

Digital Workspace | Improve Employee Experience

IMPLEMENTATION DELIVERABLES

- Configure ControlUp Edge DX Cloud-based Instance
- Add Administrative Users/Configure Platform SSO
- Configure Role-Based Access Control (RBAC)
- Create and Deploy Edge DX Client Agent
- Validate Successful Client Agent Installation (Up to five devices in-scope)
- Configure Enrich Browser Extension for Administrative Users
- Organize Devices
- Configure Remote Assistance Solution
- Integration with Customers Unified Communications Platform
- Deployment of up to one Scoutbees Hive On-Premises
- Deployment of up to three Scoutbees Scouts either On-Premises or Cloud-Based
- Knowledge Transfer & Product Training

ASSUMPTIONS

- Pilot endpoints are running a supported operating system for ControlUp Edge DX agent:
 - Windows 7 SP1+ (x64)
 - Windows 10 Version 1607+ (x64)
 - Windows 11
 - Windows Server 2012 R2+ (x64)
 - macOS 11.0+
 - Intel x64 or Apple Silicon (M1+)
 - Linux x64, ARM 32-bit or ARM 64-bit - See .NET 6 supported OS list on github:
<https://github.com/dotnet/core/blob/main/release-notes/6.0/supported-os.md>
 - iGEL 10.05.500+
 - Stratodesk NoTouch 3.3.432+
 - 10ZiG
 - HP ThinPro OS 7.1
 - HP ThinPro OS 7.2

NON-DELIVERABLES

- Direct end user support. CDI will provide tier-3 support to the Customers IT staff only.
- Production deployment of client agent to devices beyond the pilot device group
- Deployment of additional hives and/or scouts beyond the limits identified in the deliverables
- Integration of Edge DX with any virtual desktop infrastructure (VDI) solutions