

Microsoft Exchange On-Prem Assessment

Digital Workspace



SERVICE OVERVIEW

This assessment, conducted by CDW, aims to perform a high-level review and analysis of your local Exchange server environment. Our goal is to deliver a report that outlines our findings and provides actionable recommendations based on best practices.

SERVICE FEATURES

- Guidance on potential upgrades to your current Exchange server version
- Recommendations for migrating to Exchange Online
- Exploring options for a complete transition to Microsoft 365

Our recommendations will be tailored to enhance your email infrastructure's performance, security and scalability, ensuring alignment with your organization's strategic goals.

WHAT WE DO

Project kick-off and SME introduction meeting

Exchange Environment Overview for up to four Exchange servers:

- System configuration
- Network diagrams
- Interview with key stakeholders
- Inventory of all Exchange servers, roles and versions for up to four servers

Configuration review:

- Server roles
- Database
- Certificates
- Policies
- Transport rules
- Connectors and message tracking
- Namespace
- DNS records
- Autodiscover

Security Assessment:

- Review access controls
- Anti-malware/anti-spam settings
- Patching
- High-level discussion of DAG, load balancers, DR and backup
- Hybrid configuration high-level overview (if applicable)
- AAD Connect high-level review (if applicable)
- SMTP Relays, if applicable
- Document findings and recommendations
- Present findings and recommendations document to the client

EXCLUSIONS

- Disk data destruction/erasure for any and all data
- DR is not part of the scope (only production)
- Troubleshooting or remediation
- Changes to the existing Exchange environment or any other IT systems
- More than four Exchange servers
- Disposal of any decommissioned material
- The assessment does not include the implementation of recommendations or any specific configuration changes to the existing environment
- Patching/updating of any type
- The assessment will only review services and features that are active and available in the client's Exchange environment. Therefore, services will be considered out of scope if they aren't activated or accessible during the assessment

PRE-REQUISITES

- Required access to perform the assessment
- Appropriate Exchange licences in place

The applicable SKU for the service described in this document is 8129968.

Engage your account representative to discuss your desired timeline to start, deadline, and the scope.

To learn more about Microsoft Exchange contact your CDW account team at 800.972.3922



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