. Reduce your total cost of risk by enhancing your security and compliance posture. Manage hardware and software more efficiently so IT can focus on strategy. Reduce hard costs—like real estate, data center, and travel—through flexible work from anywhere.

Migrating to M365 with CBTS

CBTS provides certified experts who work with clients upfront to establish goals, assess their current environments, and determine the scope of the migration and configuration of M365. From there, implementation teams take over to complete the transition and conduct post-move evaluations to ensure the system is performing optimally before rolling it out to the entire organization.

Although each project is different, clients can expect the following steps:

- On-premises and cloud-to-cloud migrations
- Configuration of M365 specific to client's business objectives
- Expert project management with input from all key stakeholders
- Assessment and documentation of the existing environment conducted to determine scope and timeline
- Design and configuration of M365 tenant environment
- Azure Active Directory Connect install and configuration
- Extensive Active Directory health check completed
- E-mail migration from Exchange, IBM Notes, or GSuite
- Transfer of on-premises files to OneDrive or SharePoint
- Set up of Microsoft Teams
- Set up of hybrid Exchange
- M365 licensing and billing support
- M365 Administrator support
- Cloud break/fix support

M365 Backup Solution

Cloud-based managed M365 service requires a sound off-site secondary backup strategy. Cloud backup follows a similar implementation path as the main service.

Assessment Phase: Document and evaluate the current environment to determine outcome-based goals and retention periods.

Build Phase: Design, configure, and set up a customized backup solution that can point to a CBTS facility, another Azure instance, or on client premises.

Protection Phase: Ensure data is encrypted from M365 while in transit or at rest in the secondary site.

Testing Phase: Backup processes are monitored 24x7. Data restoration should be completed to test the recoverability and ensure documented success.

In most cases, data will be backed up and protected at a CBTS or Azure destination. By housing backups off site, the enterprise maintains a reliable history of data stored over long periods, easily searched and retrieved when necessary. For most use cases, this requires 24x7x365 access from virtually any device.

