

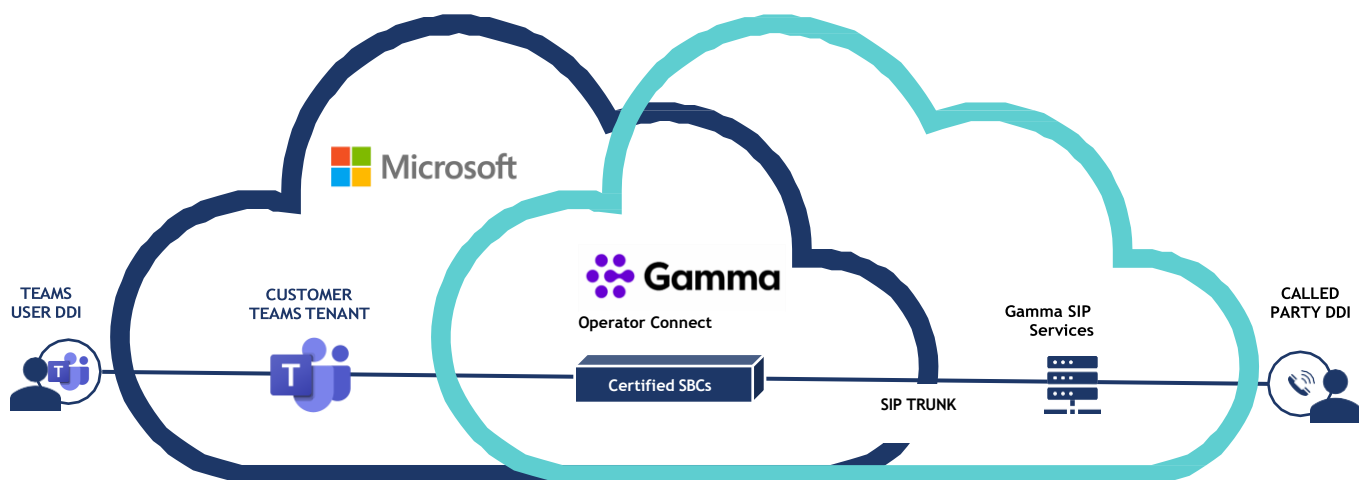
Teams Operator Connect

Extending PSTN services into Teams is vital for businesses that want to bring together all the key modalities of communication and collaboration through unified experience. Cisilion, in partnership with Gamma, a leading UK-based service provider, is offering Teams Operator Connect as a popular alternative to Microsoft Calling Plans for organisations that are looking for a easy to manage, cost-effective, resilient, scalable and UK-based "dial-tone" service into Teams with 24/7 support.

From just £10¹ per DDI per month, our **Operator Connect Service** includes:

- **Fixed contract terms** and **payment** schedules.
- A fully managed cloud-based telephony solution that provides high security, scalability and resilience with **99.99% SLA**.
- Provides seamless and integrated calling for your business via Microsoft Teams.
- Simple deployment and administration.
- DDI and PSTN services via **UK-based carrier**.
- Ability to **port³ existing numbers**
- **Inclusive minutes** nationally and mobile with rate card for international calling.
- **24x7 Support** for any configuration questions as standard.

Teams Operator Connect service provides a flexible, resilient approach to your Microsoft Teams telephony requirements.



¹ *Illustrative pricing for UK based DDI's only and calling bundles to UK Landlines and Mobiles.

² Number porting is subject to existing ISDN / SIP provider and region support.

³ Professional Services, Managed Services, User adoption and Microsoft Licenses are additional costs.

Operator Connect | Business Benefits



Fully Native Experience

Our Operator Connect Service is integrated directly into Teams with, nor plugins or apps needed.



Voice Health

Insights and reports into usage, utilisation and performance direct from the Teams Admin Centre.



Highly Available, Secure and Resilient

Microsoft Certified Carrier grade redundant infrastructure, meaning security, availability with 99.99% SLA.



Rapid Enablement

Remotely configured and deployed with simple onboarding and porting of voice services.



Cost-effective & flexible
Scale up and down, with flexible and customizable support, calling bundles and payment profiles.

Operator Connect | Optional Services



Endpoints

Devices and accessories for such as headsets, phones, meeting room kit and pagers.



Service Integration

We can connect to Teams or other PBXs to provide a solution to meet your needs.



Adoption & Training

We provide a range of technical and user-led adoption and training.

Why Cision

Cision are a UK, award-winning, global service enablement partner and Managed Service Provider. We are proud to have multiple Teams Advanced Specialisations including:

- Teams Calling
- Teams Meetings and Meeting Rooms
- Adoption and Change Management

Our mission is to inspire intelligent change by delivering next-generation IT infrastructure and Cloud Services.



