

A woman with blonde hair tied back, wearing a blue blazer over a light-colored shirt, is seated at a desk. She is looking towards a laptop on the desk to her right. Her hands are raised in a gesturing motion, as if she is explaining something. The background features a large window with a grid pattern, and the scene is brightly lit, suggesting an office environment.

Managed Backup Service – Office 365 Briefing

Employee Empowerment | Business
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Managed Backup Service – Office 365 Briefing

With the Managed Backup Service for Office 365 briefing you gain insight in our approach to secure your Data using a backup in Office 365 to restore your data in case of a calamity.

More and more organizations use Office 365 for their mail and / or documents. This means that all data in this regard is stored at Microsoft. But contrary to what you might expect, Office 365 doesn't formally have a backup solution. In the event of a calamity, such as permanent loss of mail or documents, it is therefore not possible to quickly recover lost data within Office 365. With Office 365 backup & restore you can make that fast backup, so you can always restore your Office 365 data. Even in the case of ransomware (data hostage).

Managed Backup Service – Office 365

Briefing

With this briefing we:

- Inform your organization on securing Office 365 data by using a SaaS enabled Backup service

Briefing Agenda

The agenda of the Briefing

- Introduction
- Benefits
- Implementation approach



Introduction

Office 365 Backup and Restore is a service of Centric to secure individually or in a team created Office 365 mail and documents from users and to be able to restore them if necessary by using a user-friendly self-service portal. With this service, mail and documents are stored separately from the Microsoft Office 365 environment by means of a backup in a different location.

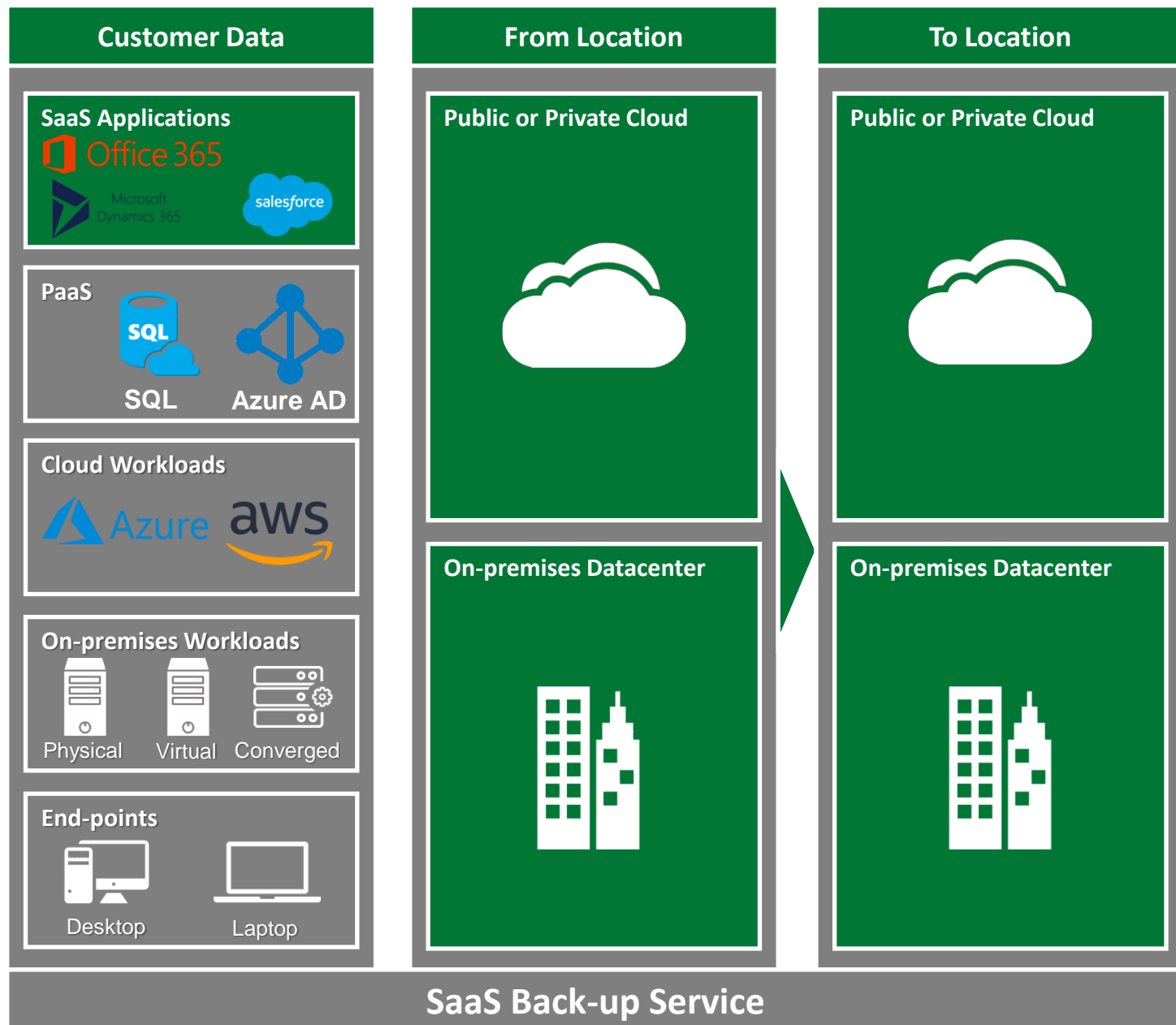
By means of this service, a daily backup of Office 365 mail and documents is made for every user. This backup is stored at a different location, but within the Netherlands, encrypted and according to GDPR guidelines. In addition, your users will have access to a user-friendly self-service portal to perform recovery of mail or documents without the intervention of IT administrators. User support can be requested via the portal if necessary. If desired, Centric can carry out these activities for your users for an additional fee.

The Centric service Office 365 Backup and Restore aims to secure your Office 365 data. The service does this for:

- ✓ Personal and group mail boxes;
- ✓ Personal OneDrive data;
- ✓ SharePoint sites
- ✓ Teams data;

Introduction

No software installation is required at your users' workstations. Also, no equipment or software is needed within your local IT environment. The service is available 7x24 and comes with a 99.9% availability guarantee. For the rate per user per month, the volume of data to be backed up per user is in principle unlimited. If the service is completely cancelled, we will take care of off-boarding and the full backup can be transferred.



Benefits

Benefits of Office 365 backup & restore services

- ✓ **Your Office 365 data is secured:** With Office 365 backup & restore you can secure all your data on a daily basis. Think of personal and group mailboxes, personal OneDrive data and joint data in Teams and SharePoint.
- ✓ **Separated location:** Documents and mail are stored separately from the Microsoft Office 365 environment with this service. This ensures a backup in another location that can be easily restored when needed.
- ✓ **You comply with the GDPR guidelines:** The backup of mail and documents are stored encrypted with this service and replicated six times between this data center and storage locations within the EU for extra reliability and availability. For example, the service is 100% in line with the guidelines regarding GDPR.
- ✓ **You don't have to worry about off- and onboarding employees:** New users are automatically added to the backup. This ensures that Office 365 mail and documents are also secured for new users. If a user leaves service, it is automatically deleted, while his backup remains for the specified period of time.
- ✓ **You have a recovery service:** Centric Office 365 Backup & Recovery is available 24*7 and has a 99.9% uptime guarantee. The service has no limit in the amount of backup capacity required per user. This way you can be sure that there is always enough storage space.
- ✓ **The service can be cancelled monthly:** Upscaling and downscaling is automatic based on linked Office 365 users. If you choose to cancel the service completely, we will take care of an off-boarding, where the full backup is transferred.
- ✓ **You use Office 365 backup & restore within your modern workspace:** The Office 365 backup & restore services can also be used as an extension of the Centric Managed Modern Workplace.

Implementation Approach

The rollout of Office 365 backup & restore services

Onboarding on the service is quick and easy. No separate installations within your environment are needed. As a result, the service is fully available within two days without a separate roll-out of software.

Additional information

Publisher	Centric Netherlands
Pricing	€ 0,00
Gold competencies	Windows and Devices Collaboration and Content Security
Products	Microsoft 365
Service type	Briefing
Country/Region	Netherlands
Also available in	Belgium
Links	https://www.centric.eu/nl/oplossingen/it-outsourcing-en-beheer/managed-modern-workplace/





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