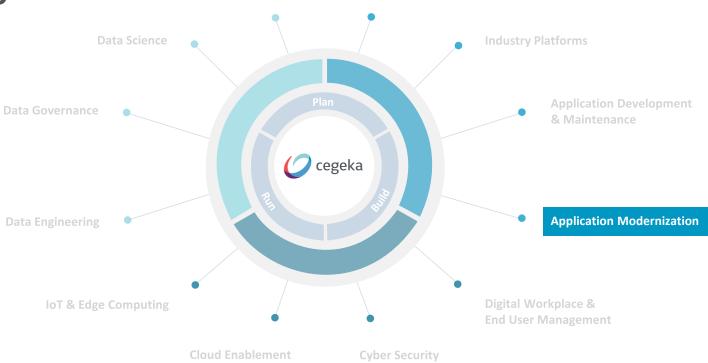


6R & Cloud Readiness Assessments

Solution portfolio



Business Intelligence





Cegeka **Business Solutions**

Microsoft



O CITYMESH

Solution portfolio



- Dashboarding & Self-Service BI
- Data Warehousing
- Data modeling
- Cegeka Business Insights

IoT & Edge Computing

IoT Platforms & Solutions

Application Development & Maintenance

- Digital Factory Application
- Low Code Mobile Portals
- Management Services
- Cloud Native

Data Engineering

- Platform
- Data Lake
- Data Migration & Transformation

Cloud Enablement

- Fundamentals Governance &
- Compliance Operations
- Public & Private
- Hybrid Cloud
- · Container Platforms

Application Modernization

- 6R & Cloud Readiness Assessments
- **Integration Services**
- DevSecOps

Data Governance

- Master Data mgt
- Data Quality

Cyber Security

Assess

- Detect & Respond
- Prevent Recover

Digital Strategies

- Inspiration & Exploration
- Strategy & Advisory
- Design & Innovation

Data Science

- Analytics
- Artificial Intelligence
- Machine Learning

Digital Workplace & End User Management

- Equipment
- Support
- Platform
- Teamwork
- Experience
- Advanced security

Industry Platforms

- Healthcare Aviation
- Smart Industries
 - Finance
- Social
- Smart Cities

Challenges



Fast changing world M&A, Ecosystems User expectations



IT **complexity** will keep increasing eg. roadmap to public cloud



Legacy slows businesses down

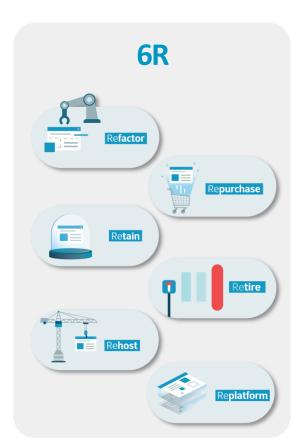


Difficult balance

Cost, Reliability, Security & compliance vs. Value, Agility, Openness



IT Capabilities Skill gaps, shadow IT







6R - Approach

1. BUSINESS
-> IT STRATEGY

2. APPLICATION INVENTORY

3. PROCESS
MAPPING
4. INFRASTRUCTURE
INVENTORY

5. LANDING ZONES

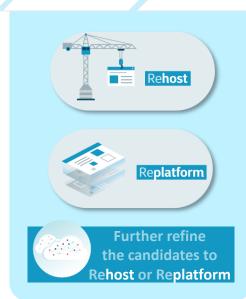
6. DETERMINE 6R PRIORITIES

7. PRESENT IT ROADMAP



STRATEGY ON-A-PAGE









1. BUSINESS -> IT STRATEGY





VISION		THE FUTURE				
MISSION	Ultimat	WHY WE WILL EXIST				
OBJECTIVE	Customer Obsession		Operationa	l Excellence	WHO WE WANT TO BE	
STRATEGY	Multichannel, Pro-active	Always On	Security	Compliance	Cost	HOW WE WILL GET THERE
TACTICS	Differentiating Mobile App Predictive Analytics					ACTIONS WE WILL TAKE TO GET THERE
K P I ' S	Mobile App Usage Conversion Rate					HOW WILL WE MEASURE PROGRESS? (S.M.A.R.T.)



1. BUSINESS -> IT STRATEGY





VISION	Consc	olidation & Globalization Smart apps & devices	THE FUTURE		
MISSION		Enhance p	WHY WE WILL EXIST		
OBJECTIVE	Patient Experience	Employee Experience	Security & Compliance	Operational Excellence	WHO WE WANT TO BE
STRATEGY	Personalise Care				HOW WE WILL GET THERE
TACTICS					ACTIONS WE WILL TAKE TO GET THERE
K P I ' S	Patient recorded experience	Employee satisfaction & retention	% Compliant # Security incidents	TCO, Patient treatment times	HOW WILL WE MEASURE PROGRESS? (S.M.A.R.T.)



2. APPLICATION INVENTORY



	Application	Custom/SaaS	Functional fit	Technical fit	Vendor fit	Cost/Value	Risks/Issues	
Retain	App 1							
Refacto	App 2							
Retir	App 3							
Repurcha	App 4							













3. PROCESS MAPPING



Position Mngmt.

Fraud Detection

Transaction Engine Product Combination

Customer Position

D

Channel Activity Analysis

Channel Activity History

Central Cash Handling

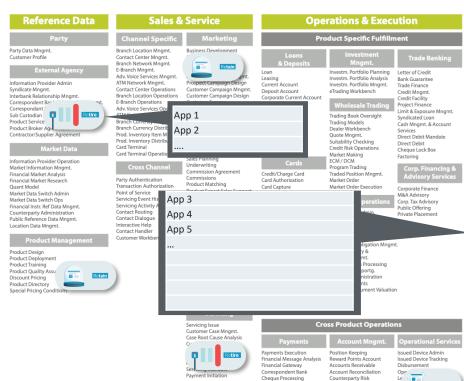
Card Financial Settlement

ACH Fulfillment

Card Clearing

Card eCommerce





Risk & Compliance

Corporate Treasury Analysis Corporate T Asset Refactor Bank I Bank Po. Stock Lending/Repos

Market Risk Models Financial Inst. Valuation Models Gap Analysis Credit Risk Models Liquidity Risk Models Economic Capital Business Risk Models Customer Behavior Models Fraud Models Credit/Margin Management Production Risk Models Operational Risk Models Contribution Models

Competitor Analysis Market Research Market Analysis Contribution Analysis

Guideline Compliance Regulatory Compliance Compliance Reporting Regulatory Reporting Fraud/AML Resolution Financial Accounting

Business Support

IT Systems Direction IT Stds & Guidelines Systems Administration Development Environment System Development Production Release System Deployment Systems Operations Platform Operations Systems Help Desk Systems Assurance Internal Network Operation

Legal Compliance Internal Audit Security Advisory Security Assurance Approved Supplier Directory Procurement Company Billing & Payments Fixed Asset Register

Property Portfolio Site Operations Site Administration Equipment Administration Equipment Maintenance Utilities Administration Building Maintenance

Organization Direction Business Unit Financial Analysis Business Unit Financial Operations **Business Unit Accounting** Business Unit Direction **Business Unit Management**

Financial Statements Financial Control Financial Compliance Enterprise Tax Administration

Human Resources Direction

Employee Assignment Employee Data Management Emplo: Emp! Repurchase Emp Emple Travel and expen Employee Access Employee Benefits Workforce Training Recruitment

Mngmt, Manual Intellectual Property Portfolio Knowledge Exchange

Corporate Communications Corporate Alliance/Stakeholder Corporate Relationship Regulatory and Legal Authority Investor Relations



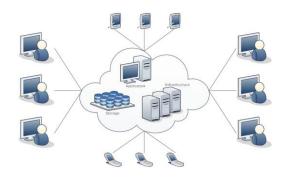
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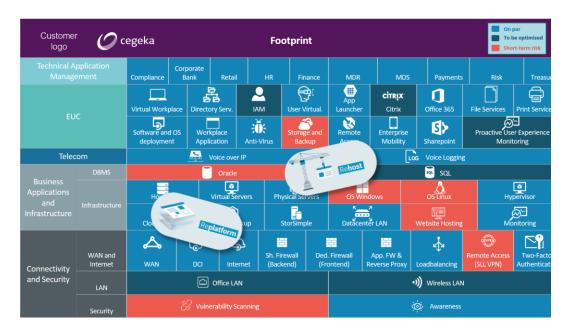
4. INFRASTRUCTURE INVENTORY







- Gather & review existing documentation
- Infrastructure-on-a-page







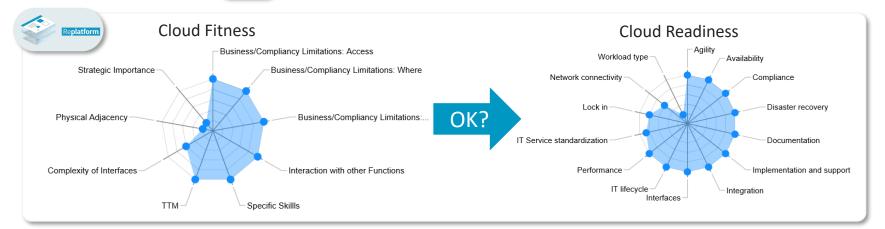


5. LANDING ZONE ANALYSIS





Action		Target			
Replatform	App 1 Dev & Test	Azure	Managed Container Platform		
	App 1 Production	Cegeka	Managed Container Platform		
Rehost	MS SQL apps	Azure	Azure MS SQL		
Replatform	Archive data	Azure	Azure Archival storage		
Replatform	Legacy hardware	Cegeka	laaS – shared VM platform		

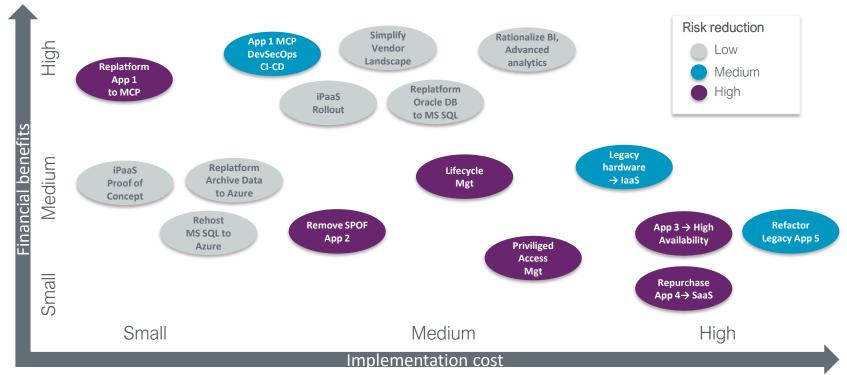




6. DETERMINE 6R PRIORITIES

Estimate cost, benefit & risk reduction



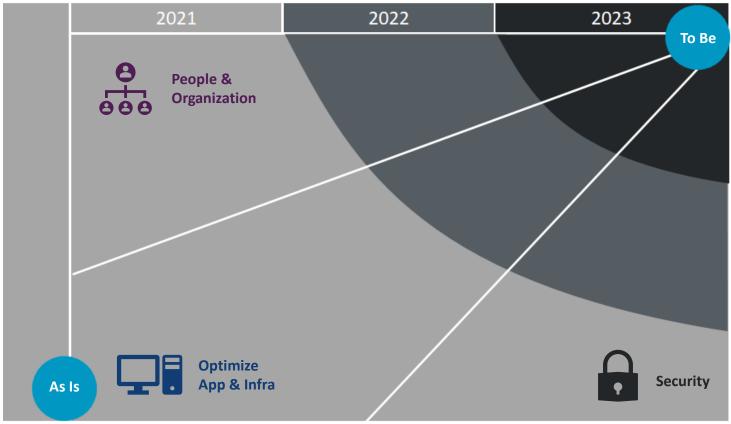




7. PRESENT IT ROADMAP









6R Scan

App Landscape Assessment

Cloud Readiness Assessment

1. BUSINESS -> IT STRATEGY

2. APPLICATION INVENTORY

3. PROCESS MAPPING

4. INFRASTRUCTURE INVENTORY

5. LANDING ZONES

6. DETERMINE 6R PRIORITIES

7. PRESENT IT ROADMAP



STRATEGY ON-A-PAGE











Estimate cost, benefit & risk reduction

PLAN ON-A-PAGE

To Be Architecture Detailed Cost-Benefit

CAST Highlight application portfolio scan

Azure migrate scan

6R as a Service

6R & Cloud Readiness Assessment

Benefits



Fast Result

- Pragmatic approach
- Automated tools
 & checklists
- Experienced consultants



High Value

- Actionable application
 & infrastructure
 modernization roadmap
- Prioritized on costbenefit-risk & strategy



Low Customer Effort

- Focused workshops
- Agile approach
- In close cooperation with customer



Why Cegeka?





References



Utilities

Electricity | Gas | Drinking Water



650 employees



Netherlands

"Cegeka showed DNWG the way to the cloud and went beyond only the technical aspects"

> Patrick Verschueren, Manager ICT Services DNWG



DNWG - Azure Cloud Readiness Assessment

CHALLENGES



- Integration of DNWG in Stedin Group
- Heavy applications eg. Geographical Information System
- Doubts about cloud migration readiness

SOLUTION



- Landing Zone Assessment
- Microsoft Azure Cloud Readiness Scan
- Final Report
 - Technical and functional analysis
 - To Be architecture
 - Azure migration business case
 - Concrete advice, taking into account the DWNG and Stedin context and strategy

RESULTS



- Clarity concerning application cloud readiness
- Preventing issues during cloud migration
- Alternative solutions for applications not ready to migrate to the cloud
- Roadmap for the future









One of Europe's leading parking providers



More than 835,000 parking spaces in over **6100** parking facilities across 10 countries

"Digital transformation is a continuous process. Cegeka will remain our partner to inspire, inform and help us as we keep looking for ways to connect and engage with our customers."

Frank de Moor, CEO Q-Park



QPark – Joint Digital Transformation Journey

CHALLENGES



- Fast and easy online access for the digital generation
- Switch of both business processes and business model
- Tool for the reinforcement of the customer orientation

SOLUTION



- Cegeka as collaborative sparring partner – flexible, pragmatic and close to the customer
- Joint Digital
 Transformation Journey towards a central integrated platform, combining standard Microsoft ERP and CRM solutions with agile custom developments
- Digital transformation as a continuous process

RESULTS



- Transformation of the key business processes at every Q-Park branch
- Higher efficiency for employees, completely new level of services for customers and happy third parties





Vehicle glas repair & replacement



600 employees



56 service centers

"Thanks to the integration and further development of our applications by Cegeka, we have already started working much more efficiently"

Sjoerd Cohen, IT Manager Carglass



Carglass – Application Landscape Simplification

CHALLENGES



- Simplifying the application landscape
- Phasing out legacy applications
- 56 locations with shared apps
- High agility through selfservice

SOLUTION



- Rationalization of the landscape
- High-quality system integration
- Outsourcing technical management
- Further development or phasing out of applications
- Software As a Service and Platform As a Service solutions

RESULTS



- Improved internal and external cooperation
- Improved customer service
- Cost reduction
- Simplification of the IT landscape
- Modern and secure data traffic (cloud)



Application Modernization with Dynamics 365

Every Cegeka Dynamics 365 project starts with an application rationalization analysis (Strategy - Application inventory - Process mapping)

























