

FOCUS ON PROACTIVE MANAGEMENT OF YOUR MICROSOFT 365 ENVIRONMENT.

CDW Amplified Collaboration CDW Managed Services for Microsoft 365



We understand the importance of being able to focus on strategic initiatives while ensuring operational compliance. Our flexible services span across daily operations, monitoring, maintenance, reporting, administration and support services for the Microsoft 365® tenant environment. The services are customized to address the needs of each customer, and a good fit for both Microsoft Enterprise Agreement (EA) and Cloud Solution Provider (CSP) customers.

CDW Managed Services for Microsoft 365 can help you achieve:

-  **Increased Efficiencies**
-  **Reliability**
-  **Improved Performance**

Orchestrating the Right Solution

CDW Managed Services are designed to reduce the burden on your staff and improve overall solution management strategies. In addition to providing expert management and support services, we focus on continuous improvements and staying ahead of the curve in these fast-evolving environments.

CDW standards:

- ITSM tools
- ITIL processes
- 24x7x365 Operations Centers
- Dashboards and Reports
- Engagement Management
- Service Level Agreements (SLAs)

CDW Managed Services for Microsoft 365 includes the following products:

- Exchange Online
- Microsoft Teams®
- SharePoint® Online
- OneDrive® for Business
- Intune® (EndPoint Manager)
- Entra ID (Azure AD)
- Defender Security
- Purview Compliance

Get Greater Insights with Inscape

With CDW Managed Services, you will be provided with access to Inscape®, the only comprehensive platform that easily and quickly provides the information you need to make better decisions, and the tools to implement them. Seamlessly integrated within your Microsoft 365 environment, Inscape simplifies Microsoft 365 management, improves security, heightens visibility, reduces operating and licensing costs, and maximizes ROI, all while saving you valuable time.

CDW + MICROSOFT

CDW is uniquely qualified to design IT solutions that help remove complexity and unnecessary costs from your organization. Our experts become part of your team, providing the support you need, when and where you need it.

We help you navigate Microsoft's robust array of solutions. CDW is an end-to-end provider of cloud applications, solutions and services in public, private and hybrid environments. Based on your organizational demands, we help you plan, deliver and manage a flexible solution tailored to your needs. We offer outstanding providers, risk mitigation strategies and dedicated personalized expertise to deliver economic and operational benefits.

We get Microsoft. And we can share our knowledge with you, so your organization can spend less time managing software and more time putting it to work.

To learn more about CDW Managed Services for Microsoft 365, contact your account manager or call 800.800.4239.

CDW's full lifecycle of Services can support your organization no matter where you are on your journey

