

Why Microsoft Viva?

Reimagine the employee experience

What is Microsoft Viva?

Microsoft Viva is an employee experience platform that brings together communications, knowledge, learning, resources, and insights in the flow of work. Powered by Microsoft 365 and experienced through Microsoft Teams, Viva fosters a culture that empowers people and teams to be their best from anywhere.

Modern day challenges with modern day solutions

We know that a sense of belonging is important to have at work. Employees who feel like they belong are happier and stay at their jobs longer. However, nearly 60% of people say they feel less connected to their team since the shift to remote work, which leads us to a common question that's been asked during the pandemic: how can we create the connectedness we feel from in-person work while working remotely?

Over the last year, many of us have seen how easy it is for the line between work and life to blur. We are always on, always connected, making sense of incredible amounts of information while multiple tasks and deliverables demand our attention at any given time. Employee burnout has been on a troublesome trajectory for several years, and we see clear signs that this always-on mode is unsustainable.



of people say they feel less connected to their team after shifting to remote work



say wellbeing has **declined**



say job demands have increased



of CEOs are concerned that a lack of essential skills is a barrier to future growth

What is an Employee Experience Platform?

A digital platform that helps organisations create a thriving culture with engaged employees and inspiring leaders. Viva puts people at the center by bringing together systems of work with systems of support into an integrated employee experience. And it provides people with the resources and support they need to succeed and thrive, no matter their location.

Purpose & Alignment

Mission, Goals & Outcomes Achievements & Recognition

Culture & Communications

News, Events, Company Resources Communities

Wellbeing & Engagement

Physical, Mental, Financial Nudges, Feedback & Sentiment

Growth & Development

Onboarding, Lifecycle Moments

Learning & Coaching

Talent Mobility

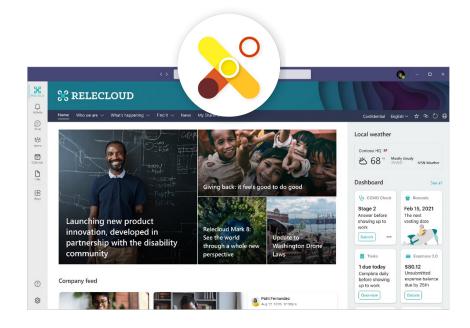
Knowledge & Expertise

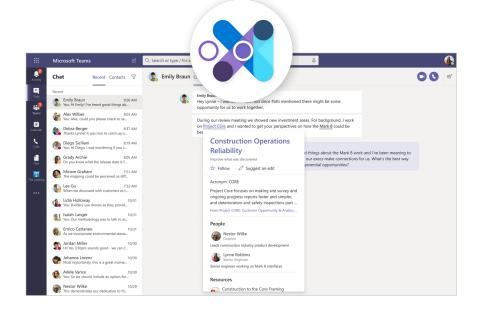
People & Experts
Documents & Content

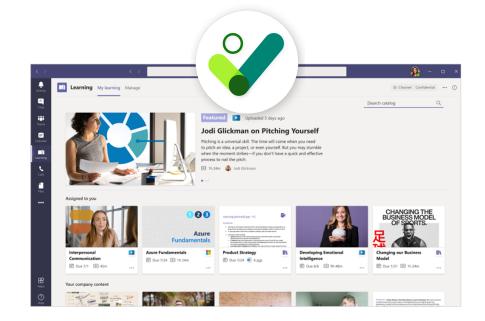


Introducing Microsoft Viva

Viva is an employee experience platform that empowers people and teams to be their best, from anywhere.







Viva Connections

Culture and communications

Viva Topics

Knowledge and expertise

Viva Learning

Skilling and growth



Viva Connections

Is a company branded employee app in Teams. It is a gateway to your employee experience, with personalised news, communications, tasks, people and resources. It provides a single curated employee destination that can be configured for specific roles like frontline workers. So, leaders can communicate and engage their employees, and employees can get easy access to the tools and resources they need from one place.

Connections builds on existing capabilities in Microsoft 365 like SharePoint and Yammer. And it pulls your communications together into a preconfigured app in Teams, designed for both desktop and mobile workers. It also acts as a launching pad to the other 2 Viva modules.



Viva Topics

Focuses on knowledge and expertise. Topics applies AI to identify knowledge and experts and organise them into shared topics. AI automatically creates a topic page for each topic. It's like Wikipedia for the enterprise where AI does the first draft. And these topic pages are surfaced as Topic Cards right in the flow of work in Office and Teams.



Viva Learning

Allows employees to easily discover informal and formal learning in the flow of work. It aggregates content from LinkedIn Learning, Microsoft Learn and 3rd party training content and your own organisations content - all in one place. Along with providing aggregation and recommendations, it also allows managers to assign and track training, as well as report on training within and across teams.

Why Changing Social

We are Microsoft Partners and have a great deal of experience in supporting organisations make the most of their technology. Our approach is to focus on the people side of digital transformation, with the goal of making work easier through new ways of working. We have experience in the Microsoft PowerPlatform and have built solutions with and for some of the world's most recognisable brands.

Contact <u>james.mitcham@changingsocial.co.uk</u> to get started with their employee experience journey.

