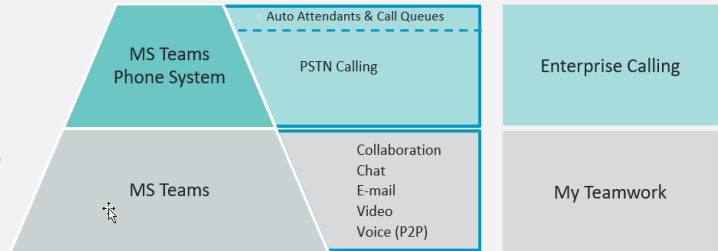
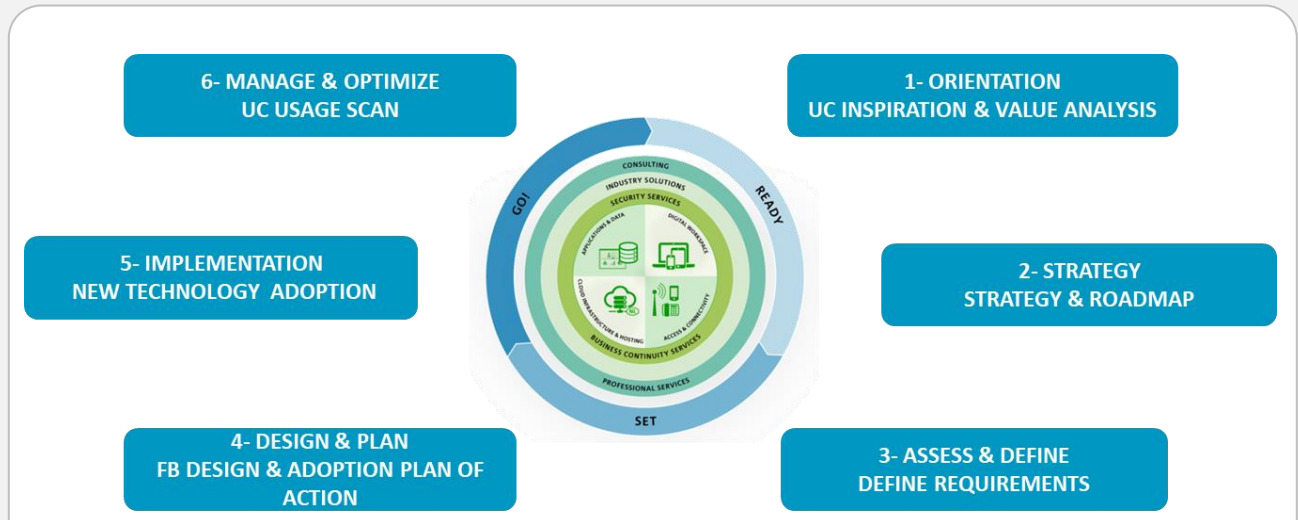


In today's world, employees want **to communicate** and **collaborate easily** from home, during travelling or at the office, from any device, any time. Via the MS Teams user interface your employees can already chat, collaborate, have voice & video peer-to-peer communication, possibly combined with remote meetings. Additionally, Enterprise Calling will enable **PSTN calling** through **MS Teams Phone system**. Especially, **presence** and **occupied signaling** are of great value in combination with **calling**, where the **central address book** is always the starting point.

Discover how MS Teams Phone system, an integrated platform built on top of Microsoft Teams, will help your organization to focus on customers, by **supporting business processes** with all forms of communication, inclusive calling.



ENTERPRISE CALLING UNIFIED COMMUNICATIONS FRAMEWORK



ENTERPRICE CALLING UC FRAMEWORK PHASE	DELIVERABLE(S)
1 - Orientation uc inspiration & value analysis	Value & benefits
2- Strategy	Roadmap & priorities
3- Assess & Define	Requirements analyses
4- Design & Plan	Design of the solution, adoption & Implementation plan
5- Implementation	Solution Rollout, training & adoption
6- Manage & Optimize	Measurement & improvement plan (People, Process and Technology)



Four workshops to cover your unique needs!

By addressing the Orientation Phase, Assess & Define Phase, followed by the Design & Plan Phase of our Enterprise Calling UC Framework, you'll be capable of identifying and defining your desired Business Communications requirements, allowing us to design and plan your future Communication landscape.

1

Inspiration & Art of the Possible

Overview of the **Art of the Possible**, and deep dives across **the Phone System** functionality, like hunt-groups, call queues and automatic attendants. Calling with any device, any place with a personal- or group number.

2

Assess & Define Functional Requirements

First Assessment of your current phone environment. Provide & explain **questionnaire per persona** to be filled out and discussed afterwards in Business Requirements.

3

Assess & Define Business Requirements

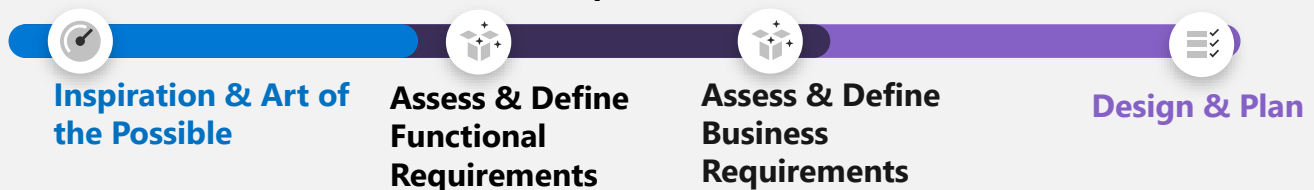
Second Assessment based on questionnaire per persona to define **People, Process and Technology requirements** and a deep dive into solving **business challenges** and bottle necks.

4

Design & Plan

Based on resolved challenges and defined requirements, we start **designing** the **solution** and building the **implementation** and **adoption plan**.

Workshop timeline



What makes our solution unique:

- Specialized Business Consulting services with respect to VOIP networks and Unified Communication and Collaboration
- E2E management - in close cooperation – during each phase of the Service Lifecycle (PLAN/BUILD/RUN) with strong emphasis on the management of the user-side of change (user adoption)
- Integration Services: EC Calling (cloud) vendors, Digital Workplace, Session Border Controllers as a platform.



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