WE GET NEEDING TO POWER YOUR BUSINESS PROCESSES THROUGH AUTOMATION.

CDW Amplified™ Collaboration
Microsoft Power Platform —
Business Process Automation Services by CDW

With the advent of cloud, more and more organizations are transforming their businesses. Now more than ever, organizations are looking to modernize their current set of legacy enterprise applications and business processes, many of which do not have a clear upgrade path. CDW's Business Process Automation Services allow customers to automate and replace their current manual and/or obsolete business processes. Through Business Process Automation (BPA) and/or Robotic Process Automation (RPA) assessment, modernization and development services, CDW helps customers increase operational efficiencies, improve reliability and generate faster innovation by utilizing the low–code development solution technologies provided by the Microsoft Power Platform.

Microsoft Power Platform — Business Process Automation Services by CDW can help you achieve:

Operational Efficiencies
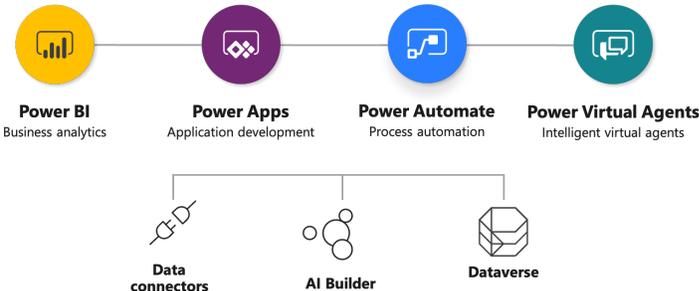
Reliability

Reduced Cost

Orchestrating the Right Solution

CDW's expertise in the Microsoft 365 and Microsoft Power Platform solution spaces allows us to extend full lifecycle services and benefits to our customers. This engagement allows customers to gain operational and cost efficiencies by helping them modernize and automate their existing manual and/or outdated business processes.

The Power Platform allows organizations to do the following:
· Offload development tasks from their over–taxed IT resources.
· Empower citizen developers from the business to create no–code/low–code "power"–packed applications.
· Generate "creativity out of chaos" by establishing governance and best practices to promote adoption and compliance of the platform at scale.

CDW is here to help your organization envision, build, adapt and grow your modernized applications portfolio.

Power BI
Business analytics

Power Apps
Application development

Power Automate
Process automation

Power Virtual Agents
Intelligent virtual agents

Data connectors

AI Builder

Dataverse

CDW's full lifecycle of Services can support your organization no matter where you are on your journey

Design

Orchestrate

Manage

On–Premises

On–Journey

Cloud–Based

CDW GETS MICROSOFT

CDW's Microsoft expertise means we are able to provide your organization with the support you need to plan and implement your Power Platform solution, including the following:

· Proven methodologies to integrate Microsoft Power Platform into your organization's daily productivity workflows

· Expert guidance and best practices for productivity and application workloads in Microsoft Power Platform

· Proven adoption expertise and methodology to integrate business processes into the Microsoft Power Platform

· Line–of–business discussions to establish use cases and personas for end–user adoption

· Training for end users and administrators to provide the necessary skills for a successful implementation

· Analytics via Power Platform Center of Excellence (COE) and Admin Centers to evaluate the overall adoption and impact of the product

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Services Overview

The following elements are available with a Microsoft Power Platform — Business Process Automation Services by CDW engagement:

Service	Available
Assessment: Evaluating the existing legacy workflows (and/or business processes in place) and readiness to move to Microsoft Power Platform.	✓
Envisioning: Working with your team to understand how they work today, and how Microsoft Power Platform fits into their workflows by developing high-value use cases.	✓
Planning and Design: Workshops with your administration team and project stakeholders to ensure that Microsoft Power Platform technologies meet all of the necessary requirements to support the end-state environment.	✓
Success Planning: Working with the appropriate project team members and stakeholders in a series of formal and informal sessions to discuss the development and execution of the customer training, communication and support requirements that will benefit the organization most.	✓
Build and Pilot: Development, setup and configuration of Microsoft Power Platform solutions as specified during the design and planning including hybrid implementation, policy deployment, legacy integration, and testing and validation through pilot groups.	✓
End-User Enablement: Helping your users not only understand how Microsoft Power Platform works, but also helping them understand how it works with their workflows through onsite end-user training, video-on-demand and end-user training guides.	✓
IT Success Sustainment: Uplifting your support staff to continue the success that is built through the rest of the engagement through FAQs, administrative training and best practices.	✓
Marketing and Communications: Raising awareness and excitement within your user community by creating engaging communications to your critical stakeholders through items such as email, signage and newsletters.	✓
Manage and Measure: Reviewing qualitative and quantitative data to provide you with actionable recommendations to increase your adoption of the platform through built-in and custom tools as well as surveys.	✓

Certifications

CDW is a Microsoft Solutions Partner and has earned the following recognition:

Microsoft Partner
Azure Expert MSP
■■ Microsoft

■■ Microsoft Solutions Partner
Data & AI
Azure
Specialist
Windows Server and SQL Server Migration

■■ Microsoft Solutions Partner
Digital & App Innovation
Azure
Specialist
Modernization of Web Applications

■■ Microsoft Solutions Partner
Infrastructure
Azure
Specialist
Windows Server and SQL Server Migration
Azure Virtual Desktop

■■ Microsoft Solutions Partner
Modern Work
Specialist
Adoption and Change Management
Calling for Microsoft Teams
Meetings and Meeting Rooms for Microsoft Teams
Teamwork Deployment

■■ Microsoft Solutions Partner
Security
Specialist
Identity and Access Management
Information Protection and Governance
Threat Protection

■■ **Microsoft**

To learn more about Microsoft Power Platform — Business Process Automation Services by CDW, contact your account manager or call 800.800.4239.

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