



Chess Managed Security Support

Powered by  Microsoft

Bridging the Skills Gap

Security is now a top priority for organisations of all sizes. Choosing to ignore it can be an expensive decision, but balancing the cost of hiring the right people, the shortage of cyber skills in the market and investing in the best technology is challenging.

Almost half of UK businesses have a basic cybersecurity skills gap and 50% of organisations have a single person looking after their cybersecurity, so it comes as no surprise that only 28% of SMEs (sub-1000 employees) believe they have an effective security strategy and posture.

As with all IT services, when it comes to cybersecurity, businesses and public sector organisations have a choice: manage the whole security piece themselves or outsource some or all network security management to a MSSP (Managed Security Service Provider).

The beginning of your security journey

At Chess, we created an entry-level security support designed for organisations that are at the beginning of their security journey. The services helps to address the basic security controls part of the government-backed scheme Cyber Essentials.

The Five Cyber Essential Technical Controls

1. Use a firewall to secure your internet connection
2. Choose the most secure settings for your devices and software
3. Control who has access to your data and services
4. Protect yourself from viruses and other malware.
5. Keep your devices and software up to date

Source: <https://www.ncsc.gov.uk/cyberessentials/overview>

This service is powered either by Sophos or Microsoft, depending on your organisation's current setup and requirements.

Security Support utilises cloud native, next-generation antivirus and malware protection, ransomware protection and operating system and application patching services. It also includes web security filtering, which helps to protect your organisation against malicious sites and applications.

Enhance the Security Support even further by adding Next-Gen enterprise-grade firewall support, with unified threat management.

What is included in Managed Security Support

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Managed Security Team and Elective Change Management

Escalation of important events to the Chess Managed Security Team, supporting you with incident management and investigations related to potential security incidents. Monday – Friday 09:00 to 17:30. We also include up to 5 elective changes per month to cover basic changes such as user adds, moves and changes.



Next-gen Endpoint Protection

Microsoft Defender blocks malware and infections by identifying and preventing the handful of techniques and behaviours used in almost every exploit.



Ransomware Protection

Including ransomware file protection, automatic file recovery, and behavioural analysis to reduce and stop the threat of ransomware attacks.



Security Consultations

A one-hour session with a Security Engineer every quarter to review the latest threats and make relevant configuration adjustments if required.



Cloud Security

Advanced threat protection for Exchange, OneDrive, SharePoint & Teams including safe links rewrite and advanced anti malware, anti phishing and anti spoofing.



Data Protect for M365

Our cloud-to-cloud backup product offers an all in-one backup, restore and export solution that covers Exchange Online, OneDrive, SharePoint Online, and Microsoft Teams.



Alerting and reporting

As part of the Managed Security Support subscription, you will have access to automated on demand reports of endpoint protection and associated alerts.



Patch Management

We want to make sure you're running the most secure, reliable and robust software possible, giving you and your end users peace of mind. We fully automate updates of Microsoft Windows and common business applications, like Adobe Acrobat, Google Chrome, Java Runtime, and Mozilla Firefox.

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Endpoint, Identity & Cloud Managed Security Support

£15*

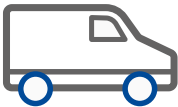
per user/month



Server Security Support

£20*

per server/month



Service Onboarding and Installation

£15*

per user

£20*

per server

*All prices exclude VAT.

Chess is a Gold accredited Microsoft partner

We are on the Microsoft Technology Adoption Program (TAP) which allows our technical architects and solution specialists to work together with Microsoft on new features, advise on new developments and be the first to test the new releases.

Microsoft Partner



- Gold Application Development
- Gold Application Integration
- Gold Cloud Platform
- Gold Cloud Productivity
- Gold Collaboration and Content
- Gold Communications
- Gold Data Analytics
- Gold Datacentre
- Gold Project and Portfolio Management
- Gold Small and Midmarket Cloud Solutions
- Silver Enterprise Mobility Management
- Silver Messaging
- Silver Security



About chess[®]

Chess is one of the UK's leading independent and trusted technology service providers, employing 300 skilled people across the UK, supporting over 20,000 organisations.

By leveraging world-class technology, Chess helps you to connect your people, protect your data, grow your business, reduce your costs and work better together, which means your business, your people and your customers can thrive. At Chess, we're passionate about our unique culture and our continuous investment in our people to be industry experts.

We're extremely proud that our people voted us No.1 in 'The Sunday Times 100 Best Companies to Work for' list 2018, and we continue to celebrate more than ten years in the top 100.





We help you

Work Better Together

Contact Our Team

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