



## Speech to text

Microsoft  
Partner



Gold AI Inner Circle  
Gold Cloud Platform  
Gold Application Development  
Gold Application Integration  
Gold Data Analytics  
Gold Data Platform  
Gold DevOps





**Anupam Gupta, Co-founder , Head of US Operations**

Anupam brings in 21 years of Development and Global Consulting experience with Enterprise Software Solutions. He has been advising customers on Enterprise strategy and Technology Road maps. He Holds a B.Tech from IIT Bombay



**Prankul Middha, Enterprise Solution Specialist**

Prankul has over 20 years of experience from the US, Europe and India within Consultancy, Engineering, Software, Business development and Solution sales. He is currently expanding Celebal Tech's practice in the Nordics and continental Europe. He Holds a B.Tech from IIT Delhi



**Anish Ashirgade, Head Celebal Tech. Singapore**

Anish has 20+ years of experience in SAP Analytics with expertise enterprise in Automation. Currently he leads the SAP practise for Celebal Asia pacific region and is based out of Singapore



**Mukul Biswas, Head Celebal Tech. UK**

Mukul has 22+ years of experience in SAP and has led large practises of SAP analytics and Implementation for Global SI around the world. Mukul holds a B.Tech from IIT Delhi



**Anirudh Kala, Co-founder, Director, Chief Data Scientist**

Anirudh is an expert in Machine Learning techniques, Artificial Intelligence and Natural Language Processing using Azure and Cortana Services. He has led AI ML COE for various organization throughout the globe.



**Dinesh Thawani, Principal**

Dinesh has 20+ years of experience in delivering Enterprise Solutions and has led multiple practises in various disciplines of Computer Science. He is a fellow from Tata Institute of Fundamental Research.



**Abhishek Goyal, Solutions Sales Principal**

Abhishek brings in about 20 years of Sales and Marketing experience across Industry domains. Having a keen Engineering interest and background empowers Abhishek in Technology Solution Sales and Services.



**Jon Myklebust - Strategic Advisor**

Jon has been a Senior IT executive at Fortune 500 companies such as The Walt Disney Company (Technical Project Manager – IT Strategic Planning), Warner Bros. (VP of BI and DW) and Sony Pictures (VP of SAP).



500+  
Employees



210+  
Azure Certifications



Global Presence  
US  
UK  
Singapore  
India



Pioneers in SAP  
Surround on Azure

Microsoft  
Partner



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# 5 Solution Partner – Productivity, Apps, Infra & Analytics

## Data and AI



Big Data



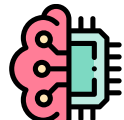
Natural Language Processing



Azure Intelligent Cloud

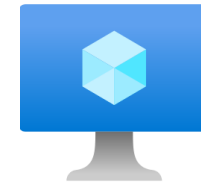


Cognitive Vision



AI/ ML

## Apps and Infra



Azure VM



Azure Migration



Azure DevOps

## Business Applications



Power Apps



Power Platform



Power Automate



Power BI



Microsoft Dynamics 365

## Security



API Management



Multi-Factor Authenticity



Azure Active Directory

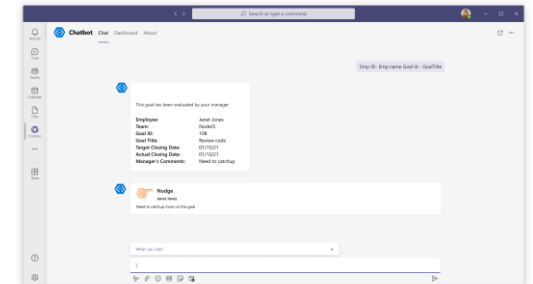


Personal Identity Management



Identity and Access Management

## Modern Workplace



Chatbot



Digital transformation is changing how customers interact with your organization. Conversational artificial intelligence is transforming our interactions and digital experience. To make sure that you gain a competitive edge in your digital services, Celebal Tech provides speech to text solutions that are powered by artificial intelligence and machine learning algorithms.

Leveraging Microsoft Azure Cognitive Services for speech and language, we design customized speech to text services that can consume your industry specific data and provide an interactive interface. Our solution can be applied to multiple departments of your enterprise like sales, marketing, customer support and human resources.



## The Solution

Speech to text in a conversational AI automates repetitive tasks and provides an intuitive and engaging experience. Your customers and employees can conduct seamless conversations in natural language with our tailored voice assistant interface that has both speech to text and text to speech capabilities. With minimal human intervention in this process, your employees can focus on higher-value work and not routine, manual tasks.

Our solution can connect with most of the popular enterprise applications and work on multiple channels easily to provide a single platform for all organizational requests and queries. With a multilingual interface, our speech to text solution offers a convenient method for communication along with a self-learning natural language processing engine.

## Benefits



Improved Customer Experience



24X7 Availability



Cost Effective



Reduced Manual Effort



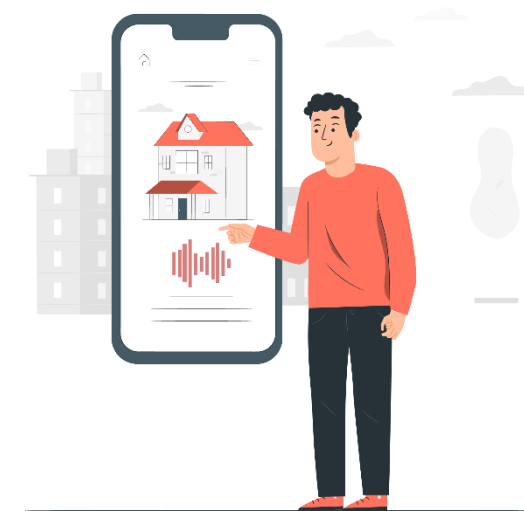
Enhanced Brand Experience



Empower Customer Self-Service

## Leading Real Estate Developer in India

We designed a digital voice assistant using Microsoft Bot Framework and Cognitive Services that provided 24x7 customer service when engaging with the real-estate developer. With voice commands, they could easily access any company-related information reducing the turnaround time from hours to minutes.



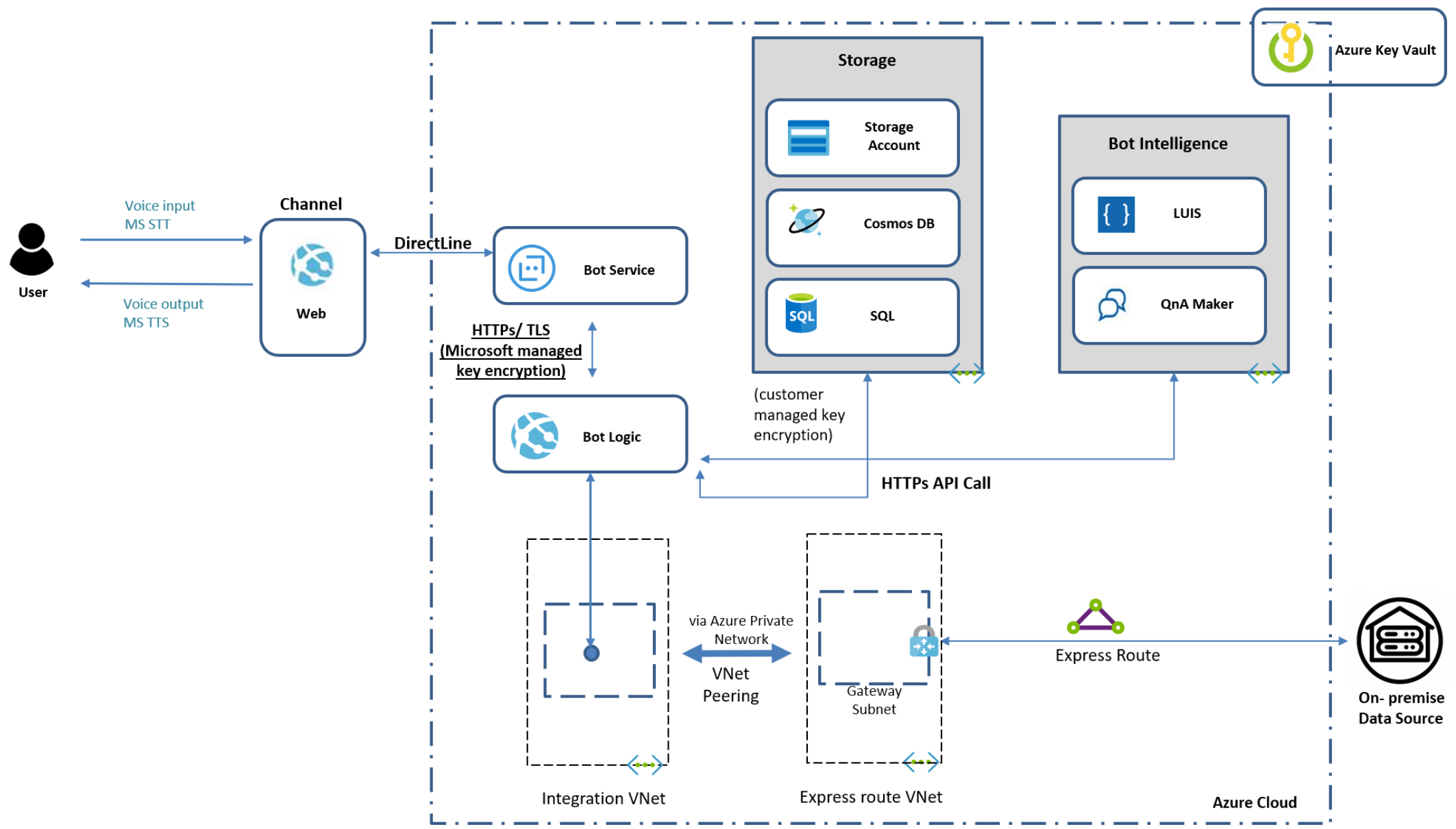
## Largest Marketplace for Intracity logistics in India

We designed an AI voice assistant leveraging Microsoft Speech Cognitive Services that enabled drivers to access crucial information on the go, without hindering their work. With this intuitive application, the customers could also place orders, query payment status, FAQs, etc., enhancing their customer experience.





# Product Architecture





Thank You