

M365 Copilot End-User Enablement

The Microsoft 365 Copilot End-User Enablement offering has been designed to empower your organization with the knowledge and skills to leverage the full potential of Microsoft 365 Copilot.

This offering complements our technical readiness (Microsoft Copilot and Modern Data) offering or can be taken as a standalone offering if required.

It will help your staff recognise where copilot can drive productivity and innovation and how you utilise the product to achieve that.



End-User Enablement (Adoption and Change Management)

The EE component would normally be run as part of a Copilot Pilot. In line with best practises a pilot should involve a department and not individuals shattered across your organization. Following best practises, the main EE program forms part of the actual Copilot rollout, again, ideally should be a departmental level roll out to maximise the benefits of Copilot.

Our teams speak to the various departments within the business with the primary purposes of identifying where Copilot can provide the most benefit and support the department with prompt engineering . The intent being to help the teams overcome any initial hurdles in changing how they work. In addition, our team members will access if the technology is the right fit, or if other technologies would be beneficial.

Technical Readiness addresses the requirements of Copilot related to oversharing and under sharing of data. But more than that it helps address the challenge of dark data (unused data), Security (Purview), solution performance and cost.