

# Microsoft Teams Phone

## Digital Workspace



### ELEVATE YOUR TEAM'S COLLABORATIVE EXPERIENCE

Now more than ever, organizations need a modern voice solution and phone system capabilities that combines unified communication and teamwork. Microsoft Teams Phone provides the capabilities your organization needs to deliver seamless, collaborative experiences for your employees, external partners and customers.

### THE TEAMS PHONE PILOT

The new Pilot program will enable you to prove real value by piloting Microsoft Teams Phone in your own environment.

CDW will provide you with an accelerated hands-on experience to demonstrate the value of Microsoft Teams Phone in your environment.

- Integrate calls seamlessly into the flow of work
- Meet business needs with unified classic + modern calling features
- Optimize IT resources with streamlined setup and management

### WHAT WE DO

#### Assess:

- Align on pilot objectives by inviting key business decision makers to sponsor the pilot
- Identify top use cases and scenarios for Teams Phone in your organization
- Define pilot scope and objectives for up to 50 users

#### Architect:

- Enable and configure Teams Phone with testing and validation
- Provide user adoption and administrator readiness training
- Regular status meetings to discuss pilot progress or challenges



### **Implement:**

- Summarize key learnings, capture feedback and report on achievements
- Outline next steps and recommendations for scaling the deployment and adoption of Microsoft Teams Phone

## **WHY CDW CANADA?**

In 2023, CDW earned the distinction of being the Microsoft Modern Workplace Partner of the Year. CDW recently became Microsoft's top partner in multiple areas ranging from technical proficiency to services capabilities, and we've earned that through training our 40+ dedicated Microsoft Team members up to gold standard level.

Resources available to our customers:

- Dedicated portal to manage your own licence ([csp.cdw.ca](https://csp.cdw.ca))
- A team of highly certified Microsoft solution architects
- Dedicated Microsoft solutions specialist who is your first point for all things Microsoft

At CDW, we don't just concentrate on implementing new technology; we are committed to guiding our clients throughout the digital workspace journey and fostering user adoption throughout their organization.

## **CERTIFICATIONS**

Our Microsoft team has 30+ certifications, which include:

- Teams Administrator Associate
- Teams Support Engineer Specialty
- Teams Voice Engineer Expert
- Collaboration Communications Systems Engineer
- Microsoft 365 Fundamentals
- Microsoft 365 Administrator

**For more information, contact your CDW account team  
at 800.972.3922**



The terms and conditions of product sales are limited to those contained on CDW's website at [CDW.ca](https://cdw.ca). Notice of objection to and rejection of any additional or different terms in any form delivered by customer is hereby given. CDW, CDW-G\* and PEOPLE WHO GET IT\* are registered trademarks of CDW LLC. All other trademarks and registered trademarks are the sole property of their respective owners.