



Power Platform Centre of Excellence Technical Advisory Services

As a trusted partner, we will guide you every step along your Power Platform journey, helping to envision, build, operate and optimise your Power Platform to empower your future-fit enterprise.



The challenge

Your organisation has probably already implemented Microsoft 365, and your users may already recognise the potential of Power Platform as a tool to develop innovative business applications. But the rapid evolution of technology and consequential continuous updates to the Power Platform can be challenging, as you try to keep up with the latest features, best practices, and security updates.

If you are encountering difficulties in effectively governing your environment, managing data integrity and quality, or implementing security monitoring and threat detection within your Power Platform ecosystem, we're here to help.

Why CGI?











Our clients are at the heart of everything we do. We build trusted relationships with your team, helping to guide them towards your organisation's Power Platform success.

Working together, we'll design customised, powerful strategies and solutions to achieve your goals and help you stay ahead of the curve. Then, we proactively refine and continuously innovate to support your organisation and users with sustainable transformation.

We are [strategic partners with Microsoft](#) and our team of [Technical Advisory](#) experts have in-depth experience across M365, SharePoint and Power Platform, as well as migration approaches and integrated architecture.

How we can help

We help organisations to address their specific issues through Power Platform transformation. Leveraging our collective pool of knowledge and delivery experience, we deliver quality solutions across a range of areas, including:

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|  Training and implementation |  Security and compliance |
|  Information governance |  Data loss prevention (DLP) policy management and compliance |
|  Requirements collection and validation |  Administration analytics |
|  Documentation and mapping |  Audit and change control |
|  Efficient development processes and standards |  Trusted advisory services and guidance |

Our approach

Our Power Platform Advisory Services include:

| Assess, process and design | Implementation | Trusted advisors |
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| <ul style="list-style-type: none"> Discovery and analysis of current estate. Define the environment, data gateway and data loss prevention (DLP) architecture. Define the governance framework. Migration guidelines. License optimisation. | <ul style="list-style-type: none"> Deploy and set up Centre of Excellence (CoE) tools. Implement DLP for compliance and security. Define the CoE structure, roles, processes and key performance indicators (KPIs). Set up application lifecycle management (ALM). | <ul style="list-style-type: none"> Assess the current digital landscape, identify pain points and develop a roadmap for Power Platform transformation strategy and adoption. Continuous improvement. |
| Adoption and workload migration | Governance and oversight | Automation and innovation |
| <ul style="list-style-type: none"> Set up learning hub and tools to help you empower users. Citizen developers. Community. Change management, communication and ongoing support. | <ul style="list-style-type: none"> Environment architecture. Security. Data gateway architecture and administration. Access requests. DLP. | <ul style="list-style-type: none"> Drive automation and innovation using Canvas and Model-driven PowerApps, Co-pilot, Power Automate, Logik apps, streamlining processes and unlocking new efficiencies. |

1 Discover

First, we conduct an in-depth analysis of your current estate to understand its strengths, weaknesses, and opportunities for improvement.

Then, we work closely with you to define what your optimal environment should look like, ensuring that your Power Platform implementation aligns to your organisational needs and security standards. As part of this, we assess your licensing structure and provide recommendations for license optimisation to define your data gateway and DLP architecture.

2 Implement

We will set up CoE tools to facilitate your environment, including defining the framework, structure, roles, processes and KPIs required for effectively managing and governing your Power Platform. DLP measures are incorporated to ensure compliance and security, and ALM practices and tools enable efficient development, testing, deployment and maintenance.

We also implement effective monitoring and performance optimisation strategies that help to proactively identify and resolve issues within your Power Platform environment, ensuring optimal performance and user experience.

3 Adopt

Throughout your Power Platform journey, we ensure smooth transitions, effective communication, and continuous guidance. We create a collaborative community that facilitates knowledge sharing, best practices, and peer support among Power Platform users.

Your people will be empowered with innovative tools and resources to enhance their skills and proficiency in the Power Platform, and citizen developers are supported to build their own applications.

The benefits

We deliver effective governance and security solutions that help you leverage the full potential of Power Platform:

- Reducing application and environment sprawl with a streamlined and optimised environment.
- Creating flexible access methods whilst maintaining control, enabling your users to leverage the Power Platform securely and conveniently.
- Safeguarding sensitive data and maintaining regulatory compliance, such as data protection and industry standards.
- Enhancing your user experience with best practices for user interface design, usability and accessibility.
- Enabling scalability and flexibility to expand your Power Platform capabilities to accommodate growing demands.
- Ensuring cost optimisation, identifying inefficiencies, optimising licensing, and maximising your return on investment.
- Incorporating robust data management strategies and controls to ensure accurate and reliable data within your Power Platform.
- Mitigating risks by implementing robust security measures, conducting regular risk assessments, and proactively addressing potential vulnerabilities.
- Promoting collaboration and knowledge sharing among your users, facilitating cross-functional teamwork and fostering innovation within the Power Platform environment.

About CGI

Insights you can act on

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world. We are insights-driven and outcomes-based to help accelerate returns on your investments.

For more information

Visit [Advisory Services](#)

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