CHANGE HEALTHCARE

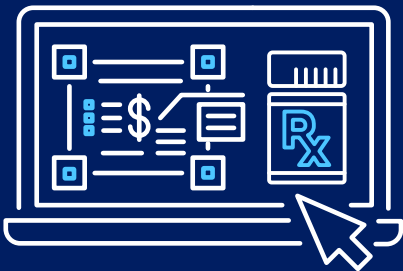Insight. Innovation. Transformation.

Converge Rx

Help Improve Patient Outcomes and Boost Revenue

The role of pharmacies in the healthcare ecosystem continues to evolve and increase in complexity. Your customers now turn to you not only for timely and accurate prescription fulfillment but also to help them understand and manage multiple medications, control chronic conditions, and stay current with immunizations.

Converge Rx is a patient-centric clinical services platform that facilitates data intra- and interoperability so that you can optimize patient care and safety. Our solution also streamlines reporting, billing, and compliance and supports revenue growth.

Access to real-time data supports customer care and revenue growth

Automated immunization reporting—including for COVID-19 vaccines—drives efficiency, compliance, and cost savings

Converge Rx is a clinical-services platform that leverages data intra- and interoperability to optimize patient care and safety. This software as a service (SaaS) solution integrates with our Enterprise Pharmacy System™ (including Classic PDX) so that you can work within a single, seamless workflow to provide all services and to bill major medical and pharmacy. Features and settings may be implemented at the corporate or store level to help reduce costs and drive efficiency and consistency.

Customer-Driven Programs

Converge Rx uses business intelligence to identify highly targeted patient populations for program opportunities, intuitively linking patients. Real-time access to clinical data, labs, and adherence indicators helps improve patient-therapy assessments, and our robust scheduling and appointment management lets you determine available time slots, with the ability to let patients self-schedule.

You can manage all your programs via user-friendly dashboards and, if you use our Explore Dx solution, you can create reports to track effectiveness. For example, you can track medication adherence across all stores by program.

Choose from a developed library of program guides or build your own clinical program. Our library includes more than 20 options, such as:

- Medication Adherence Compliance
- Immunization Reminders (including COVID-19 eligibility)
- Comprehensive Medical Review
- Statins Use with Diabetes
- Shingrix Eligibility

Medication Alignment and Adherence

The medication-alignment tool in Converge Rx coordinates patients' prescription refills to facilitate a single, convenient medication pickup, which helps to improve both medication adherence and customer satisfaction. This feature helps your staff determine optimal Medication Therapy Management (MTM) strategies to facilitate better care for patients, improve compliance, and prevent Direct and Indirect Remuneration (DIR) fees.

Immunization Eligibility and Compliance

Our immunization program gives you real-time access to customer immunization records so that you can identify who is eligible for flu, pneumonia, shingles, and COVID-19 vaccinations. This allows you to communicate at the point of service to improve customer satisfaction, facilitate preventive care, and drive revenue growth. You can also use immunization forecasting to launch remote or off-site immunization clinics.

Immunizations are automatically reported to state registries, federal registries (e.g., the CDC), and jurisdictions. This program also allows you to bill for services directly to pharmacy National Council for Prescription Drug Programs (NCPDP) D.0 and major medical third parties.

If you would like to learn more about Converge Rx, email RxNTWSales@changehealthcare.com.

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About Change Healthcare

Change Healthcare (Nasdaq: CHNG) is a leading independent healthcare technology company, focused on insights, innovation and accelerating the transformation of the U.S. healthcare system through the power of the Change Healthcare Platform. We provide data and analytics-driven solutions to improve clinical, financial, administrative, and patient engagement outcomes in the U.S. healthcare system.

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