InHub: key facts

InHub in a nutshell

InHub is a cloud-based SaaS capability hub and integration framework that delivers a unique connected experience for your customers.

Useful statistics

57%

of insurance company CEOs say that technology-driven innovation is the biggest trend impacting them

(Source: EY 2022 Global Insurance Outlook)

41%

of insureds says they are likely to switch providers due to a lack of digital capabilities

(Source: Insurance Technology: 22 Trends for 2022, Global IQX)

80%

By 2031, 8 out of 10 insurers will rely on the cloud

(Source: Insurance Trends to Watch in 2022, DataArt)

62%

of insurance company CEOs are worried about changing customer expectations

(Source: EY 2022 Global Insurance Outlook)

What capabilities are available through InHub?

> Digital Journey Creation
> B2B and B2C Distribution
> Product Engine
> Policy Adminstration Broking
> Policy Administration Carriers
> Policy Enhancer
> Underwriting Maximisation
> Claims Optimisation
> Fraud Prevention
> Data Acceleration
> Bordereaux Consolidation
> Reinsurance Management
> Governance Monitoring

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The benefits of InHub

BENEFIT	SUPPORTING STATEMENT
Improve customer-centricity and retention	InHub enables you to pay genuine claims more quickly and helps you to build a user-friendly, connected interface for customers which will encourage them to stay with you
Launch products more quickly	The InHub architecture and the ability to add plug-and-play components increases the speed to market of insurance products – launch new products in days, not weeks
Gain competitive advantage	InHub optimises the customer journey and makes you stand out from all the companies that provide a suboptimal digital experience
Reduce friction around data transmission	InHub gives you the ability to digitally connect to the insurance value chain at any point in your process, to automate data transmission and connect you to your suppliers and channels
Reduce business interruption	Evolve your legacy to leverage the latest technology in stages, to keep the business running while you futureproof your IT landscape
Increase efficiency and standardise processes by replacing legacy products	When you buy InHub, you can replace legacy programs with our best-in-class SaaS solutions that will make your processes more efficient
Evolve your legacy core without the expense of a lengthy IT transformation project	InHub enables you to replace legacy programs with our best-in-class SaaS solutions, or incorporate them so that they work seamlessly with the rest of your technology stack
Choose more profitable risks	InHub can connect all your various platforms, giving you an overview of your risks and enabling you to make better decisions about which risks to insure in the future
Improve customer service and reduce the cost of claims admin	Simple claims can be routed direct into InHub's end-to-end automated claims processes so that they can be paid immediately
Reduce the claims ratio	InHub uses sophisticated AI to highlight suspicious activity that may be an indication of fraud
Speed up the process of purchasing insurance	InHub connects all the data you hold on existing customers, so they don't have to re-enter lots of information when renewing a policy or applying for a new product
Make better strategic decisions	InHub enables you to use your own data better and gives you a better understanding of your business performance
Avoid fines and reputational risk	InHub improves governance and risk management by giving you a 360-degree view of your business

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