

# WE GET ADOPTING NEW PRODUCTIVITY PLATFORMS IS A JOURNEY.

## CDW Amplified™ Collaboration Transition Google Workspace to Microsoft 365

You've made the choice for your organization. Microsoft 365 will represent a new era of productivity for your employees, business partners and customers. But you're left wondering how to make a smooth, effective and efficient transition from your existing Google Workspace environment. That's where our team of skilled engineers, analysts and project managers jump in, leveraging our real-world experience to provide a transition path centered on a successful user experience.

We provide a full-service treatment of your platform transition needs. Robust planning and design activities working interactively with your IT team to anticipate hurdles and clear them. Migration tooling, build and testing to assure the best possible data migration. End-user adoption programs, training and support to provide a successful transition experience for your people. And after the transition, we provide a portfolio of capabilities to help you manage and grow with your Microsoft 365 environment.

CDW's Transition Google Workspace to Microsoft 365 service can help you achieve:



Operational  
Efficiencies



Reliability



Cost  
Reduction

### Orchestrating the Right Solution

We've seen it in the field. Migration tools and a learn-it-all attitude are a great start, but they don't cover all the pitfalls you'll encounter with a platform transition. It requires careful technical and business planning to be executed correctly. This service is supported by a Microsoft 365 expert to assist your technology and business teams in navigating some challenging discussions, such as:

- Setup of Microsoft 365 environment based on best practices
- Downtime and user transitioning requirements
- Reconciling configuration/design differences between environments
- Branding requirements
- Data retention and deletion from source tenant
- Morphing teams and unclear technical ownership
- Licensing reconciliation

#### The CDW Advantage:

- Proven methodologies for data migration to Microsoft 365
- Subject matter experts in Exchange, SharePoint, OneDrive, Teams and more
- Partner relationships and advanced certifications with third-party tool providers
- Adoption specialists focusing on end-user experience and communication

CDW's full lifecycle of Services can support your organization no matter where you are on your journey



Design



Orchestrate



Manage



On-Premises



On-Journey



Cloud-Based

## CDW GETS MICROSOFT

CDW is uniquely qualified to design IT solutions that remove complexity and unnecessary costs from your organization. Our experts become part of your team, providing the support you need, when and where you need it.

We can help you navigate Microsoft's robust array of solutions. CDW is an end-to-end provider of cloud applications, solutions and services in public, private and hybrid cloud environments. Based on your organization's demands, we can help you plan, deliver and manage a flexible cloud solution tailored to your needs. We offer outstanding providers, risk mitigation strategies and dedicated, personalized expertise to deliver economic and operational benefits.

We get Microsoft and we can share our knowledge with you so your organization can spend less time managing software and more time putting it to work.



**CDW AMPLIFIED™  
SERVICES**

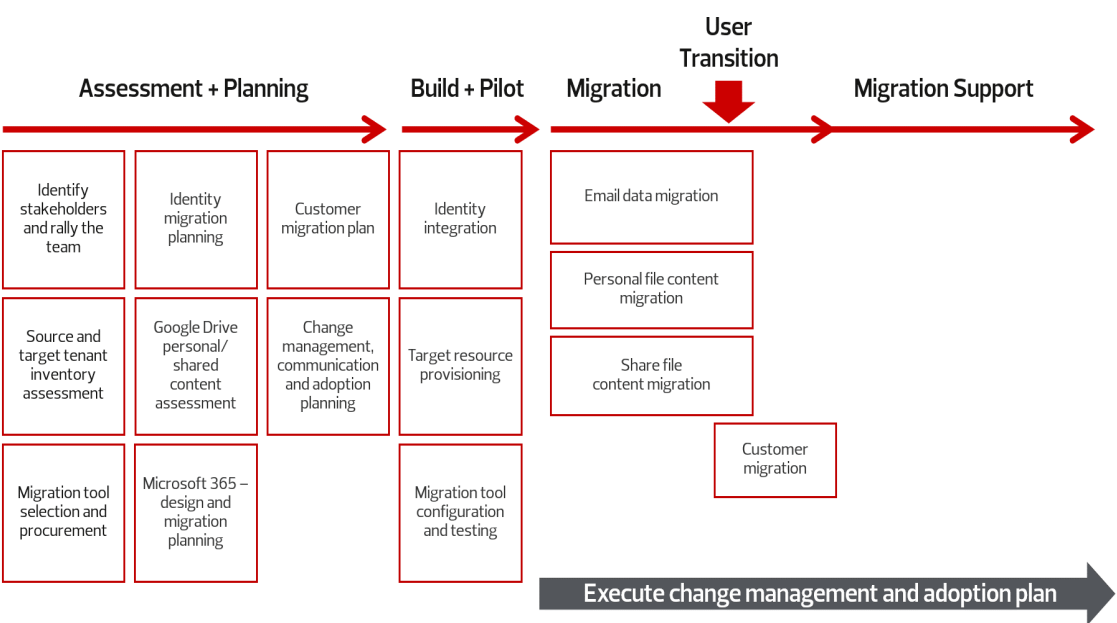
Services Overview

CDW follows a proven process for productivity platform transition. The following phases are included in the process:

Phase	Included
<b>Assessment and Planning:</b> A combination of collaborative workshops, technical reviews and proprietary tools to understand the source and target environments, business drivers, technical requirements and any other factors that could affect the migration plan. CDW's experienced consultants align both technical and business goals for the project to build a comprehensive implementation plan that focuses on end-user experience as a key component.	✓
<b>Build, Test and Pilot:</b> Our team of subject matter experts will perform any remediation needed on the source environment(s), configure the target environment to meet requirements and build out any required migration toolsets. We will validate functionality with testing, and, if appropriate, do a pilot migration to measure migration performance and end-user impact.	✓
<b>Migration:</b> Following the implementation plan, we will work with your organization to migrate the solutions, including identities. We will help you execute the end-user communications and training plans to ensure a smooth transition.	✓
<b>Support:</b> Our experienced team will work with you to avoid common pitfalls and support the users in their post-migration environment. CDW has solutions to fit all customer needs, including being an extension of your help desk or providing long-term support for your environment.	✓
<b>Adoption:</b> Productivity might look the same across different platforms, but transitioning from one platform to another can be difficult for many users. The CDW Adoption team can help your end users make this transition, smoothing the business impact of the migration and springboarding your organization to effective use of the platform.	✓

Project Flow

While each customer's transition is unique and each will have its own project flow, most projects have the same core elements. This graphic walks through the core elements of a typical project and the typical activities that take place in each phase. Much of the effort takes place in the assessment and planning phases, which will dictate the success of the project. The final support phase doesn't have any specific tasks. However, this phase is critical to ensure that your organization is able to resume normal business functions after the transition by identifying any issues and quickly resolving them.



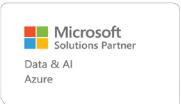
Certifications

CDW is a Microsoft Solutions Partner and has earned the following recognition:

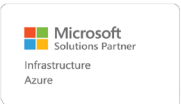
Microsoft Partner  
Azure Expert MSP  
Microsoft



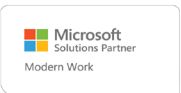
- Kubernetes on Azure
- Modernization of Web Applications



- Analytics
- Kubernetes on Azure
- Modernization of Web Applications
- Infra and Database Migration



- Microsoft Windows Virtual Desktop
- Infra and Database Migration



- Adoption and Change Management
- Calling for Microsoft Teams
- Meetings and Meeting Rooms for Microsoft Teams
- Teamwork Deployment



- Identity and Access Management
- Information Protection and Governance
- Threat Protection