

Securing user identity & access, while defending against threats using SIEM and XDR.

Like most rapidly growing businesses, Charlie Bigham's, quickly outgrew its original informal IT arrangements and infrastructure. Charlie Bigham's had a desire to embrace technology to accelerate growth through a modernisation and transformation change programme. A key future requirement as part of transformation change was deliver a step change in security, empowering key stakeholders to gain a unified view of the security posture, whilst enabling the

business to detect and respond to cyber security threats. Charlie Bigham's enlisted the support of Centrality a Microsoft First and Cloud First partner to devise and deliver a best practice solution to meet this requirement.

Charlie Bigham's

AT A GLANCE

Customer: Charlie Bigham's

Country: London, UK

Website: bighams.com

Industry: Food Production

Customer Size: 250+ Employees

Products/Services: Ready Meals

A woman with dark hair is smiling and looking towards a man whose back is to the camera. They appear to be in a meeting or office setting. The background is a blurred office environment with some lights.

Charlie Bigham's with Azure Sentinel SIEM & Microsoft Defender XDR, backed by Centrality's Managed Security Operations Centre.

Customer Challenges

Charlie Bigham's lacked any internal IT capability to help them in either leveraging technology, or to ensure their use of technology was as secure, compliant and as operationally robust as it should be for a rapidly growing organisation. They understood the need to adopt an approach that leveraged technology, implemented new processes and increased staff awareness to ensure long term sustainable change.

Partner Solution

Building upon the Centrality Connect proposition that delivers a Cloud first approach providing a Digital Workforce, Front Line Worker and Next Gen experience. This productised solution and the Modernization and Migration to Azure, enabled Charlie Bigham's to benefit from the trust and capability delivered with a unified Microsoft Security solution. Centrality deployed Microsoft Defender XDR, coupled with the Sentinel SIEM solution with a managed Security Operation Service to deliver 24 x 7 x 365 detection and response. Complimented with ongoing security improvement service via Centrality Security Assurance programme Charlie Bigham's security will continually evolve and improve over time.

Customer Benefits

Charlie Bigham's are pleased that they have achieved clarity on the threats faced, the roadmap for future developments, and any budgeting that must be considered and planned for IT.

Simon commented, "To introduce a security capability entirely based on Microsoft technology, simply made sense. We sought out the support of one consistent vendor, along with one number to call for everything. Microsoft and Centrality have together delivered on this requirement. I'd strongly advise any and all UK-based businesses to consider taking the very same approach."

Security Policies & Coverage

Validation and refinement of security policies to ensure all users are appropriately covered to ensure posture continues to improve.

Attack Simulation

Simulated attack testing of end users to validate security awareness. Output of report of results and recommendations.

Security Awareness

Regular Security briefings to increase end user security awareness, to help mitigate your biggest risk: your users.