

WE GET THE NEED FOR A SECURE MOBILE DEVICE MANAGEMENT SYSTEM.

CDW Amplified™ Endpoint Implementation of Microsoft Intune



CDW's professional service for the implementation of Microsoft Intune helps organizations address the challenges they face in managing and securing their mobile devices and applications. With a tailored implementation plan, you can expect improved device and app security, enhanced productivity and collaboration, and reduced IT costs. Our expert guidance ensures a successful implementation, allowing customers to focus on their core business activities.

CDW's Implementation of Microsoft Intune can help you achieve:

-  **Operational Efficiencies**
-  **Cost Reduction**
-  **Reduced Risk**

Orchestrating the Right Solution

CDW's Implementation of Microsoft Intune includes the following features and benefits:

- **Customized implementation plan:** We work with customers to develop a plan that meets their unique needs and goals.
- **Initial planning and design:** Our experts provide guidance and support to ensure a smooth implementation process.
- **Configuration and deployment:** We configure and deploy Microsoft Intune, ensuring a successful implementation.
- **Device enrollment:** We assist with device enrollment to ensure that all devices are properly managed and secured.
- **Security policies and compliance:** Our team ensures that all security policies and compliance requirements are met.
- **Application deployment:** We assist with the deployment of applications, ensuring that they are accessible and secure.
- **User knowledge transfer and support:** We provide user training and support to ensure that employees are comfortable and confident using Microsoft Intune.
- **Ongoing management and optimization:** We offer ongoing management and optimization services to ensure that Microsoft Intune continues to meet your needs.
- **Cost savings:** Microsoft Intune can help organizations save on device management and security costs.
- **Improved security:** Microsoft Intune helps improve security by providing device management, application management and compliance enforcement.

CDW's team of experienced experts has a deep understanding of Microsoft Intune and its capabilities, allowing us to provide best-in-class service. We have a proven track record of successfully implementing Microsoft Intune for a variety of organizations across industries. Additionally, our partnership with Microsoft allows us to stay up-to-date on the latest features and best practices. With this service, you can expect the following benefits:

- Increased efficiency and productivity with streamlined device and application management
- Improved security posture through comprehensive device management and compliance enforcement
- Simplified and centralized management of devices and applications
- Enhanced user experience with easy-to-use features and a streamlined interface
- Reduced IT burden and costs through automation and cloud-based management
- Customized solutions that meet unique business needs and goals

CDW's professional services for the implementation of Microsoft Intune offers a comprehensive solution that addresses the mobile device and application management needs of organizations. Our proven track record and dedication to customer satisfaction make CDW the best-in-class choice for implementing Microsoft Intune.

CDW's full lifecycle of Services can support your organization no matter where you are on your journey



CDW GETS MICROSOFT

CDW's partnership with Microsoft is founded on our deep expertise and extensive experience in delivering solutions that meet our customers' unique needs. Our team of certified Microsoft Intune experts has the knowledge and skills to help you optimize your environment and ensure that it aligns with your organization's specific needs, security and compliance requirements. By leveraging our experience, you can expect:

- Customized recommendations to optimize your environment and improve efficiency
- Reduced costs through improved automation and streamlined processes
- Improved user experience for employees through better device management and security
- Guidance on implementing industry best practices and compliance standards

Our partnership with Microsoft allows us to stay ahead of the curve in terms of technology advancements, giving our customers access to the latest innovations in device and application management. Trust CDW to help you get the most out of your Microsoft Intune investment and drive business success.



**CDW AMPLIFIED™
SERVICES**

Services Overview

The following services are included in CDW's Implementation of Microsoft Intune:

Service	Included
Assessment: Evaluating the existing environment and readiness for Microsoft Intune features. This typically includes analyzing current device management solutions and processes to manage updates, applications, security and provisioning for end-user devices.	✓
Envisioning: Collaborating with your team to understand how they work today, and how Microsoft Intune features/products fit into your workflows by developing high-value use cases.	✓
Planning and Design: Workshops with your administration team and project stakeholders to ensure that Microsoft Intune features meet all of the necessary requirements to provide cloud device management and processes to adhere to your environment.	✓
Success Planning: Working with the appropriate project team members and stakeholders in a series of formal and informal sessions to discuss the development and execution of the customer knowledge transfer, communication and support requirements that will benefit the organization most.	✓
Build and Pilot: Setting up and configuring Microsoft Intune features specified during the design and planning, including creation of applications, software update install, compliance policies, conditional access policies, configuration profiles and autopilot provisioning for future device purchases.	✓
End-user Enablement: Helping your users not only understand how Microsoft Intune features/products function, but also helping them understand how the program integrates into their workflows through end-user knowledge transfer.	✓
IT Success Sustainment: Uplifting your support staff to continue the success that is built out of the rest of the engagement through administrative knowledge transfer and best practices to continue threat response remediation processes.	✓

Certifications

CDW is a Microsoft Solutions Partner and has earned the following recognition:

Microsoft Partner
Azure Expert MSP

Microsoft Solutions Partner
Business Applications

Microsoft Solutions Partner
Data & AI
Azure

Microsoft Solutions Partner
Digital & App Innovation
Azure

Microsoft Solutions Partner
Microsoft Cloud

Microsoft Solutions Partner
Infrastructure
Azure

Microsoft Solutions Partner
Modern Work

Microsoft Solutions Partner
Security

Advanced Specializations

Data & AI – Azure:

- Analytics
- Kubernetes on Azure
- Modernization of Web Applications
- Infra and Database Migration

Digital & App Innovation – Azure:

- Kubernetes on Azure
- Modernization of Web Applications

Infrastructure – Azure:

- Microsoft Windows Virtual Desktop
- Infra and Database Migration

Security:

- Identity and Access Management
- Information Protection and Governance
- Threat Protection

Modern Work:

- Adoption and Change Management
- Calling for Microsoft Teams
- Meetings and Meeting Rooms for Microsoft Teams
- Teamwork Deployment

CUSTOMER SUCCESS STORY

Organization: Corporate Enterprise

Employees: 10,000+

CHALLENGE: A corporate enterprise with more than 10,000 employees was facing challenges in managing their mobile devices, including security concerns and difficulties in enforcing policies. They were looking for a solution that could manage all their devices from a single console. The organization had a significant number of remote employees using a variety of mobile devices and wanted to ensure that their data was secure, but they struggled to enforce policies across all devices. Additionally, they found it difficult to manage devices from a centralized location.

SOLUTION: CDW provided the customer a professional service solution around the implementation of Microsoft Intune. We worked closely with their IT team to understand their unique needs and develop a customized solution. We implemented a mobile device management (MDM) solution that enabled them to secure and manage their mobile devices from a centralized console. This included the enforcement of policies, the management of software updates and the ability to remotely wipe devices if needed.

RESULT: With the implementation of Microsoft Intune, the customer was able to achieve better control over their mobile devices, improve security and enforce policies across all devices. They can also now manage their devices from a centralized location, which streamlined their processes and saved time. Our solution provided them with the peace of mind they needed to focus on their core business operations.