

Leveraging Microsoft 365 Copilot for optimal productivity and innovation.

Microsoft 365 Copilot represents the start of a fundamental shift in how users will interact with technology. This change will impact virtually all aspects of working practices across almost every role and every function within a business.

Just placing the technology in the hands of user will not ensure the realisation of measurable productivity gains. We need to ensure we prepare and create a strategy which engages and enables users based on how they work today, considering the prerequisite behaviours and working practices that form the foundations of effective Copilot utilisation.

This People-Centric Readiness Assessment provides real world insights into three key areas which will give you the tools and processes needed to for the bases of a solid adoption strategy for Generative AI technologies like Microsoft 365. Copilot.

Working Practices

Analyse how users from across the organisation currently work, applications used, and current working practices. This provides the information to formalise the prerequisites to Microsoft 365 Copilot utilisation.

Behavioural Intent

To gain an understanding of the psychological conditions affecting user 'intent' to adopt technology. These are key and will underpin the development of successful adoption strategies.

Organisational Adoption

Together we assess available resources; people, processes and systems relating to change management and user adoption. This allows us to roadmap a successful and cost-effective strategy.

Combining data and research covering these 3 key facets we're able to provide management with recommendations which will inform.

Improved Working Practices

Aligned to the different personas within your business, we provide a set of improved working practices to make the most of your investment into Microsoft 365. This provides the foundations for a seamless adoption of Microsoft 365 Copilot.

Aligned Copilot Utilisation

Aligned to the same personas defined previously, we will deliver informed recommendations on how to best achieve increased productivity utilising Microsoft 365 Copilot. We will define the training to give users these new skills and confidence to use them.

Measurable Copilot Value

How to scope, design, and run a successful Microsoft 365 Copilot trial utilising industry best practice, to deliver meaningful insights and illustration of efficiency and productivity gains. Thereby driving real world measurable efficiencies.