WE GET STREAMLINED COLLABORATION IS A JOURNEY.

CDW Amplified™ Collaboration
Google to Microsoft 365 Tenant Migration

Customers with a Google Workspace environment have a number of reasons why they may want to transition to Microsoft 365, such as wanting to consolidate tools, utilize features unique to M365 or collaborate with partners also in M365. Many organizations merge with a Google Workspace customer that is transitioning to M365 to be on a single collaboration platform, while others want to transition solely to take advantage of some of the unique capabilities of the M365 platform.

Whatever your business driver, the CDW team can help your organization navigate this business transformation by helping users make a transition to a new platform while migrating business-critical data to the new platform.

CDW's Google to Microsoft 365 Tenant Migration can help you achieve:

- Operational Efficiencies
- Reliability
- Cost Reduction

Orchestrating the Right Solution

Each of these projects have their own pitfalls and require careful technical and business planning to be executed correctly. This service is supported by a Microsoft 365 expert to assist your technology and business teams in navigating some challenging discussions, such as:

· Setup of M365 environment based on best practices

· Downtime and user transitioning requirements

· Reconciling configuration/design differences between environments

· Branding requirements

· Data retention and deletion from source tenant

· Morphing teams and unclear technical ownership

· Licensing reconciliation

The CDW Advantage:

· Proven methodologies transitioning core Microsoft 365 content between tenants

· Tenant to tenant subject matter experts in Exchange, SharePoint, OneDrive, Teams and more

· Partner relationships and advanced certifications with third-party tool providers

· Adoption specialists focusing on end-user experience and communication

CDW GETS MICROSOFT

CDW is uniquely qualified to design IT solutions that remove complexity and unnecessary costs from your organization. Our experts become part of your team, providing the support you need, when and where you need it. We can help you navigate Microsoft's robust array of solutions. CDW is an end-to-end provider of cloud applications, solutions and services in public, private and hybrid cloud environments. Based on your organization's demands, we can help you plan, deliver and manage a flexible cloud solution tailored to your needs. We offer outstanding providers, risk mitigation strategies and dedicated, personalized expertise to deliver economic and operational benefits. We get Microsoft and we can share our knowledge with you so your organization can spend less time managing software and more time putting it to work.

CDW's full lifecycle of Services can support your organization no matter where you are on your journey
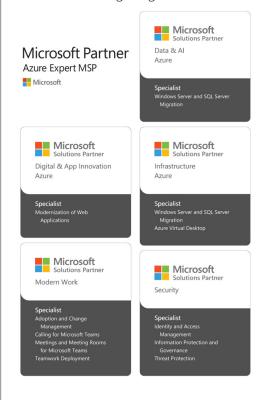
Design → Orchestrate → Manage   On-Premises → On-Journey → Cloud-Based

CDW | **CDW AMPLIFIED™ SERVICES**

Services Overview

CDW follows a proven process for tenant migrations and consolidations. The following phases are included in the process:

Phase	Included
Assessment and Planning: A combination of collaborative workshops, technical reviews and proprietary tools to understand the source and target environments, business drivers, technical requirements and any other factors that could affect the migration plan. CDW's experienced consultants align both technical and business goals for the project to build a comprehensive implementation plan that focuses on end-user experience as a key component.	✓
Build, Test and Pilot: Our team of subject matter experts will perform any remediation needed on the source environment(s), configure the target environment to meet requirements and build out any required migration toolsets. We will validate functionality with testing, and, if appropriate, do a pilot migration to measure migration performance and end-user impact.	✓
Migration: Following the implementation plan, we will work with your organization to migrate the solutions, including identities. We will help you execute the end-user communications and training plans to ensure a smooth transition.	✓
Support: Our experienced team will work with you to avoid common pitfalls and support the users in their post-migration environment. CDW has solutions to fit all customer needs, including being an extension of your help desk or providing long-term support for your environment.	✓
Adoption: While Google Workspace and M365 have many similar capabilities, transitioning from one platform to another can be difficult for many users. The CDW Adoption team can help your end users make this transition, smoothing the business impact of the migration and springboarding your organization to effective use of the platform.	✓

Certifications

CDW is a Microsoft Solutions Partner and has earned the following recognition:

Microsoft Partner
Azure Expert MSP
Microsoft

Microsoft Solutions Partner
Data & AI
Azure
Specialist
Windows Server and SQL Server Migration

Microsoft Solutions Partner
Digital & App Innovation
Azure
Specialist
Modernization of Web Applications

Microsoft Solutions Partner
Infrastructure
Azure
Specialist
Windows Server and SQL Server Migration
Azure Virtual Desktop

Microsoft Solutions Partner
Modern Work
Specialist
Adoption and Change Management
Calling for Microsoft Teams
Meetings and Meeting Rooms for Microsoft Teams
Teamwork Deployment

Microsoft Solutions Partner
Security
Specialist
Identity and Access Management
Information Protection and Governance
Threat Protection

Project Flow

While each customer's transition is unique and each will have its own project flow, most projects have the same core elements. This graphic walks through the core elements of a typical project and the typical activities that take place in each phase. Much of the effort takes place in the assessment and planning phases, which will dictate the success of the project. The final support phase doesn't have any specific tasks. However, this phase is critical to ensure that your organization is able to resume normal business functions after the trasition by identifying any issues and quickly resolving them.

Assessment + Planning → **Build + Pilot** → **Migration** — User Transition — **Migration Support**

Assessment + Planning:
- Identify stakeholders and rally the team
- Identity migration planning
- Customer migration plan
- Source and target tenant inventory assessment
- Google Drive personal/shared content assessment
- Change management, communication and adoption planning
- Migration tool selection and procurement
- Microsoft 365 – design and migration planning

Build + Pilot:
- Identity integration
- Target resource provisioning
- Migration tool configuration and testing

Migration:
- Email data migration
- Personal file content migration
- Share file content migration
- Customer migration

Execute change management and adoption plan