

Teams Direct Routing "as a Service"

Extending PSTN services into Teams is vital for businesses that want to bring together all the key modalities of communication and collaboration through unified experience. **Direct Routing is a popular alternative to Microsoft Calling Plans** for organisations that need a more cost effective, resilient, scalable and truly global "dial-tone" service into Teams with 24/7 global support.

From just £2¹ per DDI per month, our **Direct Routing as a Service** includes:

- **Flexible contract terms and payment schedules.**
- Resilient service built in **Azure** with enterprise-grade Session Border Controllers.
- DDI services via **global carriers** or supports "bring your own carrier".
- Ability to **port³ existing numbers**
- **Inclusive minutes** nationally and mobile with rate card for international calling.
- **24x7 Support** for any configuration questions as standard.

Our Azure hosted, global service provides a flexible, resilient and global Direct Routing Service for your Microsoft Teams telephony requirements



¹ *Illustrative pricing for UK based DDI's only and calling bundles to UK Landlines and Mobiles.

² Some regions are not possible without bringing your own carrier as regulatory restrictions within certain countries.

³ Number porting is subject to existing ISDN / SIP provider and region support.

⁴ Professional Services, Managed Services, User adoption and Microsoft Licenses are additional costs.

Direct Routing | Business Benefits



Fully Native Experience

Our Microsoft Teams Direct Routing Service is integrated directly into Teams with, no plugins or apps needed.



Voice Health

Insights and reports into usage, utilisation and performance direct from the Teams Admin Centre.



Global and Resilient

Built and runs in Azure, meaning agility, scale and support as well as global support from Cisilion.



Rapid Enablement

Remotely configured and deployed with simple onboarding and porting of voice services.



Comprehensive protection

24/7 monitoring, management and support, - including patching and management of Session Border Controllers.



Cost effective & flexible

Scale up and down, with flexible and customisable support, calling bundles and payment profiles.

Direct Routing | Optional Services



Endpoints

Devices and accessories for such as headsets, phones, meeting room kit and pagers.



Service Integration

We can connect to Teams or other PBXs to provide a solution to meet your needs.



Adoption & Training

We provide a range of technical and user-led adoption and training.

Why Cisilion

Cisilion are a UK, award-winning, global service enablement partner and Managed Service Provider. We are proud to have multiple Teams Advanced Specialisations including:

- Teams Calling
- Teams Meetings and Meeting Rooms
- Adoption and Change Management

Our mission is to inspire intelligent change by delivering next generation IT infrastructure and Cloud Services.



www.cisilion.com

