

Celiveo 365
Cyber-Secure Cloud
Printing, Al extensions
July 2025





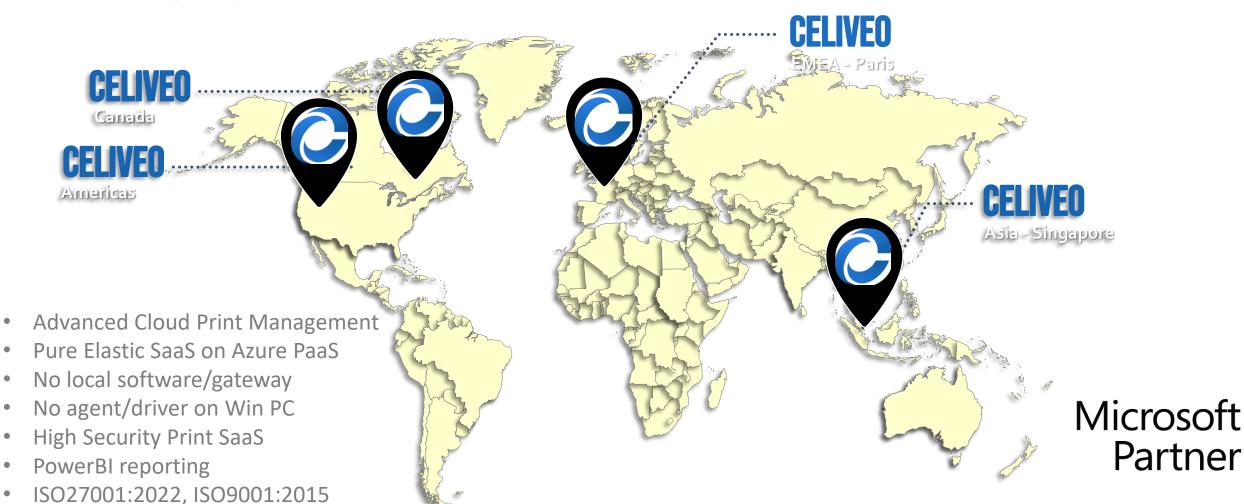
High Security SaaS on PaaS for Pull Print & scan with Zero-Trust-Access Security, Dual Encryption, Entra ID SSO, Azure Datacenters in EU, US, Singapore, Mexico





### Celiveo at your service

Protecting large corporations' documents and printers since 1994







### Add High Security Pull Print, PIN/Badges to Microsoft Universal Print

Secure Pull Print for Universal Print with all features expected by Enterprise Companies

**Elastic SaaS on Azure PaaS** 

Adds features to Universal Print

Fast & easy printers onboarding

Friendly UI portal, replaces Azure

**Create Universal Print queues** 



**Configure high Security Pull Print** 

AI-DLP, AI Data Loss Prevention

Power BI reporting on usage, cost

ISO27001:2022 certified company

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**Agent for MacOS** 

**Fast spooling** 

**Entra ID SSO** 

**AES256 crypto** 

Web mobile print

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**NFC Tap & Release** 

**Pull Print iOS/Android** 

BYOD WebApp & App

**Printer finder** 

Floor maps

**Entra ID SSO support** 

Print @ home office

•••



**Universal printers support** 

Card reader, PIN, NFC, SSO

Follow-me Pull Print

**Access Control on MFP** 

**Advanced Print rules** 

**Zero-Trust-Access TLS** 

**Secure scan to OneDrive** 

**Usage & Cost tracking** 

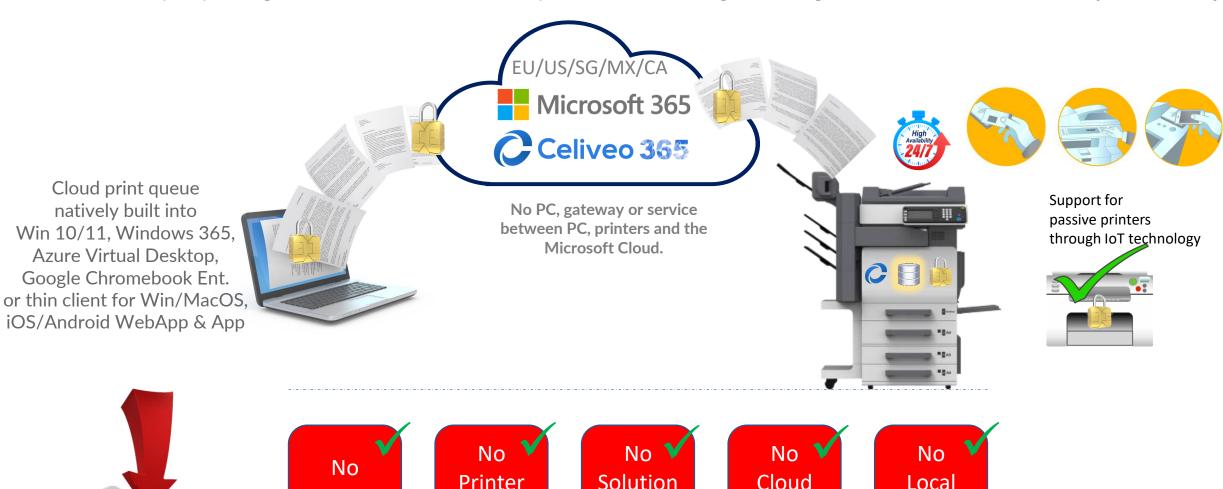
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### Making printers the natural extension to Microsoft 365 projects

Full Cloud pull printing, SFP/MFP access control, print rules and usage tracking – with Zero-Trust-Access Cyber Security





**VPN** 

Driver

Server

VM

Install

### **Printing easily from anywhere**

Microsoft Universal Print and beyond (MacOS, ERP, legacy print servers...)



Plugin to Microsoft Universal Print Plug&Play for Microsoft Enterprise clients, Win 10/11/365, Azure Virtual Desktop



The only Zero-Trust-Access certified Print solution for Chrome-Enterprise



SAP S/4AHANA Cloud print support, front-end, back-end through the Microsoft Universal Print connector (with SAP print job User ID: Q4 2025)



Celiveo Shared Virtual Printer for Windows 10/11 print servers\*, when Universal Print Queue or Win/Mac Celiveo agent can't be used and for onpremises ERPs (ie: JDE, Oracle, and custom apps



Celiveo Virtual Printer for Windows 10/11, ideal when Universal Print Queue can't be used



Celiveo Virtual Printer for MacOS, Ideal when Universal Print Agent can't be used

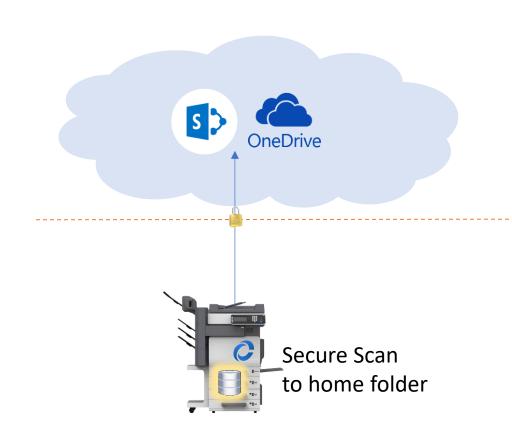


Sending documents for pull-print from iOS/Android App, WebApp and web portal



### Celiveo 365: Peer-to-peer Scan to Microsoft 365

No gateways, Certificate-based Zero-Trust-Access, Cyber-Secure, 100% Cloud, Scan to Sharepoint & OneDrive



- Direct communication from printer to the end-user OneDrive/Sharepoint
- Celiveo 365 Cloud is not in workflow
- Data stays in the authorized territories
- Microsoft AAD user tokens don't travel, are not shared
- Scan to OneDrive/Sharepoint/MailJet/SMTP

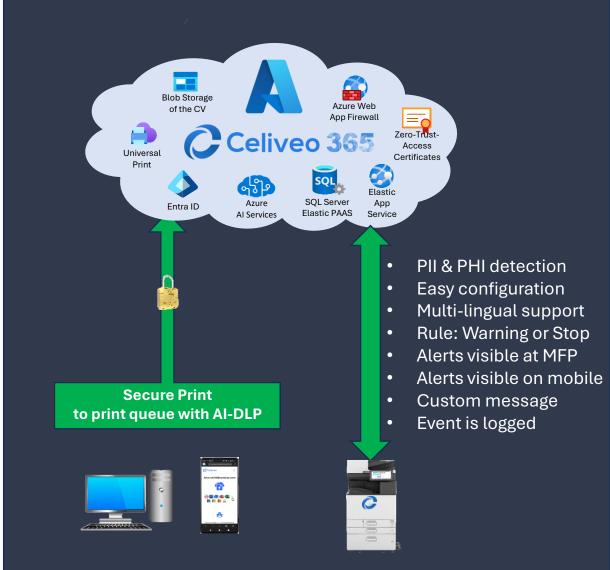
- Embedded agent running inside MFP
- Fast user authentication with IDCode or card
- No software to install locally/run, no solution hardware
- Released: June 2025 on Ricoh MFP
- Further releases: August 2025 on Lexmark MFP



#### **Celiveo 365 Al-Data Loss Prevention**

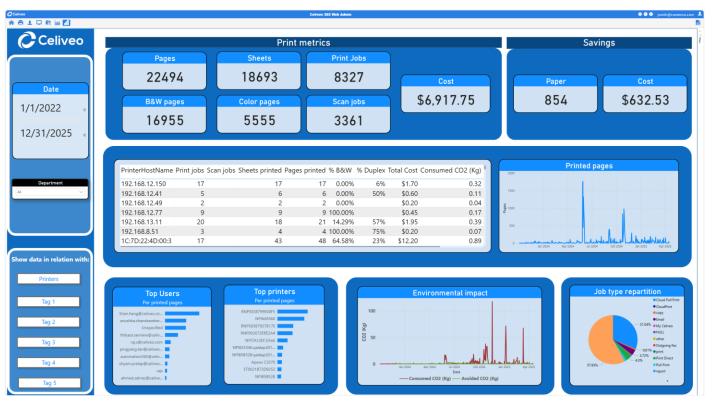
#### **Doc Compliance module**

- Reduce document security risks associated with malicious activity, employee neglect, and content proliferation
- Apply Al-Data Loss Protection to defend against unintentional exposure of confidential or proprietary data in printed documents
- Advanced cognitive system capable of analyzing documents using Azure Al Services
- Flagged documents are flagged, information is logged, and user may or may not override the freeze
- Activation is per print queue with Entra-ID IAM, 20 pages per user/month, shared across users



### **Big data Reporting**

Using Microsoft Power-Bl power to deliver useful report on usage tracking big-data

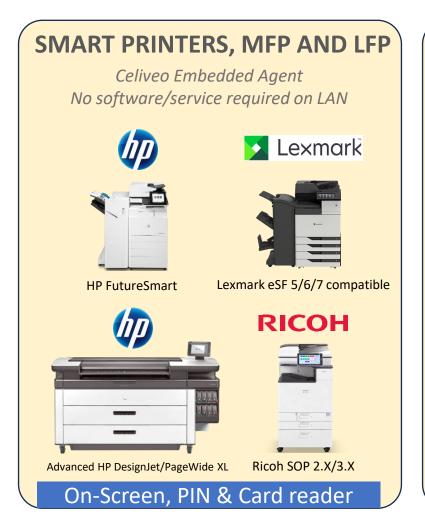


- Power BI dynamic dashboard
- Analyze print/scan/fax cost and usage
- Environmental impact report
- 5 columns linked automatically to 5 Entra ID attributes, to facilitate bill-back
- Raw data export for on-premises processing



### An extensive printer support

A Brand-Agnostic Print Management Solution, PIN, badge, NFC with mobile authentication

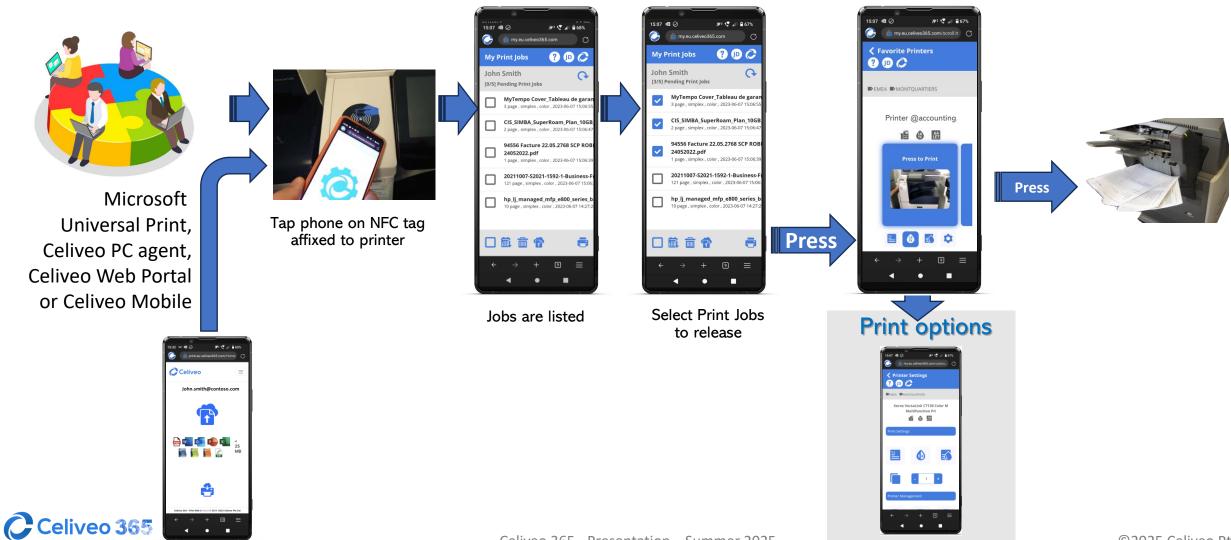






### Releasing print jobs using smartphone (no app needed)

• Use Smartphones to locate printers, list jobs, release print jobs

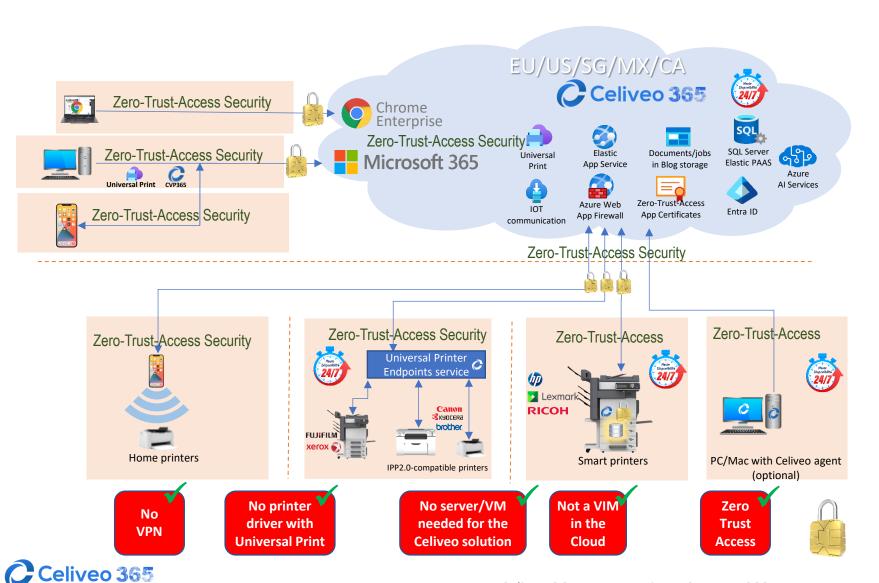


## **Architecture**



### Celiveo 365: CLOUD Print Management, ZERO-SERVER

100% Zero-Trust-Access, 100% Secure, 100% True Cloud, direct from smart printers



- Secure Print, tracking, access control on MFP
- AI-DLP, Data Loss Prevention on print
- Not a VM:
   Safer, faster, fully elastic, Cloud in 4 regions
- OS-less:
   Safer, no OS vulnerability , no OS updates, no
   OS reboot and unavailability
- Elastic SQL Server PaaS:

  1 database per client, no transversal attacks
- Mutual Cert authentication, certificatebased for Cloud communication
- TLS Transport encryption using the Celiveo certificate chain specific to the Cloud endpoints
- On printer screen (FujiFilm, HP, Lexmark, Ricoh, Xerox) with PIN/card reader support
- **No application software**, no client software with the Universal Print path
- Full Access Control
- Detailed tracking on print, copy, scan, email and fax, **Power BI** reporting
- High Availability for models with C365 agent
- Full PKI encryption of print jobs data, from PC to printer

### Add Universal printer support, without driver

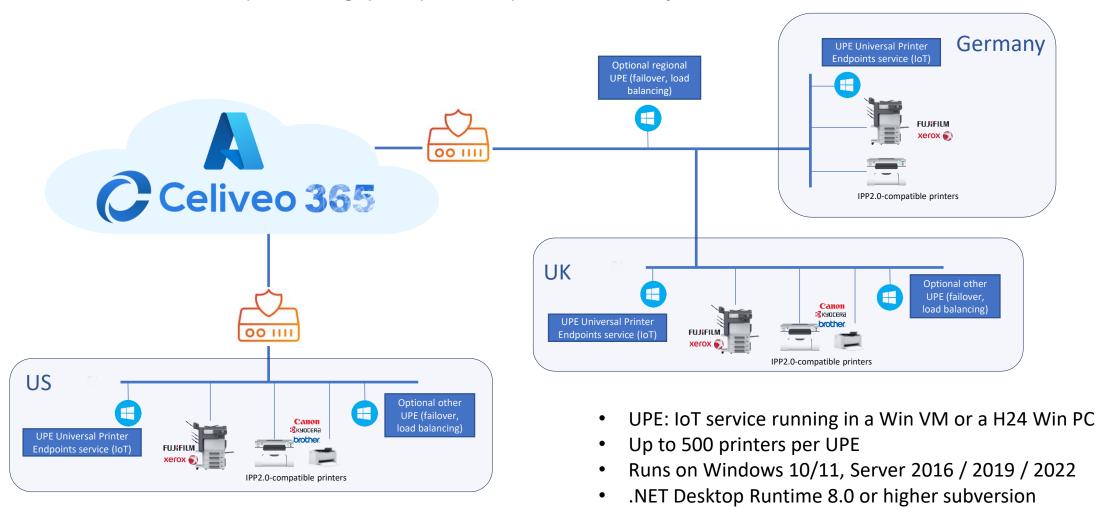
Pull Print on any IPPS 2.0 network printer from the Cloud, using IOT technology (Windows service)

Printer status Supports multi-sites, **Pull Print** Supports High-Availability Celiveo 365 **Print Tracking** Automatic failover **Azure IoT Technology: Zero-Trust-Access Security Zero-Trust-Access Security** No inbound traffic port **TLS Handshake using Celiveo Certs** LS Handshake using Celiveo Certs to open **Universal Printer Endpoint** The Celiveo UPE Celiveo mitigates the lack of Cloud compatibility of many Load balancing printers. It is a Windows Service And failover IPPS IPPS installed on a VM or PC with TCP-IP access to printer (ports 931, 631). There is no local spooling, It is Zero-Trust-Access-secure and for any IPPS 2.0 printer



### **Celiveo UPE**

Universal Printer Endpoint, fills gaps in printer capabilities/security





# Security



### **Celiveo Quality and Security Management**

ISO9001, ISO 27001:2022 with quarterly CREST VAPT

Prod







Azure

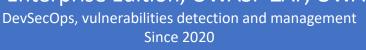
Azure Cloud Defender CSPM and CWPP, Azure Sentinel

Cloud security posture management, cloud workload protection platform, 13 daily reports
Since 2021

R&D



DevSecOps R&D, with secure pipelines and automated process SonarQube Enterprise Edition, OWASP ZAP, OWASP Pentest







### Celiveo 365: TRUE ZERO-TRUST-ACCESS FOR SECURE PRINTING

Celiveo 365 implements Zero-Trust through µ-segmentation + Endpoints protection



US/EU/CH/Singapore data centers

#### Ability to provide <u>daily</u> compliance report with:

- ISO 27001:2022 and ISO 27001:2013
- NIST SP 800 171 R2
- FedRAMP M
- NIST SP 800 53 R5
- FedRAMP H
- HIPAA HITRUST
- CIS Azure Foundations v1.4.0
- SOC TSP
- SOC 2
- New Zealand ISM Restricted
- Microsoft cloud security benchmark
- Canada Federal PBMM
- UKO and UK NHS
- Australian Government ISM PROTECTED
- New Zealand ISM Restricted v3.5

Daily audit by Microsoft Cloud Defender CSPM on the full SaaS infrastructure



# Pricing model



### **Pricing model**

Flexible pricing adapted to your project scope

#### **Business Edition** For standard Microsoft 365 clients who need to simplify printing with a High Security Cloud Print SaaS, on shared instance with dedicated DB \$ 3.00/active user/mo **3.00€**/active user/mo Annual commitment, billed yearly ✓ High Security Cloud Print & Scan Secure Pull Print Mobile Print ✓ PIN & badge **Entra-ID SSO** Authentication with smartphone ✓ PowerBI reporting ✓ AI-DLP (20 pages credit per user per month, shareable) ▼ Zero-Trust-Access ▼ Dedicated Azure SQL database Choose a regional Azure instance

From 10 users

#### **Enterprise Edition** For large business requiring a High Security Cloud Print SaaS instance with dedicated bandwidth and optional advanced AI features Pay-As-You-Go Per document for the best price matching the actual print volume, each month ✓ High Security Cloud Print & Scan Secure Pull Print ✓ PIN & badge ✓ Entra-ID SSO Mobile Print ✓ PowerBI reporting Authentication with smartphone ✓ AI-DLP (50 pages credit per user per month, shareable) Zero-Trust-Access Dedicated Azure SQL database ✓ Dedicated instance(s) on any regional Azure data center 24x7 read access to Azure Sentinel, Cloud Defender Multi-region mirroring option Output Dedicated bandwidth

From 10,000 users

### **Enterprise+ Edition** For large business requiring a

dedicated High Security Cloud Print instance inside their own tenant so that data never leaves the company

#### Pay-As-You-Go

Per document for the best price matching the actual print volume, each month

- ✓ High Security Cloud Print & Scan
- Secure Pull Print

- Mobile Print
- - ✓ PowerBl reporting
- ✓ AI-DLP (unlimited pages credit per user per month)

✓ Authentication with smartphone

- ✓ Zero-Trust-Access 
  ✓ Dedicated Azure SQL database
- ✓ Dedicated instance(s) on the client Azure tenant
- Monitoring by corporate Azure Sentinel, Cloud Defender
- Multi-region mirroring option Automatic updates
- Staging & production instances in isolated Azure subscription

From 10,000 users



### The Microsoft WPP mode



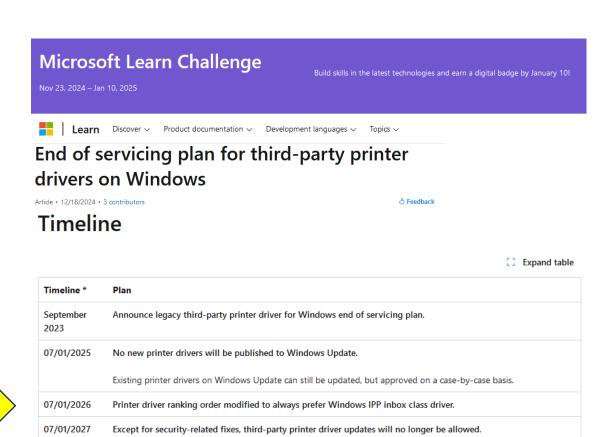
### Microsoft: no more printer driver, no more port monitors

July 2025

Starting in 2025 Microsoft launches WPP, retiring in 2027 the current Windows Print system, forcing all clients to adapt and reconsider why/how they print, and remove old printers

- Enterprise companies will finally secure printing
- The whole print IT architecture must be adapted, most solutions won't be compliant
- Perfect opportunity to migrate to secure Cloud print and scan management, use AI document processing





Existing third-party printer drivers can be installed from Windows Update or users can install printer drivers by using

an installation package provided by the print device manufacturer.

#### SOLUTION OVERVIEW

Celiveo 365 is the first Full Cloud Print Management solution with Zero-Trust-Access security and High Availability.

Clients can decommission their existing print solution servers, plug directly their printers to Internet and benefit from high security and granular PIN/Card access control, encrypted pull print, print rules, mobile print, usage tracking and reporting.

#### **DIRECT BENEFITS**

- Simplify and secure all corporate printing
- Print from anywhere on office & home printers
- Reduce cost by decommissioning print management servers and licenses
- Total security thanks to the Zero-Trust-Access foundation based on ECC P-256 certificates
- Move printers to VLAN, away from the IT LAN
- Print solution for mobile users and home office

#### TYPICAL CLIENT

- Multiple sites, some very large, some smaller
- 10 to 25,000 printers, Smart printers & legacy
- Security-minded, aware of Zero-Trust-Access
- Microsoft 365, Entra ID
- Uses Windows and Mac client PC
- · With an existing Cloud and mobility Strategy
- Wants to simplify printing and reduce cost
- Wants multi-tenant or dedicated instance

#### www.celiveo.com

#### **KEY DIFFERENTIATORS:**

#### · True Cloud SaaS/PaaS

Win/Mac PCs, Celiveo 365 subscription and smart network printers, nothing to install on the client IT system!

#### · True Cyber-Security

State-of-the-Art Cyber-Security based on Certificate chains authentication

#### · Universal printers support

Release print jobs on any network printers of any brand, IPP compliant.

#### · High Availability

Access control, rules and tracking fully work during Internet or WAN outage

#### · Instant revocation of printers

Removed printers see their connection cloud certificate instantly revoked

#### Elastic SaaS on PaaS architecture

Not a VM, not OS-based, Celiveo 365 is built as a native Elastic Azure PaaS

#### Compliant with data privacy laws

Regional instances, no user data stored in the Cloud, one database per client.

#### Double AES256 data encryption

Certificate-based TLS transport cipher, with dynamic AES256 print data encryption

	<b>C</b> 365	Your solution ?
True Cloud Solution, SaaS on Azure PaaS	Yes	
Flexible charging model	Yes	
Native OS-less, Elastic App in the Cloud	Yes	
Extension to Microsoft Universal Print	Yes	
No software or hardware to install locally	Yes	
Regional DataCenters, reached directly	EU US APJ AU	
SECURITY		
Pure Entra ID/Certs SSO, no login/pwd or key	Yes	
Dual print jobs data PKI encryption	Yes	
One datatabase per client, full data isolation	Yes	
Zero-Trust-Access Security using certificates	Yes	
Mutual TLS authentication using certs chains	Yes	
No personal data in Cloud (Data Privacy)	Yes	
No user/system credentials processed/stored	Yes	
24x7 ISO27001:2013 / SOC2 automatic audits	Yes	
24x7 protection by Microsoft Defender CSPM	Yes	
FEATURES		
Plugin to Microsoft Universal Print in Azure	Yes	
ID on printer (card, PIN, NFC, QRCode, mobile)	Yes	
High Security Cloud Pull Print	Yes	
iOS/Android mobile Print & Release	Yes	
AI DLP, Data Loss Prevention on print jobs	Yes	
Direct Scan to OneDrive & SharePoint Cloud	Yes	
Usage/Cost Tracking with PowerBI dashboard	Yes	
For Win 10/11/365, macOs, Chromebook	Yes	
Supports 99.9% of network printers	Yes	
Supports home-office printers	Yes	

# Q&A



# Subscription



### **Permissions required by Celiveo 365**

Read rights on AAD/Entra ID, read/write on print jobs

#### **Application Permissions**

Area	API	Permission Name	Access Type	Description	Celiveo Workflow
Entra ID	Graph	Directory.Read.All	Read	Directory Data	Get Role Related Objects
Entra ID	Graph	GroupMember.Read.All	Read	All group membership	User Enrollment, Access Rules
Entra ID	Graph	Organization.Read.All	Read	Organization information	Subscription Portal, WA Customer Validation
Entra ID	Graph	RoleManagement.Read.Directory	Read	Directory RBAC settings	WA MUP Management, WA Access Rights
Entra ID	Graph	User.Read.All	Read	All user's profile	User Enrollment
MUP	Graph	Printer.ReadWrite.All	Read, Write	Read and update printers (print queues)	WA MUP Management
MUP	Graph	PrintJob.Manage.All	Read, Update	Perform advanced operations on print jobs	MUP Printing Workflow
MUP	Graph	PrintJob.ReadWrite.All	Read, Write	Print jobs	MUP Printing Workflow
MUP	Graph	PrintTaskDefinition.ReadWrite.All	Read, Write, Update	Print task definitions	MUP Printing Workflow
MUP	MUP	PrinterProperties.ReadWrite	Read, Write	Property and attribute of printers	WA MUP Management
MUP	MUP	Printers.Read	Read	Read printers	WA MUP Management
MUP	MUP	PrintJob.Read	Read	Metadata and payload of users' print jobs.	MUP Printing Workflow
MUP	MUP	PrintJob.ReadWriteBasic	Read,Write	Metadata of users' print jobs.	MUP Printing Workflow



### **Permissions required by Celiveo 365**

Read rights on AAD/Entra ID, read/write on print jobs

#### **Delegated Permissions**

Area	API	Permission Name	Access Type	Description	Celiveo Workflow
Entra ID	Graph	Email	Read, View	Signed in user's email	Celiveo Portal(s) Access
Entra ID	Graph	Group.Read.All	Read	Signed in user's groups	WA Access Rights
Entra ID	Graph	OpenID	N/A	Sign user in	Celiveo Portal(s) Access
Entra ID	Graph	Profile	Read	View users' basic profile	Celiveo Portal(s) Access
Entra ID	Graph	User.Read	Sign in and Read	User's profile	WA Logged in User Attributes
Entra ID	Graph	User.Read.All	Sign in and Read	All User's profile	WA User Admin Management
MUP	Graph	Printer.Create	Create, Write	Printers (Print Queues)	WA MUP Management
MUP	Graph	Printer.ReadWrite.All	Read, Write	Read and update printers (print queues)	WA MUP Management
MUP	Graph	PrinterShare.ReadWrite.All	Read, Write	Read and write printer shares	WA MUP Management
MUP	MUP	Printers.Create	Write	Create new printers	WA MUP Management
N/A	Graph / MASL	Offline_access	Renew Token	Refresh auth token with refresh token	Celiveo Print-Mobile, Print-Web, My Celiveo



### **Pre-requirement for subscription**

Linking Celiveo 365 to your Entra-ID and your Microsoft Universal Print

#### **Technical requirements**

- •Internet connection for PC, MacOS and printers
- •Any IPP2.0 compatible printer (99% of models) and printers/MFPs supporting the Celiveo 365<sup>1</sup> embedded agent
- •For the Celiveo 365 administrators, a Win 10 or 11 PC with .NET Desktop runtime 6.X.X, Edge/Chrome/Firefox browser
- •An active Microsoft 365 subscription with Universal Print print credits, if required



- •Celiveo Administrators must be Printer Administrator in Entra ID
- •At subscription time: the Administrator linking Celiveo 365 to your Microsoft 365 tenant must be either Privilege Role Administrator or Global Administrator to link Celiveo 365 to the corporate tenant and process print jobs, identify users.



# Mobile Print, Print jobs management



### Print easily from smartphone/tablet

Zero-trust-access, Entra ID SSO, with and without app to install/load



BYOD compliant: no app required

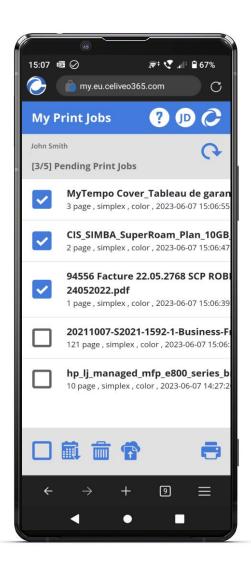
Supported formats:

- pdf, doc, docx (unprotected)
- xls, xlsm, xlsx (unprotected)
- pps, ppsx, ppt, pptx (unprotected)
- odp, ods, odt (unprotected)
- epub, eml, msg
- htm, html, md
- JPG/PNG



### Manage print jobs from iOS/Android and any browser

Zero-trust-access, Entra ID SSO, with and without app to install/load



BYOD compliant: no app required

#### Allows end users to:

- Locate available printers using geo-tags and on floor maps with actual printer status<sup>1</sup>
- Display pending print jobs list
- See print jobs details
- Easily delete pending print jobs
- Push print jobs on any authorized printer<sup>1</sup>

1: with the Universal Printer Endpoint IoT service on network



# Universal printer support Secure print release, tracking

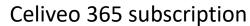


### Release with smartphone on any IPP printer

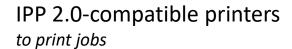
#### Technical requirement







to add IPP 2.0 printers to Celiveo 365 portal and allow Cloud Print













Celiveo 365 Universal Printer Endpoint IoT service, local or in a private Cloud with VPN It needs to be able to access printers through SNMP and IPPS ports

Android or iOS smartphone for administrator to program NFC tags

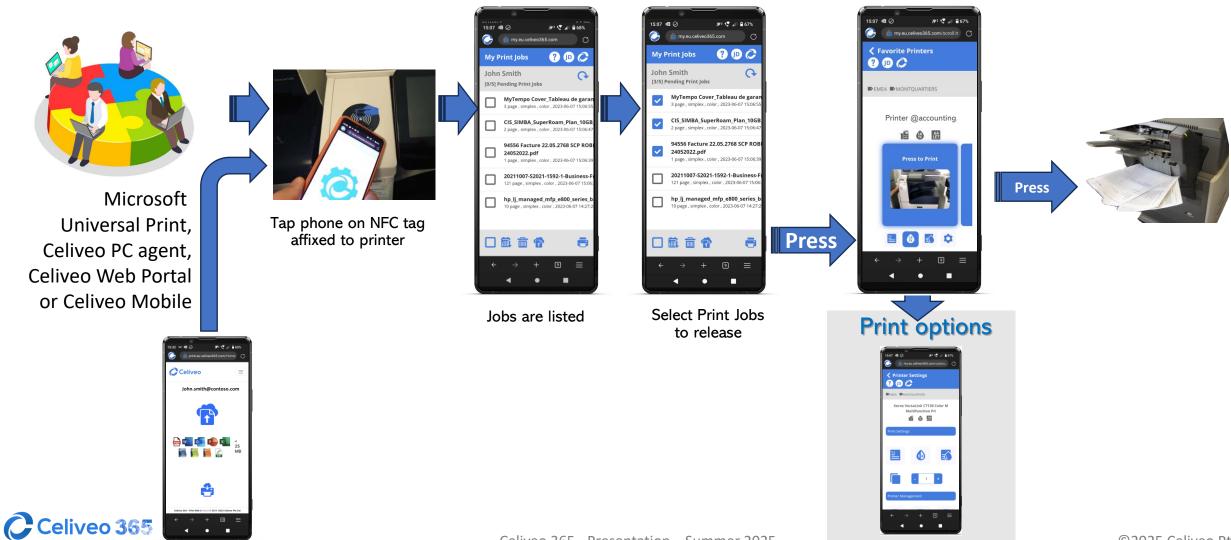
NFC adhesive tags (or label to print QRCode, as a fast solution yet not as user-friendly) to release print jobs at printer using smartphone

Android or iOS smartphones or tablets for end-users to authenticate and release print jobs at printers, upload and manage print jobs



### Releasing print jobs using smartphone (no app needed)

• Use Smartphones to locate printers, list jobs, release print jobs



# **Security**



### Celiveo 365 administration relies on Entra-ID roles & groups

Reduce the Cost of Management, improve security

Once the subscription process is done the access to the portal at https://subscribe.celiveo365.com/ is available to users with the following roles:

Role	Access Type	Subscription Details	Active Users	Payment and Invoices	Billing Information
Print Administrator	Read Only	•	•		
Billing Administrator	Read and Write to Billing			•	•
Privilege Role Administrator	Read and Write to Subscription and Billing	•	•	•	•
Global Administrator	Read and Write to Subscription and Billing	•	•	•	•



### Client data is fully secure

Stealth MODE, in case of hack all data is useless

No PII stored in Celiveo 365 database (Azure SQL PaaS).

Authentication PII is located at the printer level and in Entra-ID, in the local authentication cache (encrypted database on encrypted drive).

#### Actual data:

	id_Use	r lab_date		lab_idCar	rd			lab_domain	lab_login	lab_departmen	t lab_email	lab_fullname lab	lab_homedirectory		lab_doublefact	
1	1	2024-03-15	08:59:39.65	)				NA	NA	NA	NA	NA NA NA		NA		
2	2	2023-12-01	12:55:53.96	3 0e45417	7dbb4901801df88aab	9b6535	100888188b08f9f898c67121	NA NA	NA NA	NA	NA	NA	NA			
3	3	2022-12-08	109-31-51 94	7				NA	NA	NA	NA	NA	NA			
1		24-03-15 08:59: 23-12-01 12:55:		•	NA NA		30391320b3aa28e6df60a9a7 860bbb140008e55813f49484				NA NA	NA NA	N/ N/		N.	
	bute4	lab_Attribute5	lab_Distingui	shedName	lab_NetBiosPlusLogi	nName	Tag0UID		lab_Trackir	ngLogin UserA	adldenti		5	SecDbfac	Stat	UpdAtO
1		NA	NA		NA		D102A771-8D9C-42F3-ACB9-92	27114AF6A6A	NA	9FE20	DFD-1B6D-4DE	DBC-B839-0D4E9324740			1	1
		NA	NA		NA		D102A771-8D9C-42F3-ACB9-927114AF6A6A		NA C1A		C1AD4983-9795-4F2E-A460-5D8					



One SQL Server PaaS database for each Celiveo 365 customer, to ensure a maximal security and remove any risk of transversal attack.

Information about users is encrypted then stored inside each printer, on the encrypted HDD, after conversion to SHA256 of information such as card or PIN number, or cached in API linked to Entra-ID.

Here is the only data stored in Azure SQL PaaS database for enrolled users:

- SHA256 of PIN code and/or card number
- · GUID for user Entra-ID record
- Date/time of enrollment and last usage

Data in the print jobs tracking table:

The print jobs and/or user names can be masked (for all users), then the 5
 AAD attribute can be used to perform bill-back anonymously

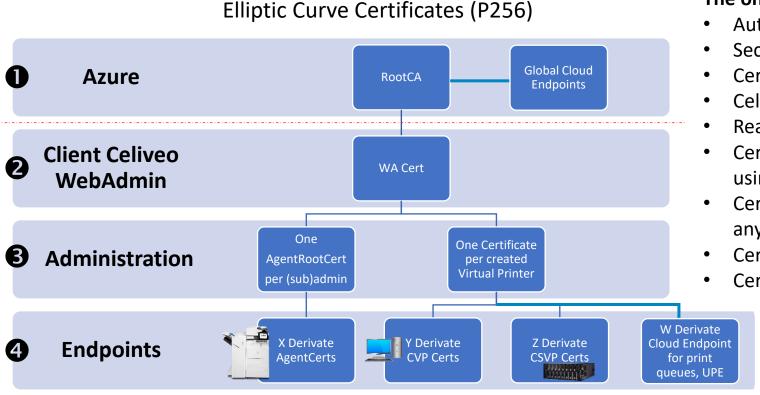
In the highly hypothetical case the Microsoft PaaS SQL Servers would be compromised, the data would have no value.



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### Celiveo 365 – Security through certificate chains

Verify all Identities for every communication segment



#### The only true Security for any Cloud and SaaS solution

- Automatic certificate 4 creation for any new endpoint
- Secure storage of the public key in the Cloud
- Certificate chain based on the **QQQ** filiation
- Celiveo keeps no customer-related private key
- Real time revocation, automatic at printer removal
- Cert chain instant validation against spoofing / MiMA, using public keys stored in the Cloud
- Cert chain used by TLS connection handshake between any two endpoints, printer, PC, cloud API etc.
- Certs used to encrypt data between endpoints
- Certs attributes used to detect abnormal requests

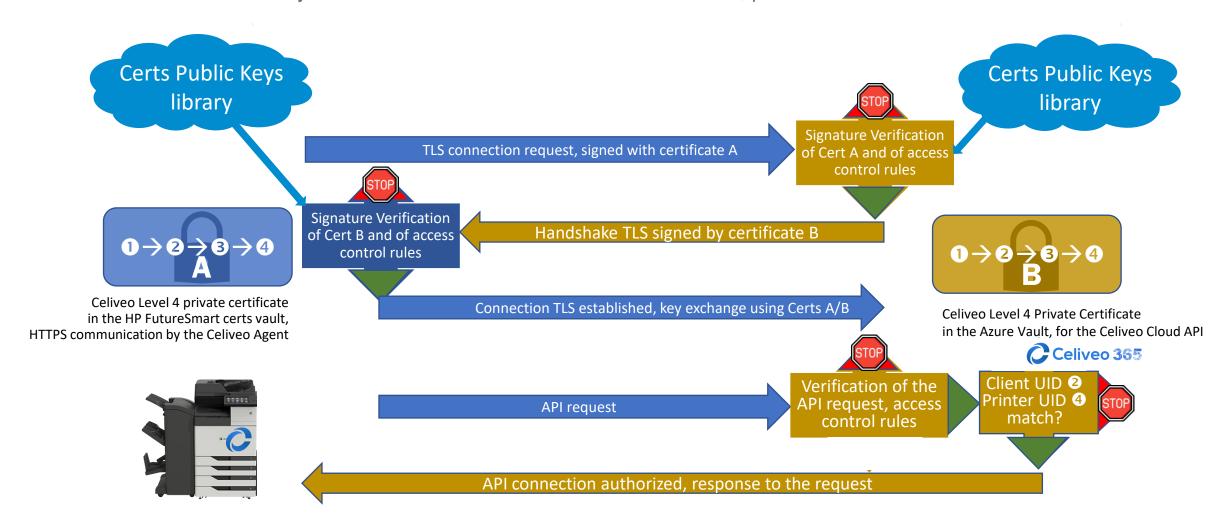
#### **Traceability for forensics:**

 Certificate Chain contain who added the printer to the trusted system



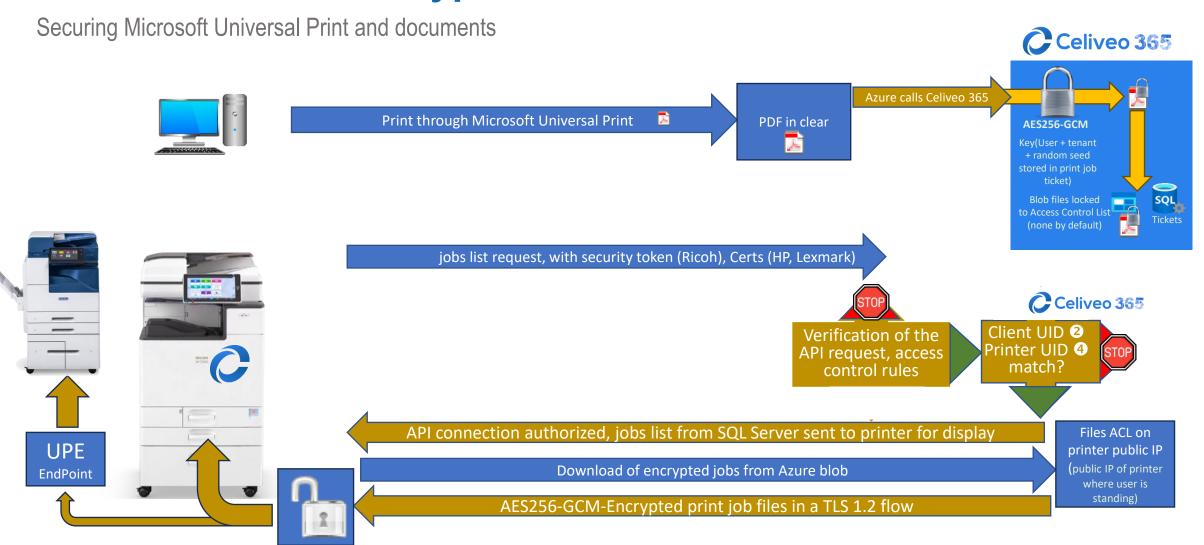
### The Celiveo 365 ZeroTrustAccess on smart printers

Real zero-trust-access security thanks to the 4-level cert chains authentication, plus authorization





### **Documents data encryption**





Decryption key is rebuilt locally, then used for Inline print job data decryption (no spooling)