# Copilot, Copilot Studio agents and Power Platform accelerator

## Technical Advisory Services



Scale from AI experimentation to enterprise-wide transformation with confidence. Our proven frameworks, ready to deploy IP and deep Microsoft expertise help you accelerate time to value, enable scalable innovation, and ensure secure, well-governed adoption of Copilot, Copilot Studio agents and Power Platform.
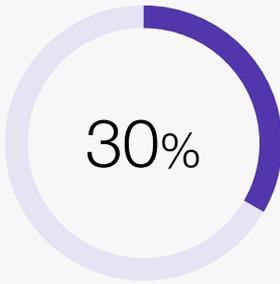
## Barriers to enterprise AI success

The AI landscape is evolving fast. As capabilities grow, so does the need to define a well-aligned, enterprise-wide strategy – or risk missing out on early advantages.

When it comes to Microsoft 365 Copilot, Copilot Studio agents, and Power Platform, many struggle to move beyond isolated pilots and experimentation.
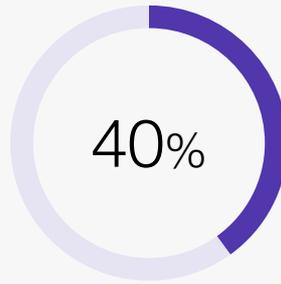
### Common challenges include:

- **Uncertainty about readiness** – knowing what needs to be in place before rolling out Copilot or Power Platform at scale.

- **Siloed approaches** – disconnected pilots across business units leading to duplication, compliance risk, and wasted effort.

- **Lack of governance** – inadequate controls exposing data, security, and reputational risks.

- **Slow time to value** – spending months exploring instead of delivering outcomes.

- **Scaling issues** – initial return on investment (ROI), not translating to enterprise-wide adoption benefits.

**30%**

30% of AI projects will be abandoned after proof of concept by the end of 2025, due to poor data quality, inadequate risk controls.
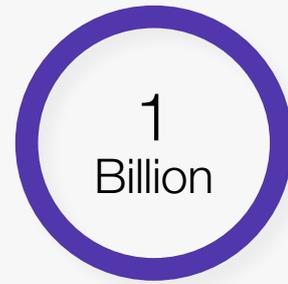
*Source:*
*Gartner (2024), Gartner Data & Analytics Summit*

**40%**

By 2026, 40% of net-new applications will be intelligent apps.

*Source:*
*IDC FutureScape Worldwide Developer and DevOps 2024 Predictions*

**1 Billion**

Analysts expect 1 billion new apps to be built by 2028.

*Source:*
*IDC, 1 Billion New Logical Applications*
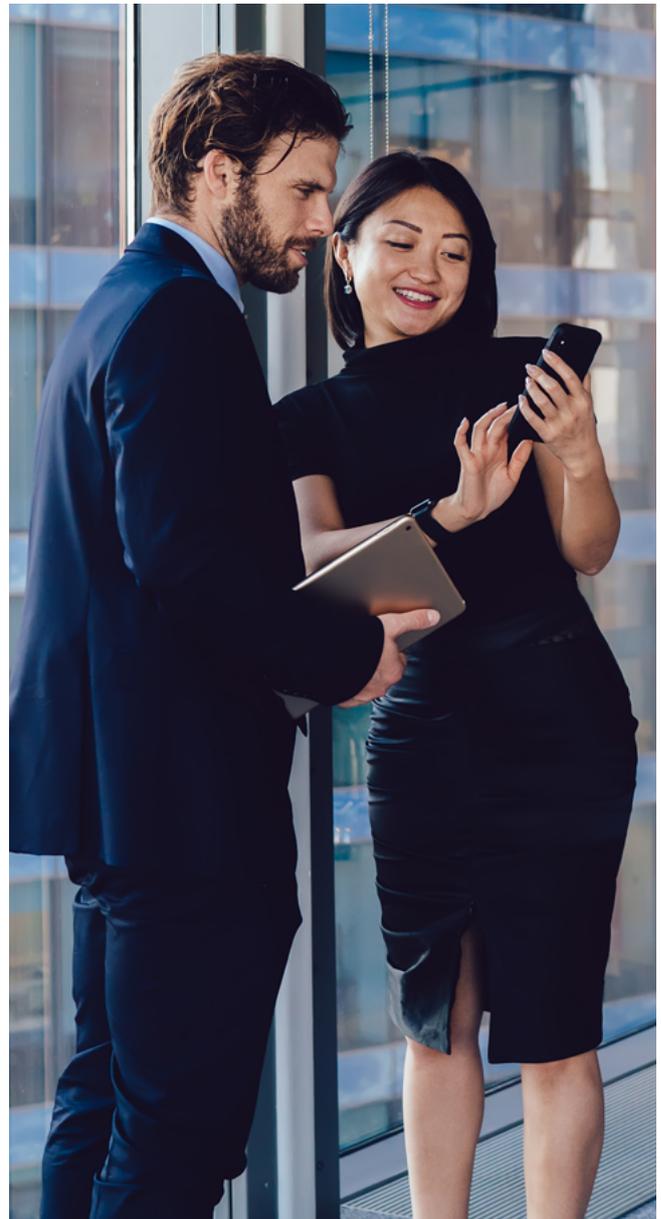
# A smarter way to scale

With analysts predicting over 1 billion new applications by 2028, and 40% of them being intelligent apps, the ability to scale AI securely and effectively is now a competitive imperative.

Through our deep Microsoft partnership, we bring early access, co-developed accelerators, and best practices to support secure, enterprise-wide adoption of agentic AI.

Whether you're just starting out or ready to accelerate adoption, we can help you unlock automation, insights, and new value streams with speed and confidence.

**Our offering combines Microsoft 365 Copilot, Copilot Studio agents, and Power Platform into a governed, end-to-end solution stack, with proven frameworks and delivery accelerators to help you:**

- ✓ Launch faster, using CGI-built reusable agents and templates
- ✓ Scale securely, with built-in governance and compliance
- ✓ Deliver ROI with measurable business outcomes
- ✓ Innovate continuously, with access to our AI Innovation Engine.

# Our approach

Our structured, repeatable process accelerates your deployment while ensuring governance and measurable impact:

**1** **Discovery and strategy**

We begin with a readiness assessment that explores your current technical landscape, data maturity, and organisational preparedness for Copilot and Power Platform adoption.

We then use these insights to shape a business case and AI roadmap tailored to your goals – ensuring alignment across stakeholders and a clear path towards enterprise-scale success.

**2** **Immersive demonstrations**

We showcase Copilot and agentic AI in action through tailored, role-specific use cases. These real-world examples help you inspire teams, build momentum, and pinpoint the highest value opportunities to get the most from your AI investment.

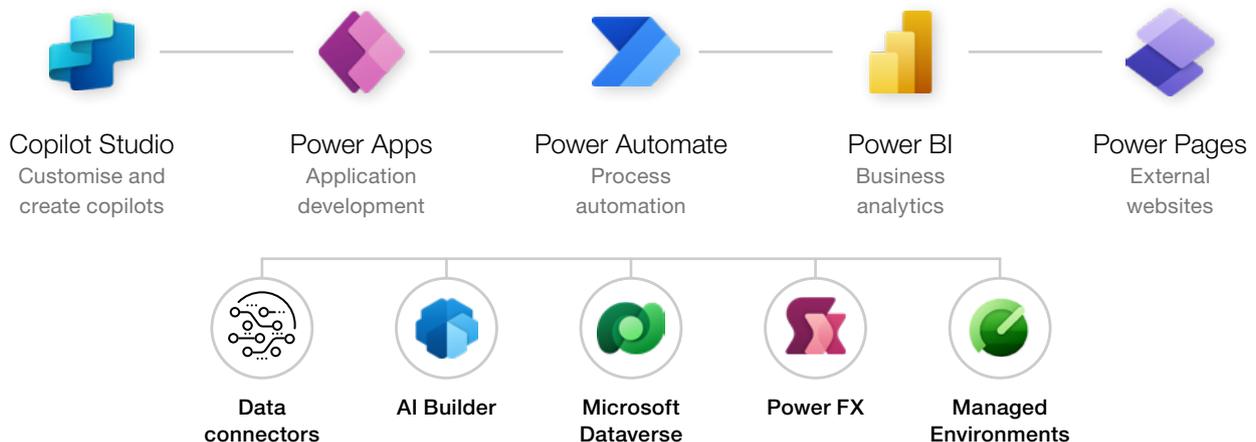**3** **Deployment accelerator**

Having prioritised your initial applications and use cases, our experts lead tenant-wide activation, agent development, automation design and user adoption. This accelerates rollout and ensures tangible business value is delivered early.

**4** **Governance and scaling**

We embed controls from day one – including a centre of excellence, data loss prevention (DLP) policies, application lifecycle management (ALM), and success metrics – giving you the structure and confidence to scale securely across your organisation.

**5** **IP and reusable templates**

You'll benefit from CGI-branded accelerators and templates across HR, finance, IT and more, helping your teams deploy solutions faster while reducing duplication and delivery time.

**6** **CGI's Innovation Engine**

With access to our library of proven Copilot agents, Power Platform apps and reusable workflows, you can prototype quickly, scale what works, and continuously unlock new sources of value.

## Move from AI exploration to enterprise-scale value – quickly, safely and with the full advantage of our deep Microsoft partnership.

**Copilot Studio**
Customise and create copilots

**Power Apps**
Application development

**Power Automate**
Process automation

**Power BI**
Business analytics

**Power Pages**
External websites

**Data connectors**

**AI Builder**

**Microsoft Dataverse**

**Power FX**

**Managed Environments**

**Source:** *Microsoft Learn – Microsoft Power Platform documentation*

# The benefits

Partnering with CGI on your Copilot, Copilot Studio agents and Power Platform journey helps achieve:

### Speed

Accelerate delivery cycles from months to weeks using pre-built Copilot agents and Power Platform templates – enabling faster outcomes without compromising quality.

### Confidence

Adopt AI securely from day one, with built-in governance frameworks, DLP policies and enterprise-grade compliance controls.
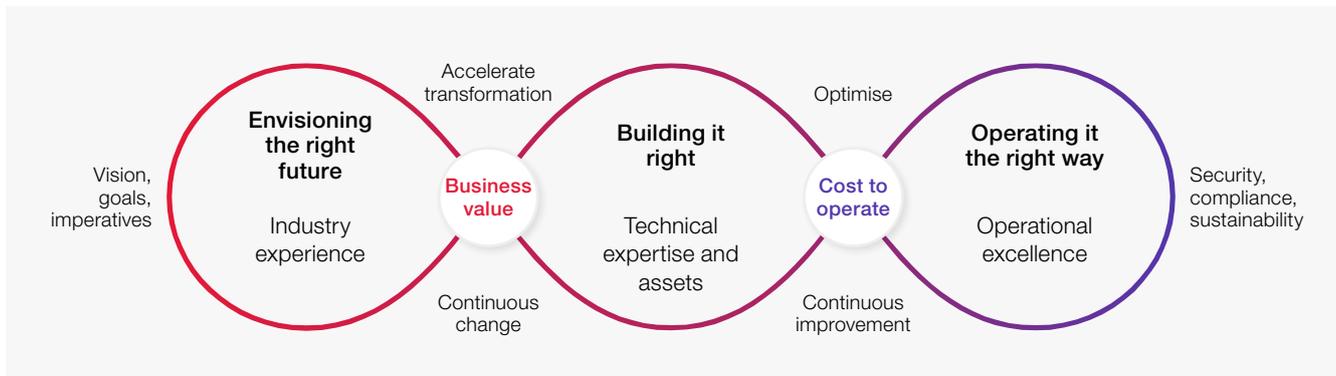
### Innovation

Fast-track high impact ideas by accessing CGI's Innovation Engine – a growing library of proven, reusable, industry-specific IP, agents and workflows designed for real-world use cases, to support rapid prototyping and continuous improvement.

### Cost

Maximise return on investment by reducing time to value, and minimise delivery costs with our accelerators, reusable IP and proven delivery model.

### Sustainability

Draw on our sector knowledge and sustainability expertise to build lasting, scalable solutions that align with your organisation's environmental and operational goals.

### Adoption

Drive high user engagement through tailored training, role-based enablement, and structured change management – ensuring your teams adopt new AI capabilities with confidence.



Vision, goals, imperatives

**Envisioning the right future**

Industry experience

Accelerate transformation

**Business value**

Continuous change

**Building it right**

Technical expertise and assets

Optimise

**Cost to operate**

Continuous improvement

**Operating it the right way**

Operational excellence

Security, compliance, sustainability

## About CGI

**Insights you can act on**

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world.

We are insights-driven and outcomes-focused to help accelerate returns on your investments. Across hundreds of locations worldwide, we provide comprehensive, scalable and sustainable IT and business consulting services that are informed globally and delivered locally.

**For more information**

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