Compliance & Data Risk Overview

Data is an organisation's most valuable asset and as the world is becoming increasingly digital, the amount of data being created and stored is growing exponentially. As people begin to work in new ways, protecting this growing data is also becoming even more challenging.

GROWING COMPLEXITIES

The rise of remote working, mobility and increasing cloud service usage have transformed workplace productivity and brought a wealth of benefits - but this has also brought risks. With a disappearing perimeter, data can easily travel outside of your organisation or be stored in locations outside of your visibility and control ('dark data'). To overcome this challenge, organisations need to adopt a new approach to data protection so that organisational information is protected wherever it goes.

The rise in data being collected and stored by organisations is understandably raising privacy and security concerns. To ensure that data is being responsibly processed and protected, organisations are having to adhere to increasing and ever-changing regulatory requirements. Failure to comply can result in fines and loss of credibility and trust from your customers.

TOP CHALLENGES ORGANISATIONS FACE

- Exponential data growth and information sprawl making data management, security and compliance more complex than ever
- Increasing spread of shadow IT leading to a lack of visibility and control into where company data resides
- Fear that confidential or sensitive information is improperly classified, managed, or protected
- Growing insider risks due to human error, lack of processes, or even malicious intent leading to an increased vulnerability
- Struggle to keep pace with the rapidly changing regulatory updates that need to be met
- Fear of potential **financial and reputational risk** from failing to meet compliance obligations
- Ensuring effective information lifecycle management, including retention, deletion, and records management



of data today is "dark"



of organisations experienced an insider attack last year

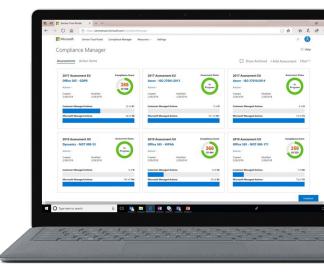


regulatory updates per day from 1,000 bodies worldwide

Source: Microsoft

COMMON QUESTIONS

- Where is our data being stored?
- Are the right levels of access and permissions in place?
- Is confidential data leaving our company?
- Are we confident that we meet regulatory requirements?
- What would happen if we had a data leak?









Enhancing your Compliance

HOW WE CAN HELP

We help our clients to take advantage of leading Microsoft technologies to protect and govern their data and meet growing compliance regulations. By advising, implementing, and supporting best use of these technologies, we help our clients transform compliance from a simple check-box exercise into an innovative approach that is underpinned by evolving technologies to keep pace with modern working.

SERVICES TO SUIT YOU

Every organisation will require a different approach to compliance depending on unique factors, such as their regulatory requirements, security approach, risk profile and data. We focus on helping organisations find the right approach that fits with their requirements and goals - balancing information protection and security with user experience.

Our compliance services are split into three stages and we can partner to help throughout your end-to-end compliance journey or provide consultancy and technical resources to support your internal teams at any stage. For optimal compliance, this process should be viewed as a **continuous process**; frequently reviewing and monitoring your compliance strategy to update policies and protection to keep pace with changing requirements.

WHY CHORUS?

Partner with a dedicated project delivery team and benefit from our expertise and experience to accelerate your compliance strategy

Focus on implementing innovative compliance solutions that enables best use of technology for a modern compliance approach

Benefit from our experience from similar projects to reduce risk and increase quality and speed of delivery

Establish governance processes to mitigate risk, streamline project management and ensure successful project delivery

Work with a Microsoft Gold partner with extensive Microsoft 365 experience and adherence to Microsoft best practices

Focus on **partnership** and aligned goals underpinned by our core values











DISCOVER

We begin by understanding your current challenges and data landscape to identify how much sensitive data exists and exactly where it resides. By gathering a clear data inventory we can assess your overall exposure and potential risks.

PROTECT

Once we understand your specific data risks, we work together to define a roadmap for implementation of the optimal classifications, policies, and controls. The aim is to mitigate data risks to an acceptable level while minimising the impact on end-user productivity and user experience.

MANAGE

We monitor compliance policies and measures for continuous improvement to ensure that the applied methods meet requirements and still enable a strong end user experience - refining and updating any policies as required.









Discovery

Every organisation will have unique requirements, challenges and regulatory obligations, which is why we adapt our services to suit your needs. Discovery is a key stage to understand your organisation, objectives, priorities and current setup to ensure that our compliance solutions fit with your wider strategy. We offer consultative discovery that varies for each client to meet specific requirements, however if you are looking for an initial discovery to begin your compliance journey, then we recommend our Compliance and Data Risk Workshop.

COMPLIANCE & DATA RISK WORKSHOP

Our Compliance and Data Risk Workshop is a Microsoft-designed engagement, which helps you understand the compliance risks related to your organisational data and offers a structured approach to mapping these risks to solutions that will help manage and protect your data and mitigate the associated risks.

The workshop objectives are to:

- Understand your current compliance challenges and goals
- Uncover hidden compliance risks for your existing data across your Microsoft cloud services
- Provide recommendations for risk mitigation and actionable next steps to begin your compliance strategy

FLEXIBLE DISCOVERY

Our Microsoft Compliance and Data Risk Workshop is suited to organisations looking for a high-level review of their compliance setup and to build a business case for the importance of data protection and risk management.

For organisations with clear objectives, unique requirements or specific compliance regulations that you are looking to meet, we can provide bespoke discovery services that are led by our Compliance Consultants. This involves working together to understand your goals or challenges that you are looking to overcome, mapping out the requirements and then advising our recommended approaches and solutions to fulfil your requirements.

WHAT'S INCLUDED?



Data Risk Check - Automated process to uncover hidden data compliance risks and insights across your Microsoft cloud services using Microsoft 365 tools.



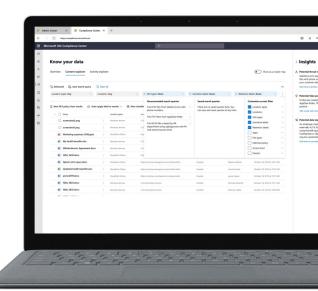
Overview of Microsoft compliance solutions - We provide an overview of the solutions available, their capabilities and how they can be used to mitigate uncovered threats.



Analysis and Report - Following the Data Risk Check, we analyse the findings and current challenges to highlight compliance risks, impacts and priorities and outline our recommendations for risk mitigation.



Presentation and Review - We discuss any existing data risk challenges or concerns, before presenting the Data Risk Check findings and outlining potential recommendations to mitigate risks.





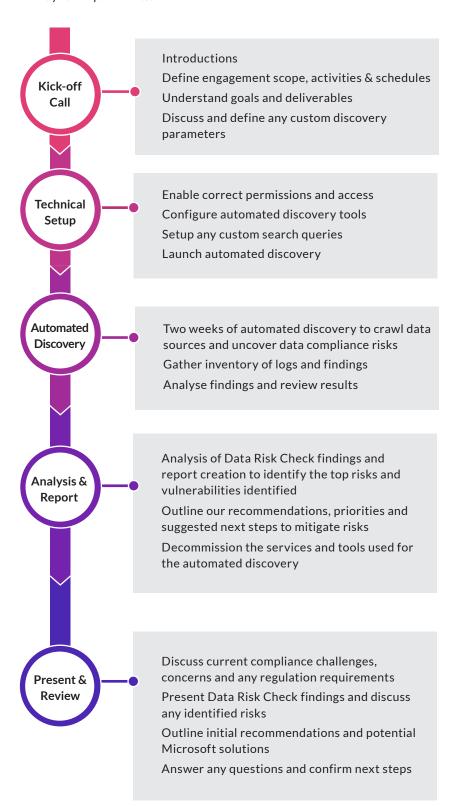






WORKSHOP APPROACH

This workshop follows a clear structure, however we can adapt our services to meet your requirements.



OPTIONAL ADD-ONS

On-premise discovery - Uncover data risks across your on-premise file servers and shares as well as your Microsoft cloud services to gain a comprehensive view across your data.

Insider risk management - Insider risk management will be configured to import data from HR data and correlate the information to suspicious activities that are typically associated with data theft.

Communication compliance - This extends the Data Risk Check with capabilities to detect, capture, and take remediation actions for inappropriate messages in the organisation.

OUT OF SCOPE

- Non-Microsoft cloud services
- People and processes
- Client workstations or mobile devices

WORKSHOP BENEFITS

Detect active vulnerabilities- The automated discovery will highlight any active or potential data compliance risks to uncover hidden or unknown vulnerabilities.

Reduce risk - With an understanding of your risks and potential vulnerabilities, you can make informed decisions and changes to better protect your data and organisation.

Clear compliance priorities – We prioritise recommendations to ensure that you can alleviate the risks with highest potential impact, to help you define your compliance roadmap to implement the most effective remediations first.

Speak to an expert – Rather than simply sending a report and closing the engagement, one of our compliance consultants will present the findings and allow time for discussions and any questions you may have to ensure you gain as much value as possible.





Microsoft 365 Compliance

Microsoft 365 includes various products and services to help you assess compliance risks, govern and protect sensitive data, and effectively respond to regulatory requirements.

WHY MICROSOFT 365?

Holistic approach - Benefit from a comprehensive collection of products that seamlessly integrate together - reducing complexity, centralising management and allowing a more secure experience.

Industry leading solutions - Microsoft's security and compliance products are global leaders with the highest levels of recognition and used by thousands of organisations - giving you the confidence their scalability and capabilities.

Built for Office 365 - With many organisations already using Office 365, using Microsoft's compliance solutions ensure native integration and works with the applications that are already well established in your organisation.

Advanced and intelligent - Microsoft 365 is underpinned by machine learning and the telemetry gathered is used to ensure their products evolve and stay ahead of the rapid advances within security and compliance.

Investment and agility – The investment into Microsoft 365 ensures that it has an innovative roadmap with regular updates.



COMPLIANCE & ZERO TRUST

Alongside our compliance services we help organisations evolve their cyber security to adopt a modern Zero Trust model using Microsoft 365. By combining Zero Trust with modern compliance, you can secure and protect your data no matter where it travels. This is especially critical as organisations continue to embrace cloud services and remote working where the traditional security perimeter disappears.

As Microsoft Gold partners working across Azure, Microsoft and Dynamics 365, we specialise in helping organisations maximise the value from their Microsoft investments.

MICROSOFT 365 COMPLIANCE OVERVIEW



Information Protection & Governance

Classify, protect and govern your critical information wherever it is



Insider Risk Management

Automatically identify and mitigate insider threats to reduce risk



Discover & Respond

Quickly investigate queries and respond to data requests



Compliance Management Easily assess your compliance, reduce risk and help to meet regulations





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Microsoft 365 Compliance

INFORMATION PROTECTION & GOVERNANCE

Classify, protect and govern your critical information wherever it is

Solutions: DLP | Sensitivity labels | Retention labels & policies | Records management

- Automatically detect and classify sensitive and confidential data based on machine learning to ensure the right levels of protection
- Retain and delete records in a compliant manner to meet data regulations and reduce information sprawl
- Apply encryption, content marking, and rights management to documents that stay with the data wherever it travels to reduce risk

INSIDER RISK MANAGEMENT

Automatically identify and mitigate insider threats to reduce risk

Solutions: Insider risk management | Communication compliance | PAM

- Detect, investigate and act upon malicious or inadvertent risks within your organisation with insider risk policies and alerts
- Uncover hidden patterns and risks to highlight suspicious or abnormal user behaviour that could pose a threat
- Ensure the relevant staff have necessary access to quickly take appropriate actions

COMPLIANCE MANAGEMENT

Easily assess your compliance, reduce risk and help to meet regulations

Solutions: Compliance Score | Regular action plans | Compliance Manager

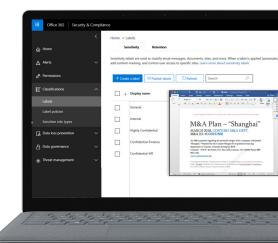
- Assess, improve and monitor your compliance state with risk-based scores that automatically detect implemented controls
- Benefit from recommended actions and guidance to adhere to regulations, such as GDPR and ISO 27001

DISCOVERY & RESPONSE

Quickly investigate queries and respond to data requests

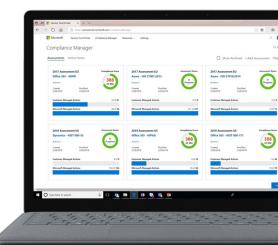
Solutions: eDiscovery | Content searches | Data investigations | Auditing

- Easily fulfil Subject Access Requests (SAR) by finding customer data with intuitive search and discovery tools to adhere to GDPR regulations
- Fulfil eDiscovery requirements to search, identify and export electronic information for legal cases
- Benefit from unified auditing to simplify audit reporting and adherence to compliance obligations



Information Protection: Sensitivity labels

Customise protection policies based on data sensitivity - for example, inability to print files or forward. Applied labels travel with the document wherever it goes.



Compliance Manager & Score

Manage your compliance from one place and view compliance scoring to see how your controls measure up to industry regulations, analyse reports and view recommended actions and insights.







We are Microsoft cloud and security experts that help organisations adopt and benefit from cutting-edge Microsoft technologies.

Our Services:

- Cyber Security
- Modern Workplace
- Business Applications
- Hybrid IT & Cloud
- Managed Services
- Networking & Comms

Our aim is to help our clients gain the most value from their Microsoft investments through our transparent, honest approach and by utilising our technical expertise.

