



# Copilot Enabled Retail Explorer

A comprehensive solution offering persona-specific LLMs to access product information and store policies, combined with Gen AI-powered retail analytics to enhance inventory visibility, maximize sales, improve customer experience, and enhance merchandising strategies.



## Business Opportunity

- Lack of End-to-End Supply Chain Visibility
- High Inventory Costs
- Customer Retention and Loyalty
- Inaccurate Pricing Strategies
- Low Sales per Square Foot



## Value

- Enable faster access to product details and store policies for improved decision-making.
- Inventory visibility, reducing stockouts and excess stock.
- Enhance merchandising and pricing strategies dynamically.



## Solution Package

Preconfigured Analytics optimizes processes and tracks performance with real-time data insights

Pre-  
Configured  
Analytics

Dashboards with KPIs facilitate quick, data-driven decisions through instant access to performance metrics

15 Dashboard  
117 KPI's

Persona  
Specific  
Playbook

Playbook combines information retrieval with intelligence to provide contextually relevant responses and insights

3  
Playbooks

With RAG and NLP-powered queries, retrieving and synthesizing information from unstructured data across different documents becomes fast and efficient



## Beneficial Persona

## Return on Investment

- ~ 15 to 25 % Increase in sales per square foot
- ~ 10 to 15 % Reduction in customer churn
- ~ 10 to 20 % Reduction in overstock, stockouts & dead stock



## Solution Snapshots



## Technology Used



Fabric



Power BI



Azure OpenAI

