



Taddle

TADDLE FOR MICROSOFT TEAMS

KEEP IN TOUCH, WITH TADDLE



Keep in touch, with Taddle

Taddle is a flexible and affordable way to merge your Microsoft Teams collaboration hub and Phone System,
bringing you the best cloud-based, unified communications & collaboration system.

Call, collaborate & connect

with colleagues & external users,
all in one place!

Learn how





Taddle



TADDLE

Taddle is the single most cost-effective way to enable Phone System in Microsoft Teams. Replacing your traditional on-prem PBX with a cloud-based phone system, Taddle lets you choose your telco and keep in touch both within and outside your organization.

Taddle connects you through calls, messaging and conferencing using your shared workspace for an enhanced communication & collaboration experience.

Taddle comes in custom packages to suit the size of your organization, number of users and the features you need the most. Taddle is a fully managed service inclusive of monitoring and support.

TADDLE

FEATURES



Bring Your Own
Telco



Global Numbers



Fraud Prevention



Affordable Long-Term
Recording Retention



Call
Restrictions



Free
Call Recording



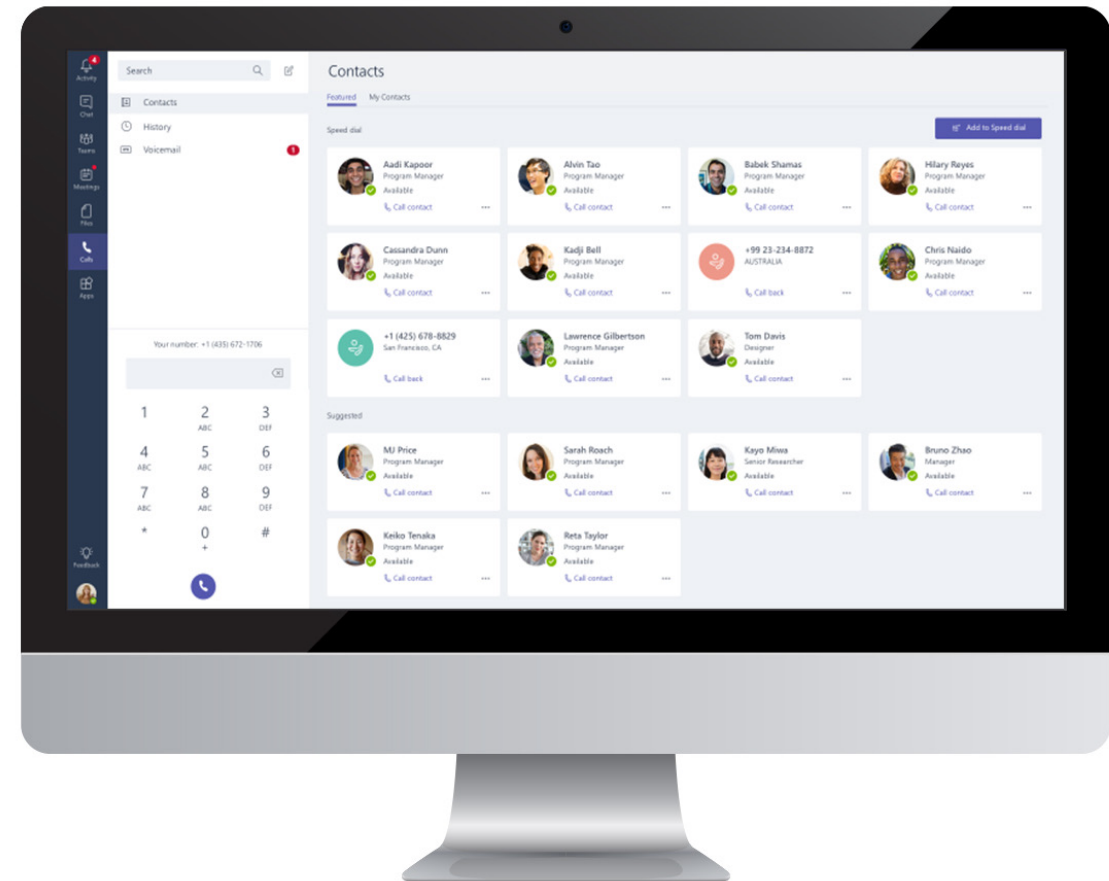
Spending
Restrictions



These features are only available by adding Chrison's Telephony to your Taddle package.

- ✓ **Video** Call
- ✓ **Screen** Share
- ✓ **Conference** Call

Get started





PACKAGES | STANDARD

Service	Setup Fee	Monthly
Taddle for up to 1 concurrent call	€800.00	€20.00
Taddle per additional concurrent call (up to 5 concurrent calls)		€20.00



PACKAGES | PRO

Service	Setup Fee	Monthly
Taddle for up to 10 concurrent calls	€1,400.00	€250.00
Taddle per additional 10 concurrent calls	€600.00	€20.00
* Transcoding if required by your Telco per 10 concurrent calls. (Not required if using Chrisons Telephony).	€300.00	€5.00



RECOMMENDATIONS & REQUIREMENTS

Recommendations

Adding Chrisons Telephony services to your Taddle package is the recommended setup and is preferred by the majority of our clients. [Learn More](#)

If you would like Taddle hosted in your own datacenter, please [contact us](#).

To add Chrisons Telephony Services to your Taddle package, simply select from our list of over 150 DIDs.

Requirements

Requires **Microsoft 365 Phone System** or **Microsoft 365 Business Voice**, starting at €6.75/user/month

Pricing may vary based on individual customer requirements.

**Want the most versatile,
cloud-based phone system?**

Contact Us

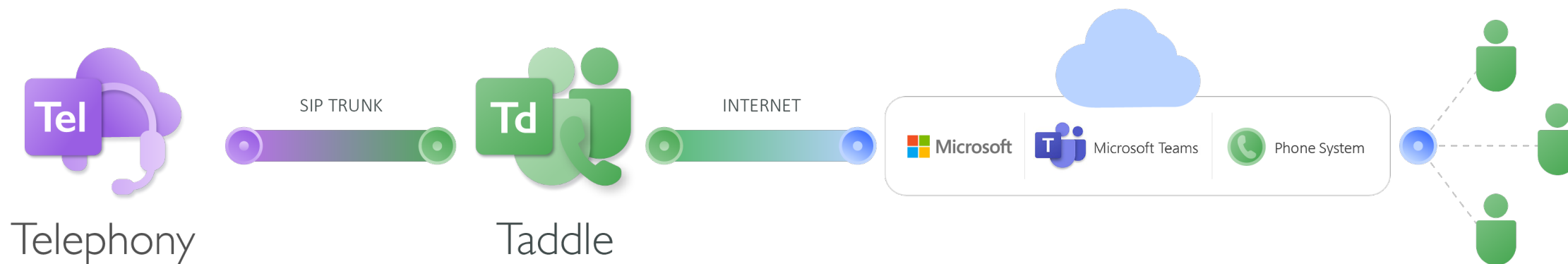




ADD-ON | +CHRISONS TELEPHONY

Adding Chrison's Telephony services to your Taddle package is the recommended setup and is preferred by the majority of our clients.

Taddle for Microsoft Teams paired with Chrison's Telephony Services offers free call recording, affordable long-term recording retention and DIDs in over 150 countries! To add Chrison's Telephony Services to your Taddle package, simply select from our list of over 150 DIDs.



**ADD-ON** | +CALL RECORDING

Service	Setup Fee	Monthly
Long Term Retention for Chrisons Telephony Service (free for 45 Days)	€300.00	€200.00
Call Recording for other Telco up to 10 concurrent calls	€7,100.00	€350.00
Call Recording for additional concurrent calls for Recording Server	€350.00	€8.00
Enable SBC call Recording for an additional 10 concurrent calls	€200.00	€2.00



ADD-ON | +CALL CENTRE

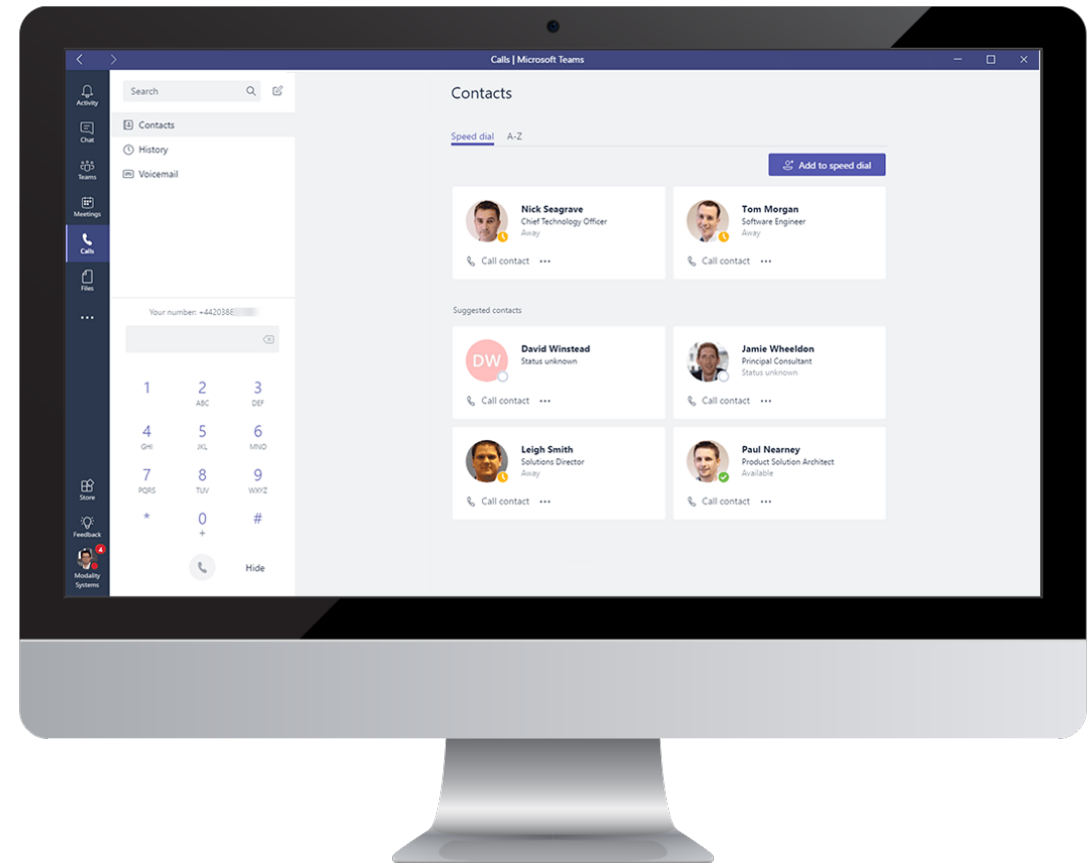
You can now add on a 100% cloud-based call centre to your Taddle package! With real-time reporting, supervisor interaction and multiple agents, call centre leverages both Taddle and Microsoft Teams to deliver the most professional customer service experience for your end-clients.

Implement a top performing cloud-based call centre directly into your Microsoft Teams app, with Taddle to optimize your workflows and improve the quality and speed of your customer support!



FEATURES

- ✓ Real-time reporting
- ✓ 'Agent not ready' reasons
- ✓ Supervisor listen, whisper and barge-in
- ✓ Real-time visibility of agents in multiple queues



CUSTOMER SUCCESS STORIES





Taddle

Keep in touch,
with Taddle

CONTACT US NOW



Contact us for a consultation on Taddle for Microsoft Teams

Call [+35725337492](tel:+35725337492) or Email enquiries@chrisons.com

OUR PARTNERS





INNOVATIVE SOLUTIONS